



Sparked Webinar

October 2024



Acknowledgement of Country

We acknowledge the Traditional Custodians of the land on which we all gather today.

We pay our respect to elders past, present, and emerging and extend our respect to all Aboriginal and/or Torres Strait Islander people, acknowledging the First Peoples as the first scientists, educators and healers.

Agenda



Time	Topic	Presenter/Facilitator
12.00 – 12.05pm	Welcome & introduction	Michael Hosking
12.05 – 12.10pm	Perspective: Patient Summary	Shaun Francis (Royal Flying Doctors Service)
12.10 – 12.15pm	Perspective: Chronic Disease Management	Jackie O'Connor (Allied Health Professions Australia)
12.15 – 12.20pm	Perspective: Reason for Encounter Perspective	Averil Tam (Silverchain)
12.20 – 12.25pm	Perspective: Reason for Encounter Perspective	Michael Frost (Australian Institute of Health and Welfare)
12.25 – 12.35pm	eRequesting Perspectives	David Willock (Royal College of Pathologists of Australasia) Carmen Wong (Royal Australian and New Zealand College of Radiologists)
12.35 – 12.45pm	September Workshop Update AUCDI R2 Scope update	Kylynn Loi Michael Hosking
12.45 – 1.00pm	Q&A and Close	Michael Hosking



Webinar objectives



To provide a snapshot of the different perspectives from the September workshop in Brisbane informing our work on AUCDI R2



To provide an update of the workshop findings



To encourage you to join the CDG to work on the detailed models and next steps for AUCDI R2

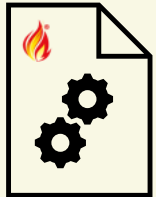


Sparked



COMMUNITY

comprising **government, technology partners, provider organisations, peak bodies, practitioners, and domain experts**

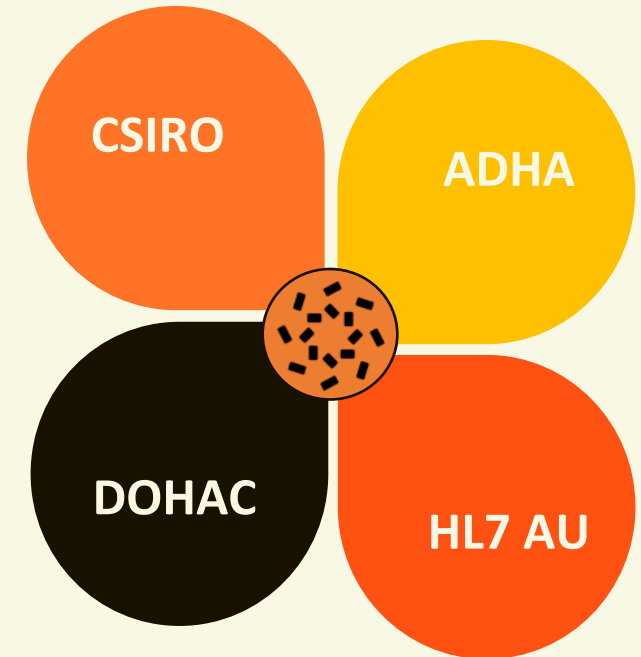


ACCELERATING

the creation and use of national FHIR standards in health care information exchange

See sparked.csiro.au

Sparked is supported through a partnership





September Clinical Design Group workshop Face to Face

- 120+ people
- Scope AUCDI R2
 - Driven by
 - Patient Summary
 - Chronic Disease Management
 - Reason for Encounter
 - Understand use cases and current landscape
 - Understanding data requirements
- Explore national catalogues for pathology and radiology requesting





September 2024 Clinical Design Group Objectives



Identifying scope for Australian Patient Summary Release 1 (AU PS R1)



Discussing the use cases of Reason For Encounter information



Identifying the data groups required to support real-time shared care planning and chronic disease management



Building the workplan for AUCDI R2



Exploring the national terminology catalogues for pathology and radiology requesting



Patient Summary Perspective

Shaun Francis
Royal Flying Doctors Service

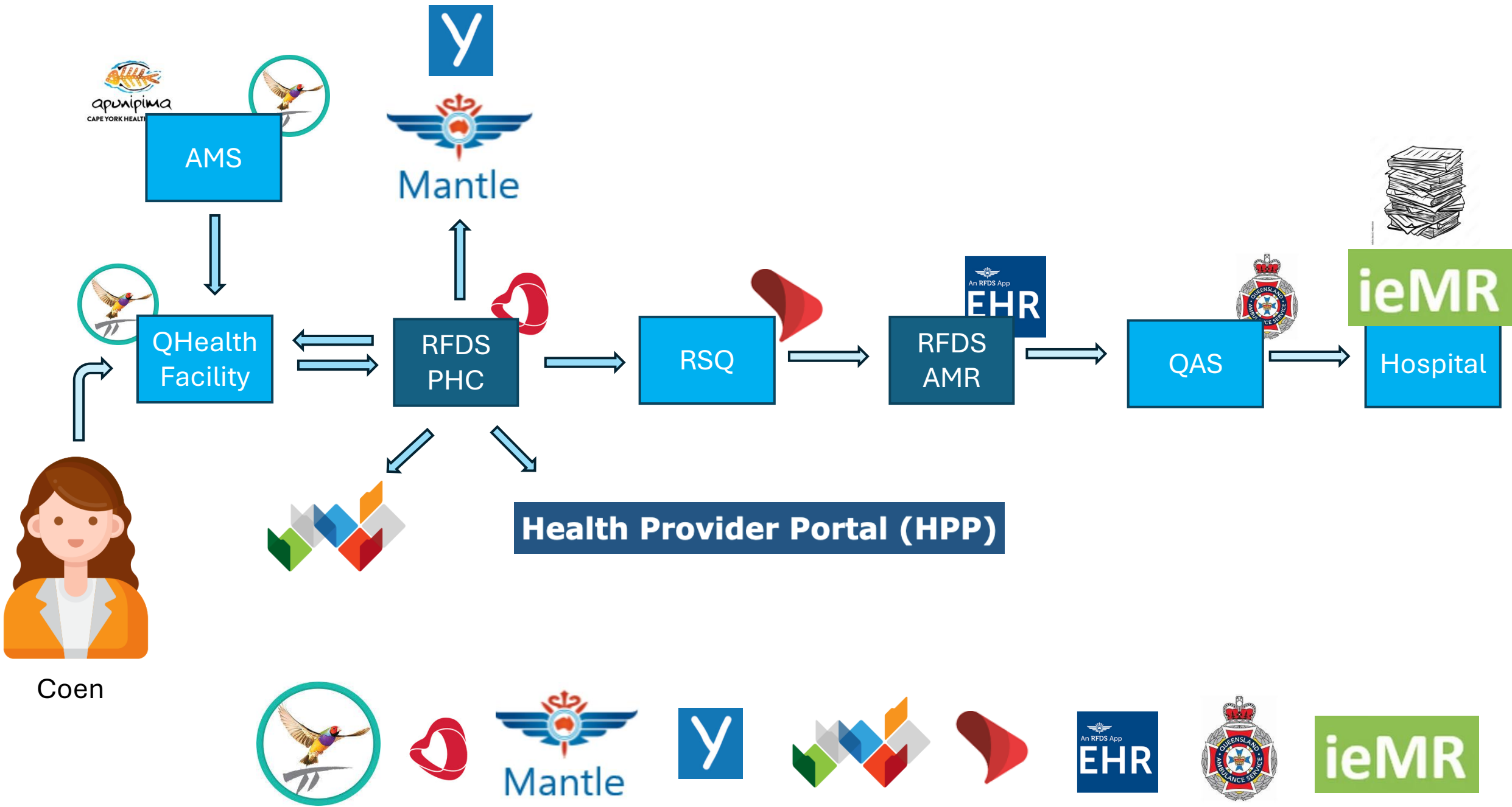


Rural and Remote Primary Care

Dr Shaun Francis – RFDS Qld, FACRRM



Royal Flying Doctor Service
QUEENSLAND SECTION



Coen



Royal Flying Doctor Service

QUEENSLAND SECTION



Chronic Disease Management Perspective

Jackie O'Connor
Allied Health Professions Australia

Chronic Disease Management & Allied Health Professionals

Jackie O'Connor – Digital Health Program Manager

AHPA Ordinary Members



Who is the audience?

- Medicare funded CDM plans = 15 of 39 professions
- System additions:
 - Community health, Aboriginal medical health services, compensable schemes, imaging requests
- Broad workflows = nuanced communication
- Inefficiencies limit sharing beyond referrers and mandates

Receipt and delivery

- MHR not fit for purpose
- GP's to AHP = fax
- Email + or - password
- Secure messaging
- EMR/CIS
- Snail mail

Information shared

- Referrals received and reports provided in response
- Aged care plans = little to no input
- Medicare CDM requirements met
- 3rd party insurers = outcome measure results and guided assessment forms
- Details = practitioner discretion = enormous data diversity

Challenges & Opportunities

CHALLENGES	OPPORTUNITIES
Lack of information = clinical risk & costly delays	Limit delays in treatment provision & optimise outcomes Decrease costs for various stakeholders
Return communication not addressed	Increased levels of coordinated care and understanding of decisions made
Limited care plans produced	Increased use and communication of information
Accuracy & currency concerns Language interpretation difficulties Siloed information remains	One easy to interpret source of truth
Potentially conflicting goals with limited opportunity for consumer vs practitioner differentiation	1 set holistic goals informed by consumer, aligned with treatment plans

Challenges & Opportunities

CHALLENGES	OPPORTUNITIES
Loss of documents = delays & funding ineligibility	Accessible documentation
Privacy & security concerns	Ability for consumers to manage access
Confused consumers	Empowered consumers

Current state = not ok

- System level data required:
 - Policy development
 - Fill research gaps
 - Informed choice
- Holistic data standards needed to make digital integration valuable to & viable for AHPs



Reason for Encounter Perspective

Averil Tam
Silverchain



Reason for Encounter – GP & Aged Care Perspective

Dr Averil Tam

GP & Clinical Advisor/SME for Electronic Care Record Project

2 October 2024

Current state

Reason for Encounter

- Consultation “heading” – enables us to locate relevant encounters
- Usually a single value, sometimes blank
- Often likely diagnosis or symptom
- May be a procedure or intervention

Consultation framework

SOAP

- **S**ubjective – history including patient agenda
- **O**bjective – examination, investigations
- **A**ssessment – formulation, impression or issues/problem list
- **P**lan – management including referrals

Ethel

Subjective – history

- 70 year old female, attends alone
- 3 days of **dysuria** (discomfort when passing urine)
- 1 day of blood on wiping ?**haematuria** vs **per vaginal bleeding**
- Increasing **urinary frequency** on a background of **chronic urinary frequency** “it’s been many years, doc”
- No fevers, no back pain
- Menopause at approximately 48 years
- Widowed
- Past medical history: **diabetes**, osteoarthritis, hypertension, gastro-oesophageal reflux, cataracts
- Medications: multiple, including **empagliflozin**

Ethel

Subjective – patient agenda ie. ideas, concerns and expectations

- I have a urinary tract infection – these symptoms are the same as my previous UTIs
- I'm leaving for a 2-week cruise tomorrow and don't want to be rushing to the toilet all the time
- I am expecting the GP to stick test my urine to prove there is an infection and prescribe me antibiotics which will cure the infection

Ethel

Objective – examination & bedside investigations

- Mobilised from waiting room unaided
- Alert, well but looks tired
- **Respiratory rate 16, blood pressure 130/80, heart rate 80, temperature 37.5°C**
- No peripheral oedema
- **Abdomen** soft, mild suprapubic tenderness, no renal angle tenderness
- **Vulva** – no ulceration
- **Urinalysis** – leukocytes +++, erythrocytes ++, ketones 0
- Urine MCS from 3 months ago – E coli sensitive to trimethoprim

Ethel

Assessment – impression, issues/problem list

- Likely diagnosis of urinary tract infection (UTI) vs undifferentiated urinary symptoms
- Additional diagnosis – poorly controlled diabetes, medication side effect
- Differential diagnosis
 - Acute pyelonephritis
 - Renal stones
 - Herpes simplex virus
 - Sexually transmitted infection e.g. chlamydia, gonorrhoea, syphilis
 - Nephritic syndrome
 - Nephrotic syndrome
 - Renal cell/urothelial cancer
 - Vulval/cervical cancer
 - Atrophic vaginitis
 - Vulvovaginitis – candidiasis, dermatitis
 - Lichen sclerosus

Ethel

Investigations & Management

- Investigations
 - Urine MCS
 - Fasting BGL, HbA1c
- Management
 - Bladder hygiene habits – adequate hydration, wipe from front to back, avoid holding on, empty bladder fully
 - Antibiotics prescribed
 - Follow up on return from cruise
 - Optimise diabetes management
 - Consider urine ACR; urine cytology, CT IVP
 - Consider vaginal and cervical examination, HPV and LBC testing

Future state

Reasons for Encounter

- Doctor/provider agenda – either
 - Presenting complaint/undifferentiated symptoms – most likely diagnosis or primary symptom
 - Activity/procedures e.g. diabetes management, blood glucose check
- Patient agenda – provider accountability
- Demonstrate value to the user
 - Clinical decision support
 - Billing
 - Other providers e.g. Reason for Encounter is documented in a referral to another provider – the provider must address this

It's never simple and straightforward

- John (Ethel's son) attends with Ethel – support person's agenda (ideas, concerns and expectations)
- GP receives referral from community RN who is providing wound care via HCP/Support At Home
 - Carer stress
 - Elder abuse/safety concern
 - Memory impairment, uncertain decision-making capacity
- GP receives requests from residential aged care facility (RACF) staff
 - Medication orders and prescriptions
 - Psychotropic medication review



Reason for Encounter Perspective

Michael Frost
Australian Institute of Health and
Welfare (AIHW)



Australian Government

**Australian Institute of
Health and Welfare**

Reason for Encounter AIHW perspective

Michael Frost

Group Head

Primary Healthcare, Information Standards & Communications

Australian Institute of Health and Welfare

Imagine a health system where...



PHNs have a complete and current understanding of access to and the utilisation of primary care services in their regions



GPs receive regular, relevant and meaningful information about the health of their patient cohort, and the quality of services they provide to patients



New policy initiatives such as Urgent Care Centres can be evaluated for their effectiveness as a by-product of routine clinical activity



Research teams have secure access to de-identified, linked data sets for advanced research projects...

Trends making this vision achievable



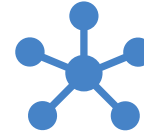
Advances in digital health

Digital 'systems of record' more prevalent and more integrated
Interoperability agenda (including the use of national identifiers)

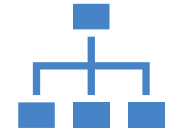


Advances in data management and analytics

Date extraction tools / capabilities
Modern Data Analytics Platforms
Machine learning and AI / LLM

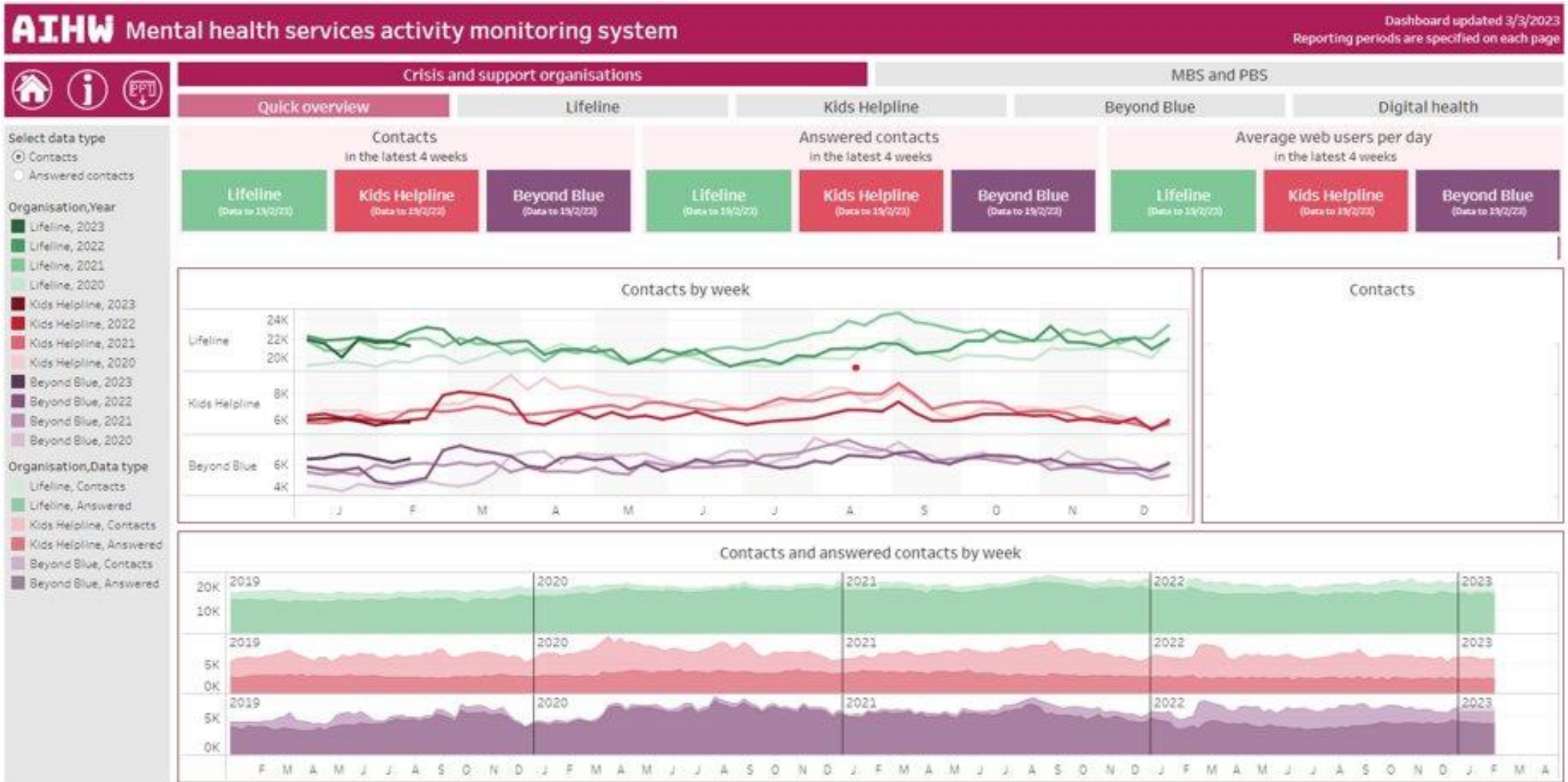


Maturing of data linkage capabilities

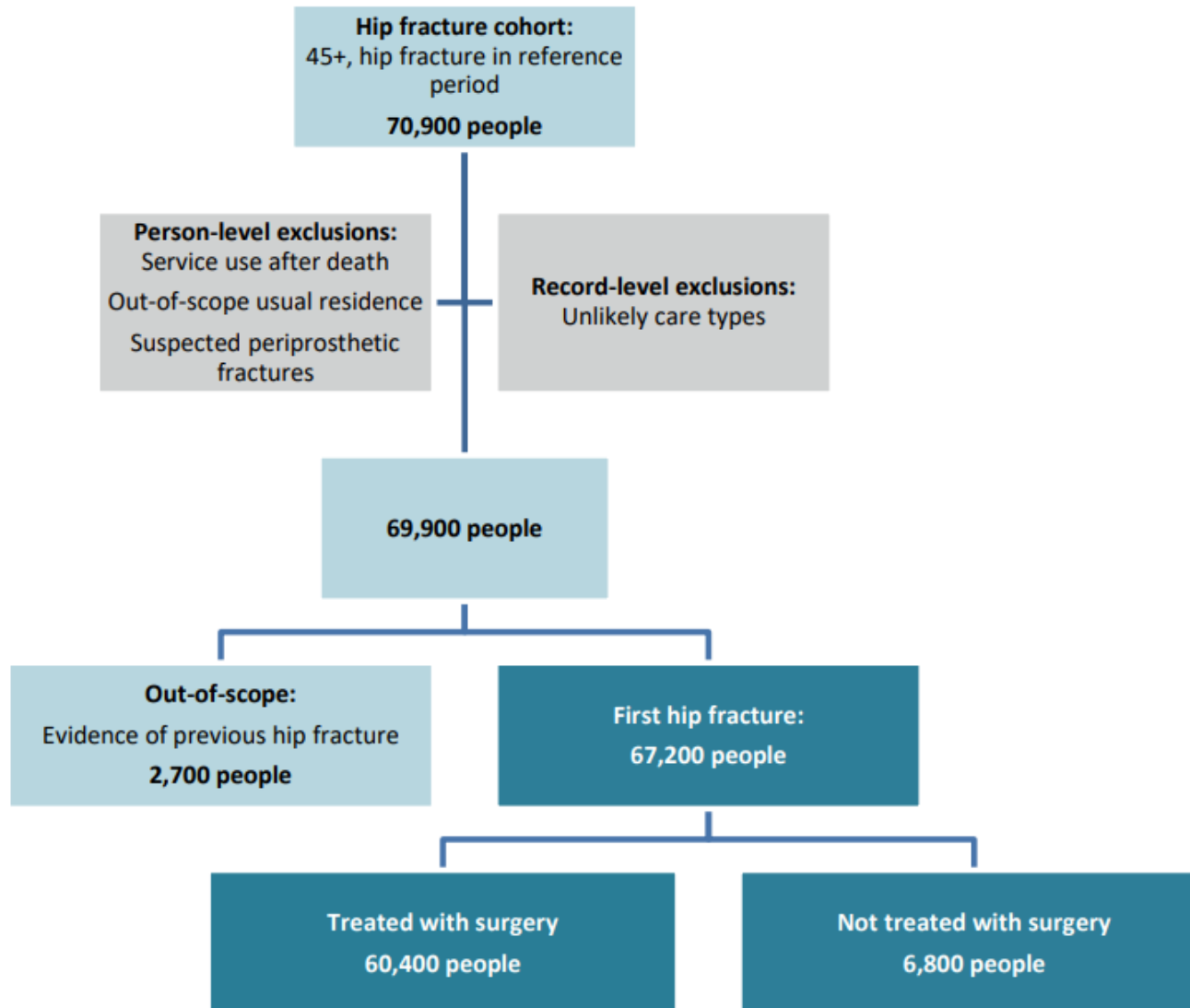


'Five Safes' and other contemporary data governance models

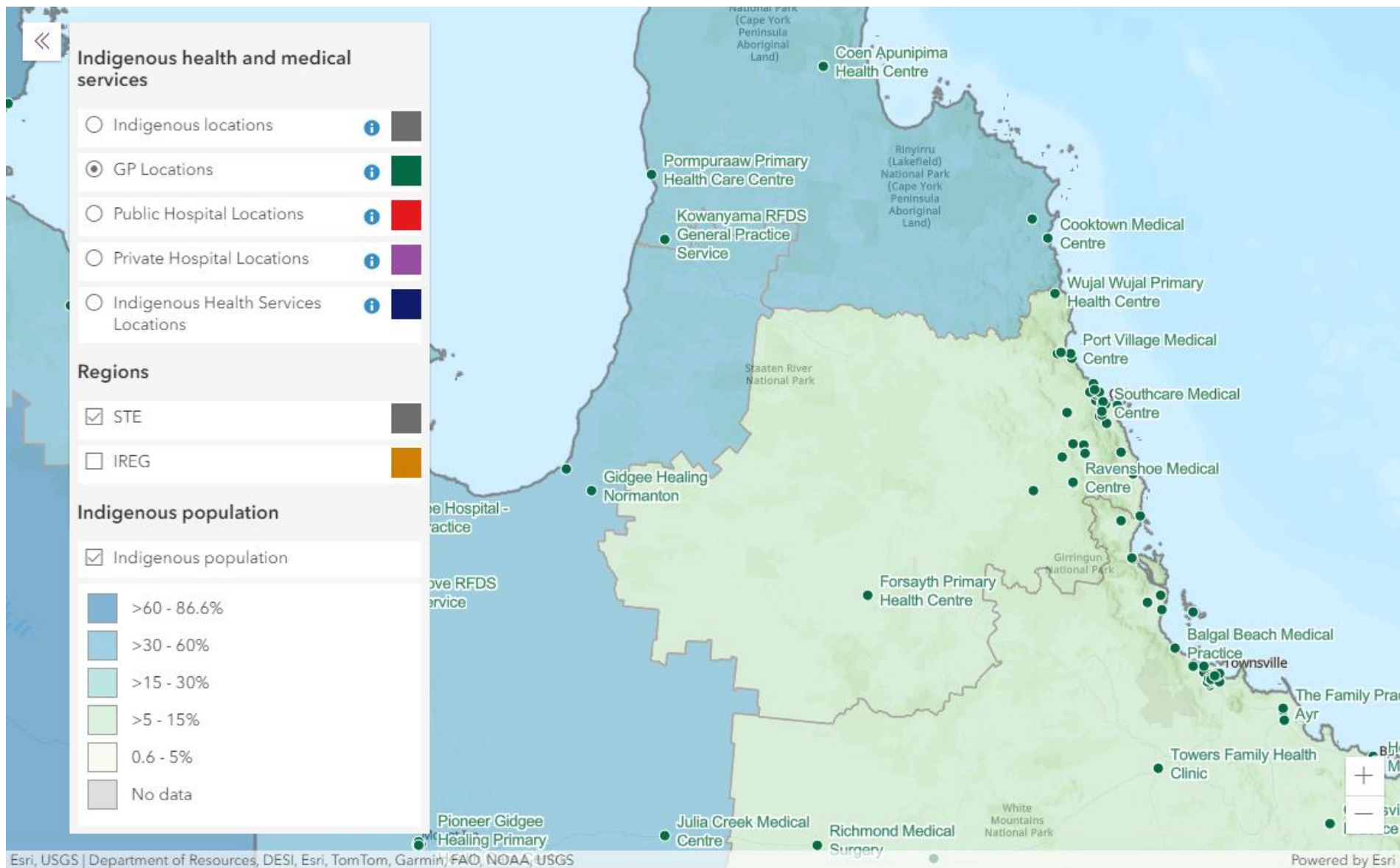
MH SAMS - national view



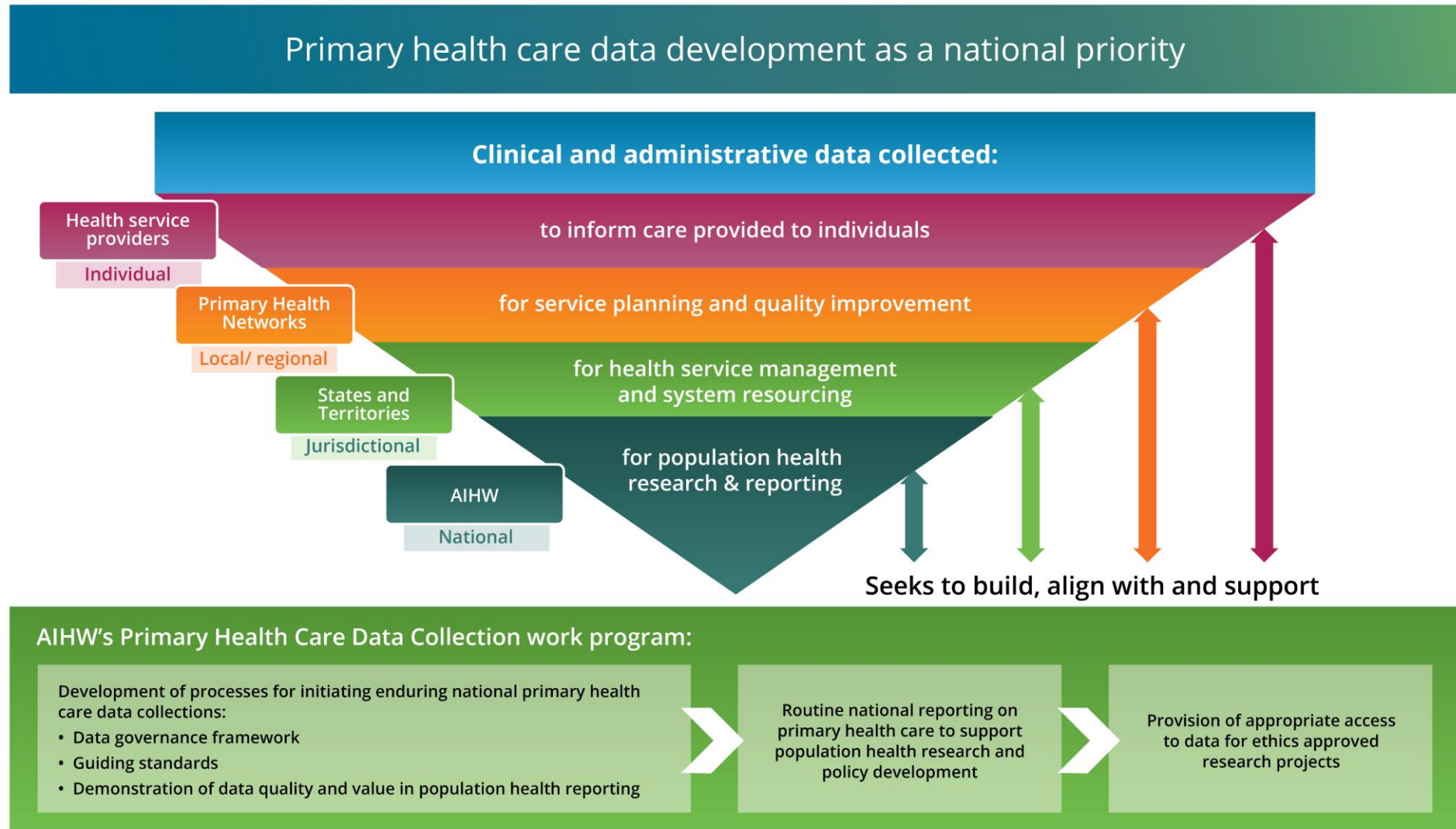
Hip fracture care pathways



Services Map



Primary health care data development



What next?



A shared mental model and commitment from all stakeholders:
Departments, PHNs, GPs, professional bodies, data analytics experts and agencies

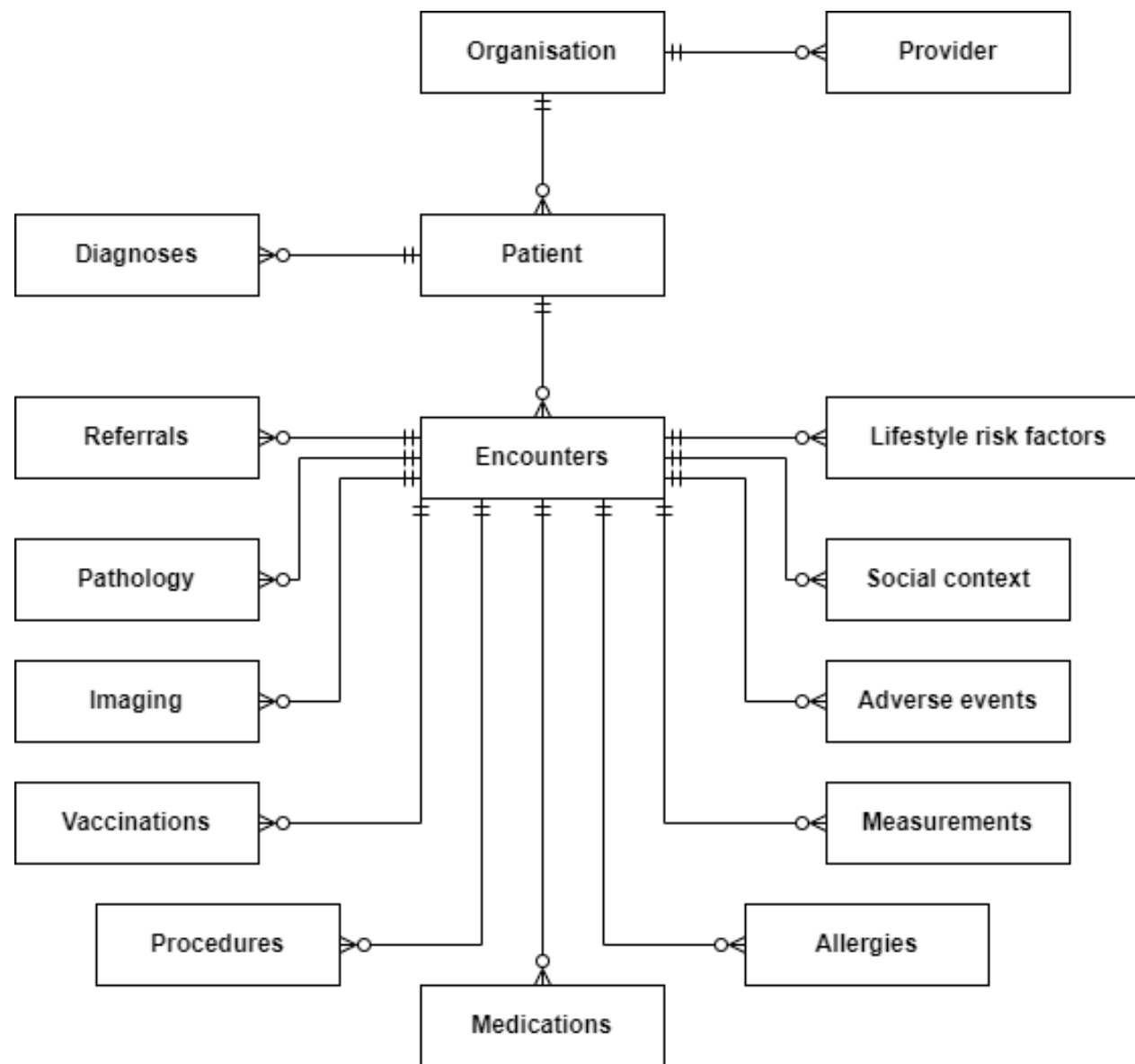


Enabling data governance framework



Data model and data dictionary (underpinned by terminology and classifications)

AIHW developing a data model aligning with AUCDI





eRequesting Perspectives

David Willock

Royal College of Pathologists of
Australasia (RCPA)

Pathology Information

Sparked Update

2 October 2024

David Willock
Digital Lead

RCPA

Standardised Terminology and the SPIA Guidelines

3 October, 2024

PITUS and SPIA

- The RCPA [Pathology Information, Terminology and Units Standardisation](#) (PITUS) projects have progressed development of standardised pathology data since 2011.
- As part of the above, the RCPA has developed the Standardised Pathology Informatics in Australia (SPIA) Guidelines along with associated Information Models and Terminology Reference Sets.
- The above Reference sets are available for both Reporting and Requesting. They are downloadable from the ADHA National Clinical Terminology Service – [RCPA resources](#)
- The Requesting Ref Set is being used by the Sparked Program to provide content for the e-Requesting standard.

Standardised Pathology Information

- Providing standardised terms for the same test provides unambiguous information with surety. If standard information is being exchanged, then we can start to:
 - Improve pathology information, for example by reducing transcription errors
 - Build robust decision support, because knowledgebases that support Clinical decisions need to use the same terminology
 - Provide more accurate data analytics and research; data will not need to be converted or manipulated (often manually)
- The RCPA has a rich history in providing Terminology and other Informatics products, supporting the position that more appropriate testing benefits Consumers, Providers, Requestors and Government
- The College acknowledges the time given freely by Fellows to provide oversight and review of the SPIA content.

Standardised Pathology Information

- Benefits include
 - The inclusion of clinical and/ or historical information on pathology requests where appropriate, allowing Pathologists to provide analysis and reporting in the clinical context
 - Consumer choice (digital requests) and convenience
 - Requestors can provide digital requests easily from within the clinical workflow
- Reduction of Risk associated with
 - Transcription errors
 - Misinterpretation of data due to ambiguity of terminology
 - Laboratory variation

Standardised Pathology Information

- If you can't find a Requesting term, you can
 - download the [bulk request template](#) from the [NCTS](#) website and
 - email your submission along with supporting documentation to help@digitalhealth.gov.au or Terminology-Support@csiro.au
- Or you can email the RCPA at pitus@rcpa.edu.au



eRequesting Perspectives

Carmen Wong

Royal Australian and New Zealand
College of Radiologists (RANZCR)



The Royal Australian
and New Zealand
College of Radiologists*

The Faculty of Clinical Radiology

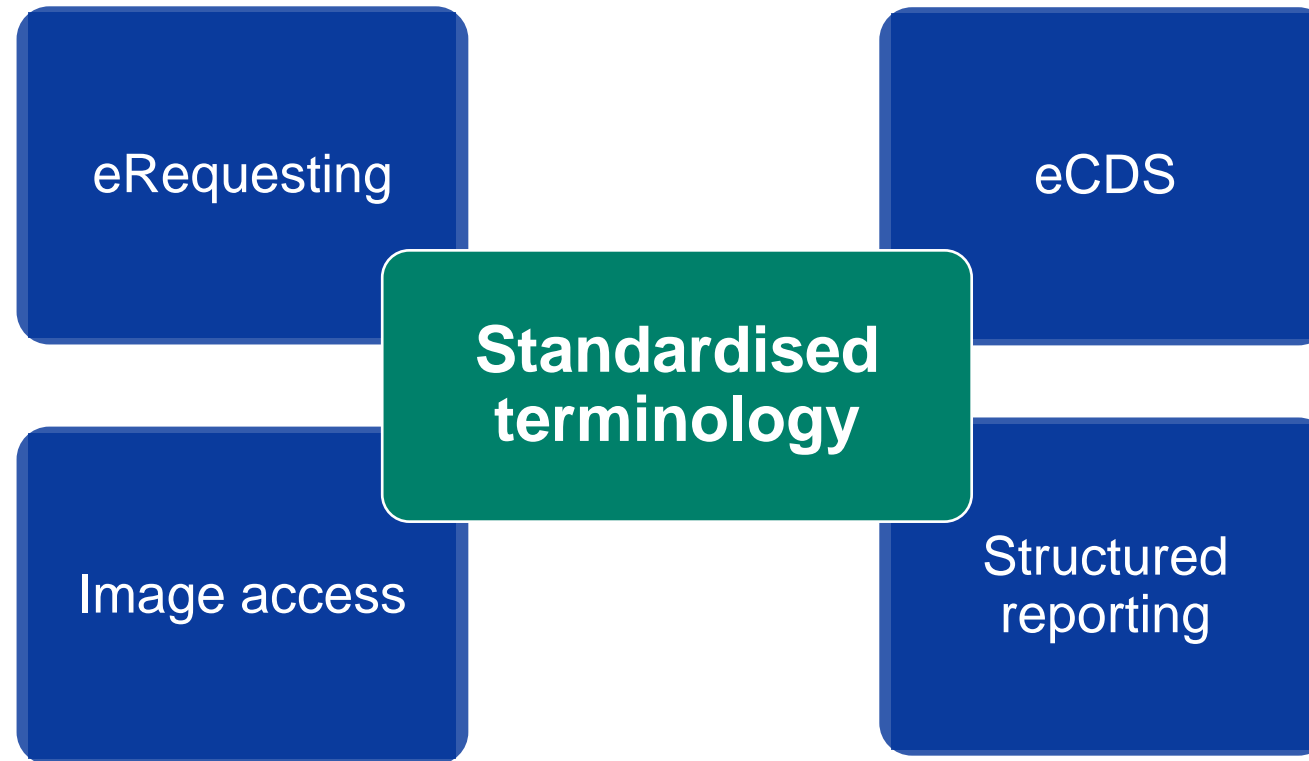
Standardised terminology for Radiology

SPARKED CDG WORKSHOP

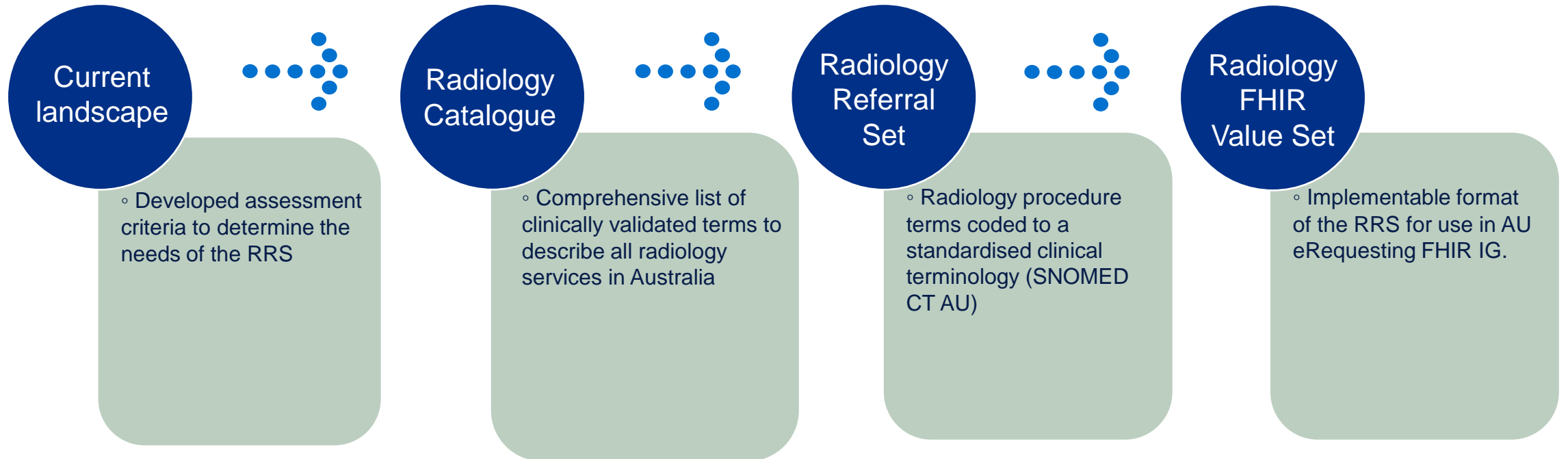
Carmen Wong

2 October 2024

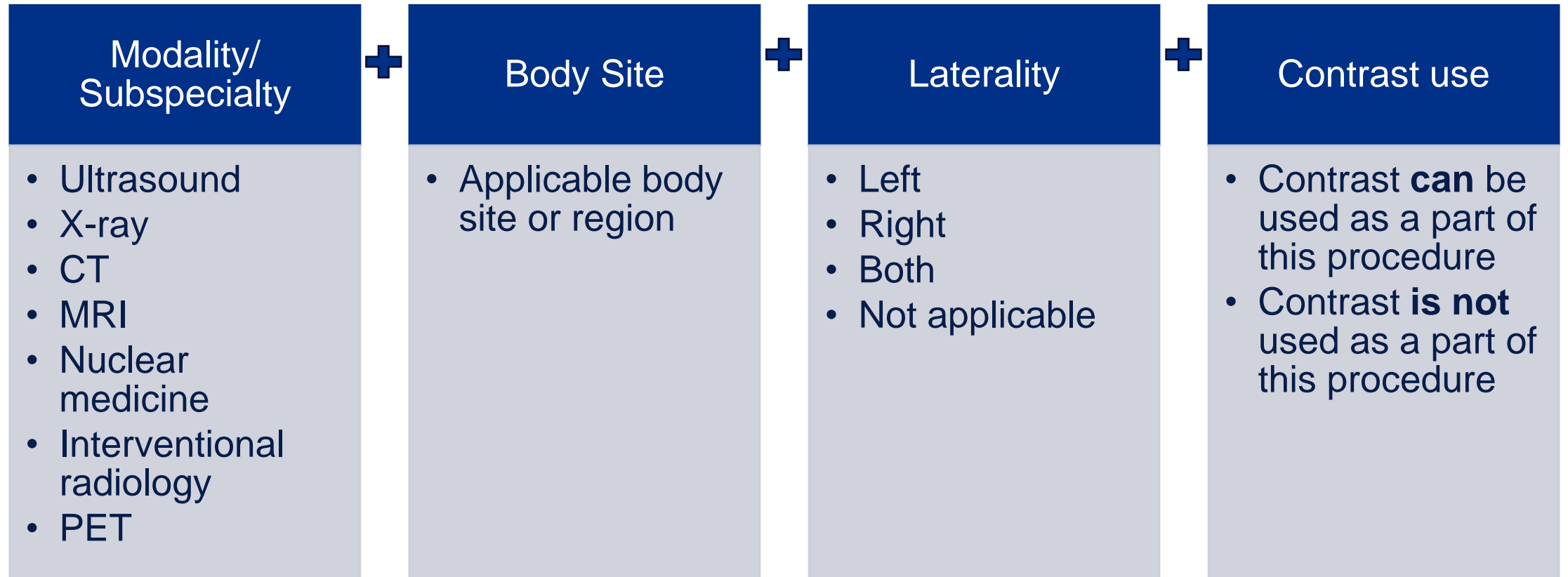
Toward interoperability



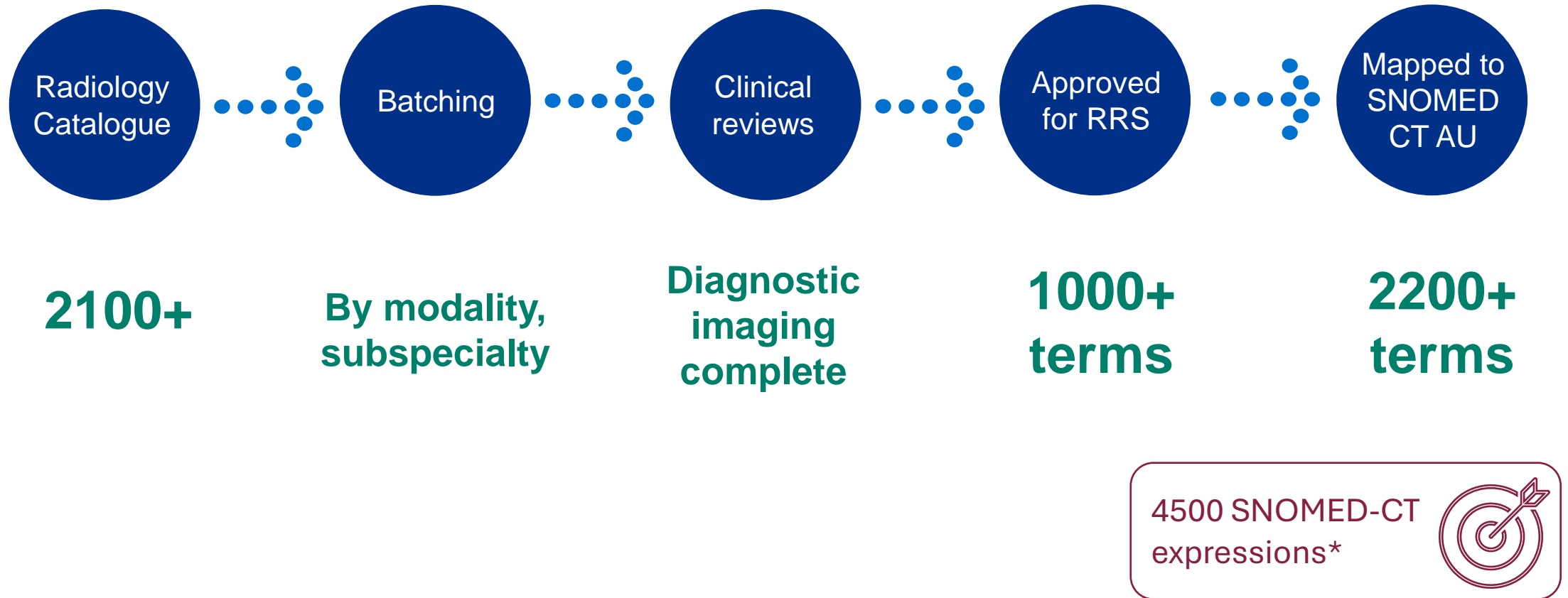
Development approach



Term structure



Progress to date



*Estimated Sept 2024, this figure may change during the clinical review process and gaps are identified or procedures are deprecated

Progress to date

↑ 2228 unique terms uploaded to SNAP2SNOMED

= 698 directly equivalent mapped terms

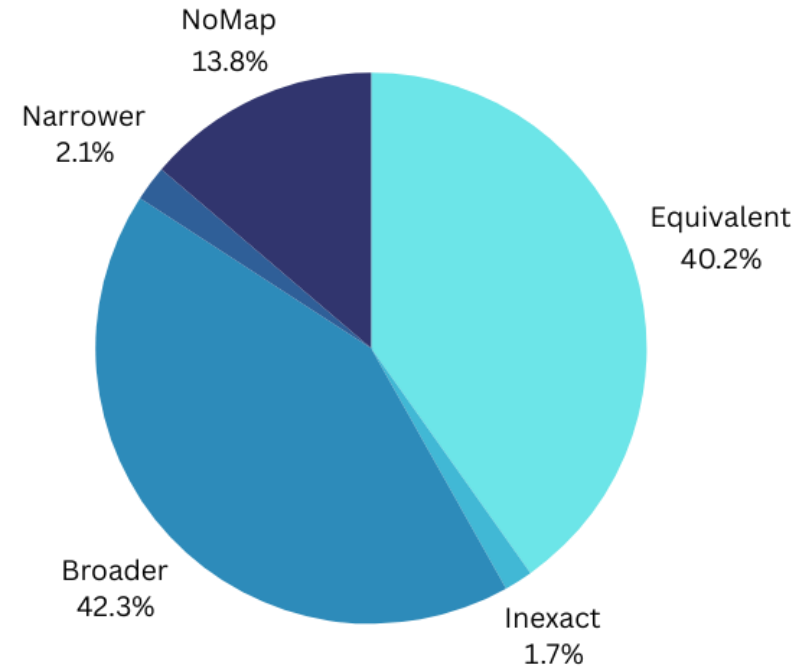
▼ 735 broader terms requiring refinement

▲ 36 narrower terms requiring refinement.

≠ 29 inexact terms requiring refinement.

✘ 239 terms with no representation within SNOMED-CT AU

RRS coverage in SNOMED-CT AU



Progress to date RRV draft candidate v1

Expansion

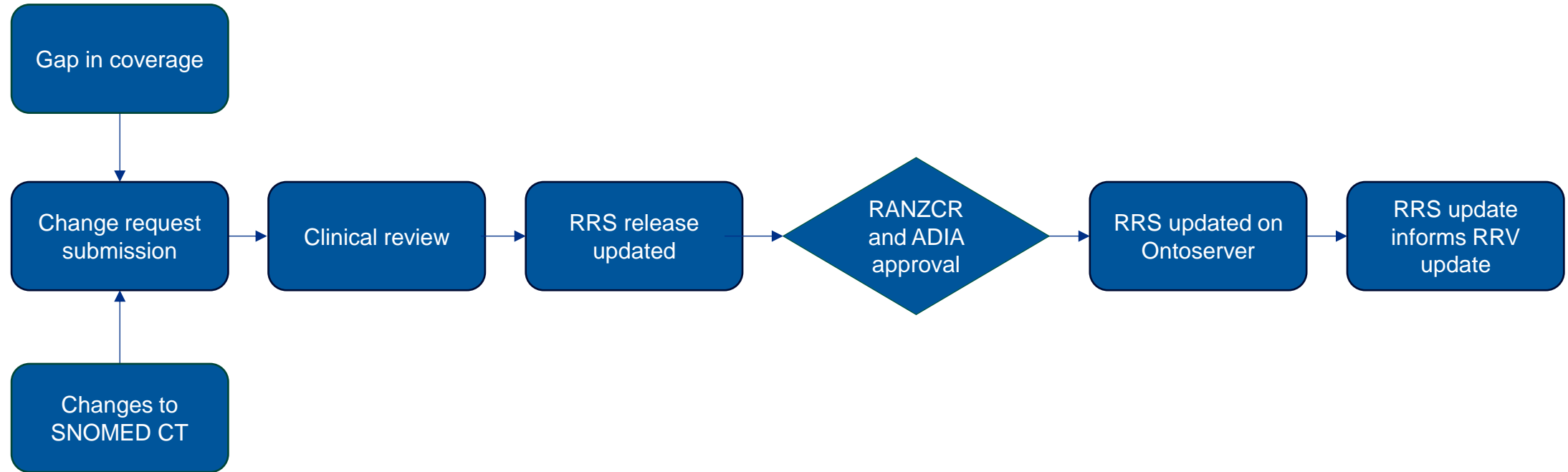
Size: 513

version	http://snomed.info/sct/http://snomed.info/sct/32506021000036107/version/20240831
used-codesystem	http://snomed.info/sct/http://snomed.info/sct/32506021000036107/version/20240831
displayLanguage	en-US,en;q=0.9,en-AU;q=0.8
warning-draft	https://ranzcr.com/fhir/ValueSet/radiology-referral 0.1.0-ballot

Code	Display	System	Inactive	Version
45036003	Ultrasound of abdomen	http://snomed.info/sct	false	
444900008	Ultrasound of abdomen with contrast	http://snomed.info/sct	false	
418394000	Ultrasound scan of abdomen and pelvis	http://snomed.info/sct	false	
241462009	Ultrasound of abdominal aorta	http://snomed.info/sct	false	
241512001	Ultrasound of Achilles tendon	http://snomed.info/sct	false	
871000087105	Ultrasound of left Achilles tendon	http://snomed.info/sct	false	
881000087107	Ultrasound of right Achilles tendon	http://snomed.info/sct	false	
1921000087100	Ultrasound of bilateral Achilles tendons	http://snomed.info/sct	false	
431844005	Ultrasound of acromioclavicular joint	http://snomed.info/sct	false	
241480000	Ultrasound scan of adrenals	http://snomed.info/sct	false	
11691000087107	Ultrasound of left adrenal gland	http://snomed.info/sct	false	
11681000087105	Ultrasound of right adrenal gland	http://snomed.info/sct	false	



Target operating model





The Royal Australian
and New Zealand
College of Radiologists®

The Faculty of Clinical Radiology



australian diagnostic imaging association

Thank you

Standards@ranzcr.edu.au

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September CDG Summary

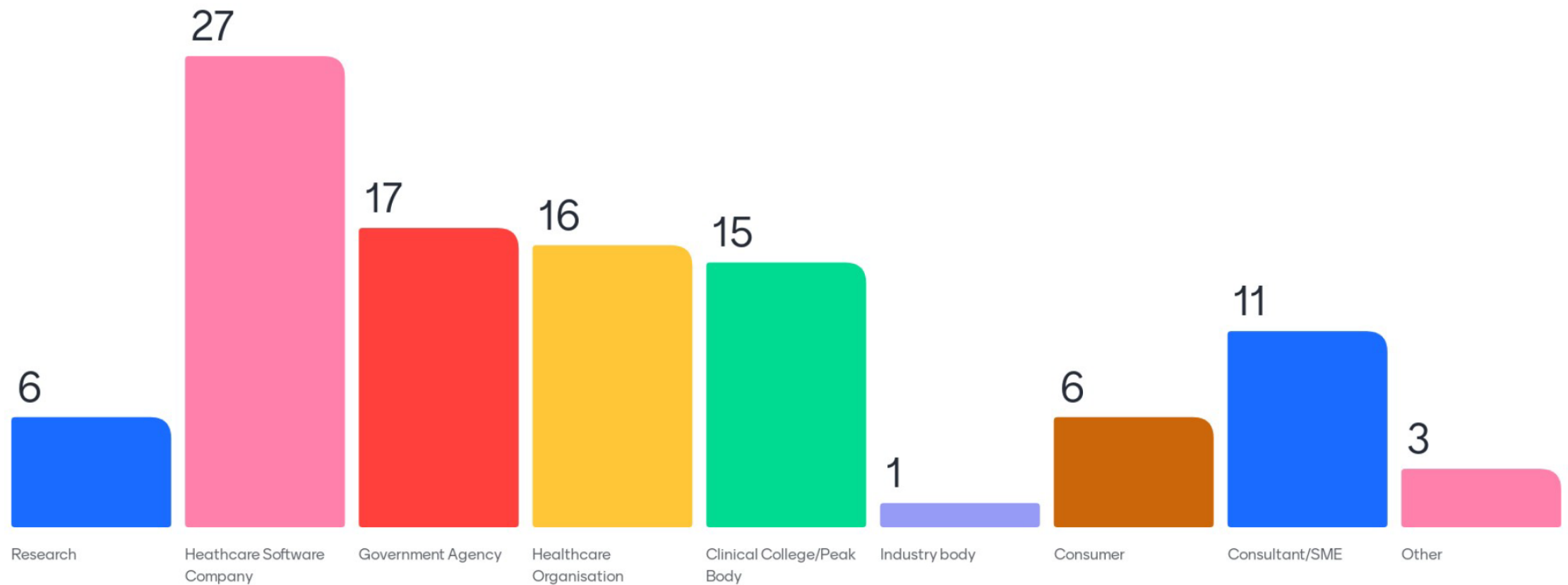
Kylynn Loi
CSIRO

Summary of activities and outputs

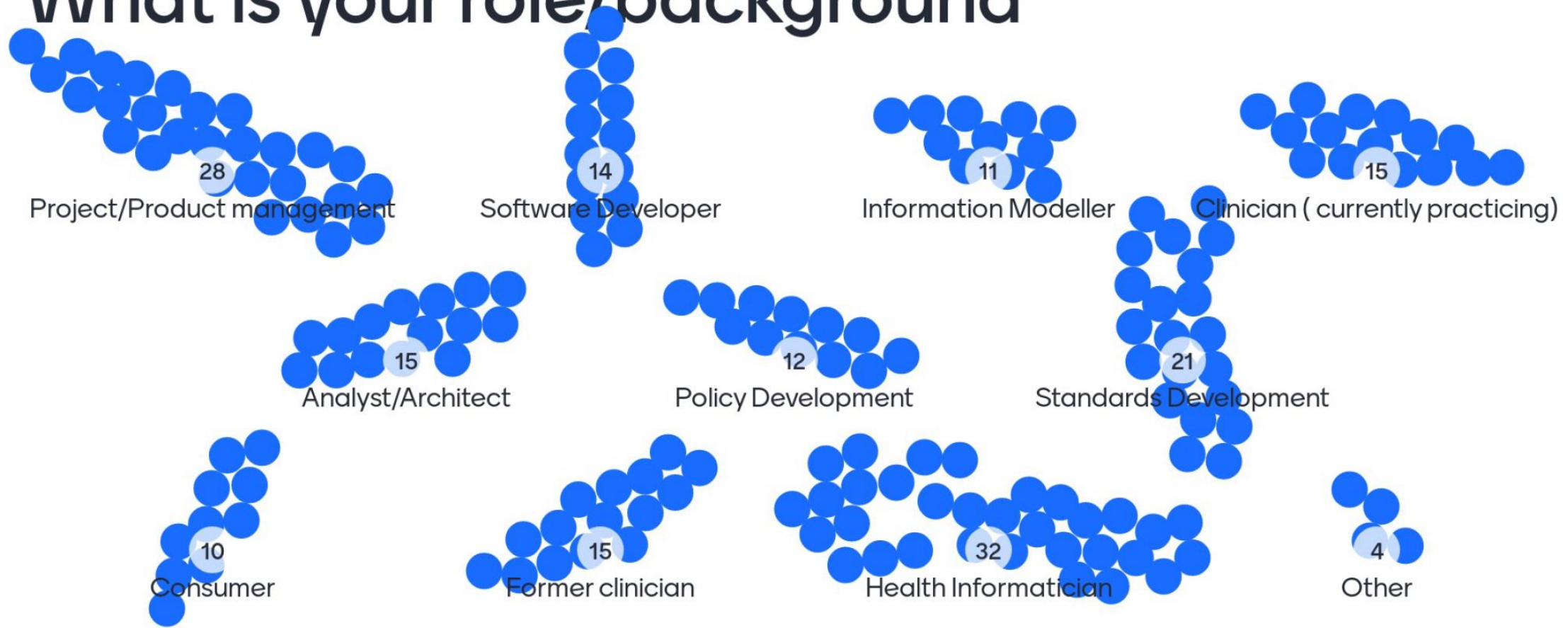
- Series of workshop activities focused around
 - AUCDI R2
 - Patient summary
 - Chronic disease management
 - Reason for Encounter
 - eRequesting national terminology



What kind of organisation are you from?



What is your role/background





Patient summary

- 3 activities
 - Understand the opportunities, challenges, and data requirements of curated versus machine-generated Patient Summary workflows.
 - Identify the data groups that should be prioritised for inclusion in the first release of AU Patient Summary
 - For those identified high priority data groups, consider the scope at the data element level – identify where we need to add to AU CDI R1.

Patient Summary - Workshop 1: Activity 1



Data group	Is it recorded?	How?	Which settings	Curation Feasibility to curate for patient summary	Automatically generate/derive - Feasibility to derive/ generate a patient summary
Medication statement	Yes	Mixed – structured and unstructured, coded and free text	Primary care Pharmacy Uploaded to MyHR	Yes <ul style="list-style-type: none"> Coded, but large workload and often incomplete 	Yes, if confirmed <ul style="list-style-type: none"> Concerns with trusting quality, completeness and provenance of data, needs confirmation
Vaccination administration	Yes	Mixed – structured and unstructured, coded and free text	Australian immunisation register (AIR) EMRs, incl. Hospital & GP MyHR Baby book (personal health record)	Yes <ul style="list-style-type: none"> Coded, well collected except for overseas records and pre-digital records 	Yes <ul style="list-style-type: none"> Coded, well collected except for overseas records and pre-digital records
Adverse reaction risk (allergies and intolerances)	Yes	Mixed – structured and unstructured, coded and free text	EMRs, incl. Hospital & GP PAS MyHR Discharge summaries	Yes <ul style="list-style-type: none"> Requires good data capture Concerns with data quality, definitions and ‘source of truth’ 	Yes <ul style="list-style-type: none"> Concerns with data quality, definitions and ‘source of truth’
Patient information/demographics	Yes	Structured – some standardisation	Primary care Acute care Aged care Medicare	Yes <ul style="list-style-type: none"> Desire to use single digital identifier (e.g. IHI) Considerations over duplicates/mismatches Consistency concerns re: identifier use & across cohorts 	Yes <ul style="list-style-type: none"> Will decrease re-entry & improve visibility. Concerns with data quality, ‘source of truth’ Considerations over duplicates/mismatches

Patient Summary - Workshop 1: Activity 1



Data group	Is it recorded ?	How?	Which settings	Curation Feasibility to curate for patient summary	Automatically generate/derive - Feasibility to derive/ generate a patient summary
Pregnancy (status and history summary)	Yes	Mixed - structured and unstructured, coded and free text	Primary care Acute care Specialist Lab & imaging systems	Yes <ul style="list-style-type: none"> • Curation necessary • Variable data capture across location and care setting • Consistency concerns re: identifier use & across cohorts 	Yes, but difficult <ul style="list-style-type: none"> • Concerns with trusting quality, completeness and provenance of data, needs confirmation
Functional status and disability assessment	Partially	Mixed - structured and unstructured, coded and free text	Relevant to many care settings, including NDIS	Possible <ul style="list-style-type: none"> • Depends on care setting/patient presentation • Curation necessary 	Possible <ul style="list-style-type: none"> • Depends on care setting/patient presentation • Concerns re: currency & relevance of data
Problem/diagnosis	Yes	Mixed - structured and unstructured, coded and free text	EMRs & other systems	Yes <ul style="list-style-type: none"> • Already 'core' • Curation necessary • Concerns re: quality, currency & frequency, relevance 	Yes <ul style="list-style-type: none"> • Provides overarching/bonus information • Standardisation required
Key biomarkers	Yes	Structured		Yes <ul style="list-style-type: none"> • Consistent & comparative data May not link to related diagnosis 	Possible <ul style="list-style-type: none"> • Considerations re: managing data volume, currency and matching to diagnosis
Vital signs and measurements	Yes	Structured - but variable			Yes <ul style="list-style-type: none"> • Should be easy, however large amount of data to filter

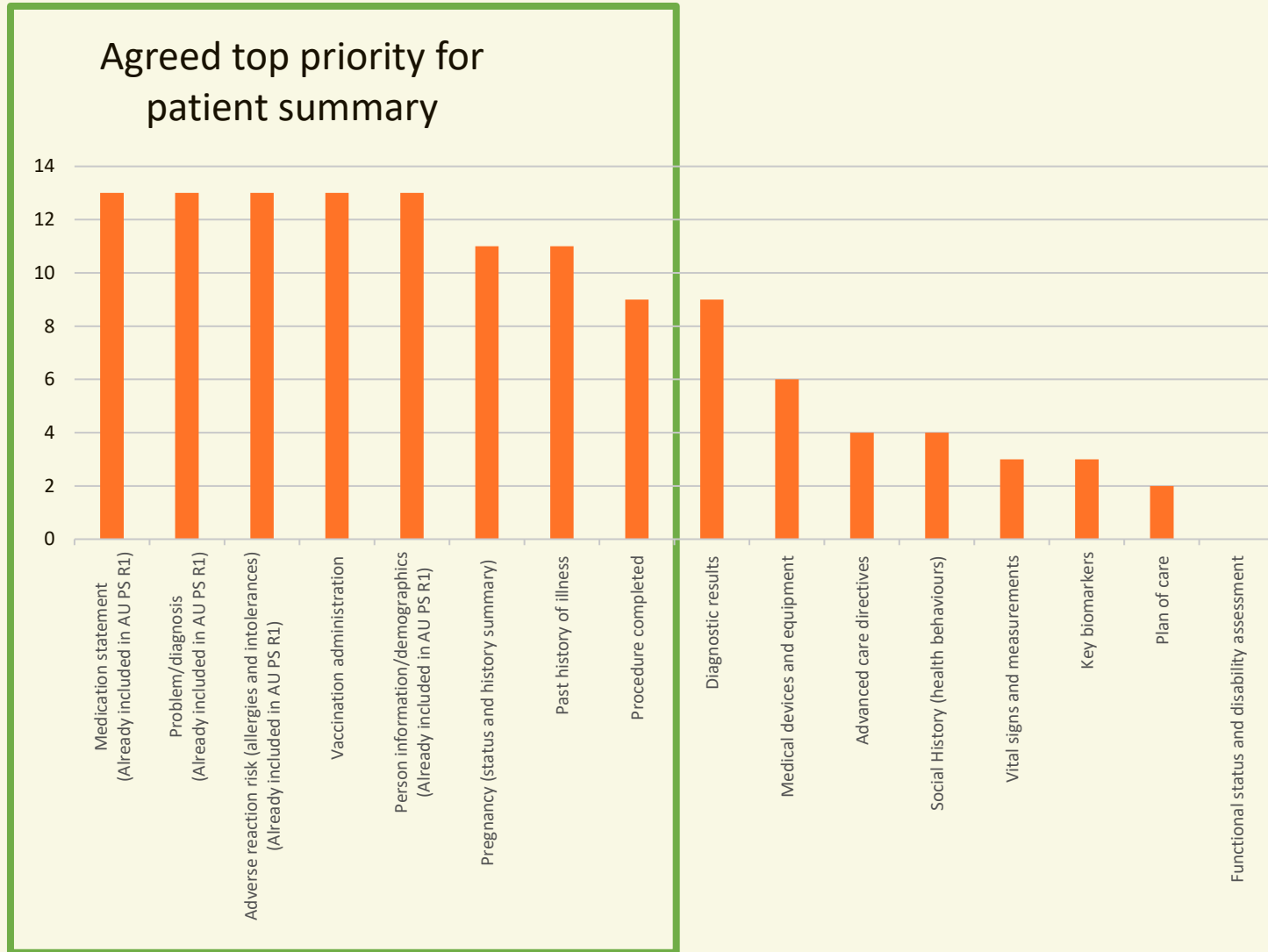
Patient Summary - Workshop 1: Activity 1



Data group	Is it recorded ?	How?	Which settings	Curation Feasibility to curate for patient summary	Automatically generate/derive - Feasibility to derive/ generate a patient summary
Medical devices and equipment	Yes	Mixed – structured or free text	Hospital	Low <ul style="list-style-type: none"> No governance or standards 	
Procedure completed	Yes	Mixed – structured and unstructured, coded and free text	Primary care Acute EMRs, incl. Hospital & GP	Yes, if coded <ul style="list-style-type: none"> Considerations re: data quality, consistency & standardisation. High time & cost investment to curate and ensure clinical value 	Yes, if coded <ul style="list-style-type: none"> Considerations re: data quality, consistency & standardisation. Concern re: duplicated/repeating items decreasing clinical value.
Diagnostic results	Yes	Mixed - structured and unstructured, coded and free text	PMS EMRs, incl. Hospital & GP Lab & imaging systems MyHR Community	Yes <ul style="list-style-type: none"> Coded at point of testing/examination Considerations re: consistency, currency & relevance 	Yes <ul style="list-style-type: none"> Considerations re: data quality, consistency & standardisation.
Plan of care	Partially	Free text	EMRs, include Hospital & GP Specialist MyHR	Difficult <ul style="list-style-type: none"> Concerns re: time, investment & change management 	Difficult – “not yet”
Advance care directives	Partially	Curated prior to upload	EMRs, incl. Hospital, GPs, Aged Care MyHR	Low <ul style="list-style-type: none"> Considerations as nuanced and individual requirements Concerns re: time, investment & change management 	High difficulty <ul style="list-style-type: none"> Concerns re: appropriateness and trust in the information. Benefits noted as “none”



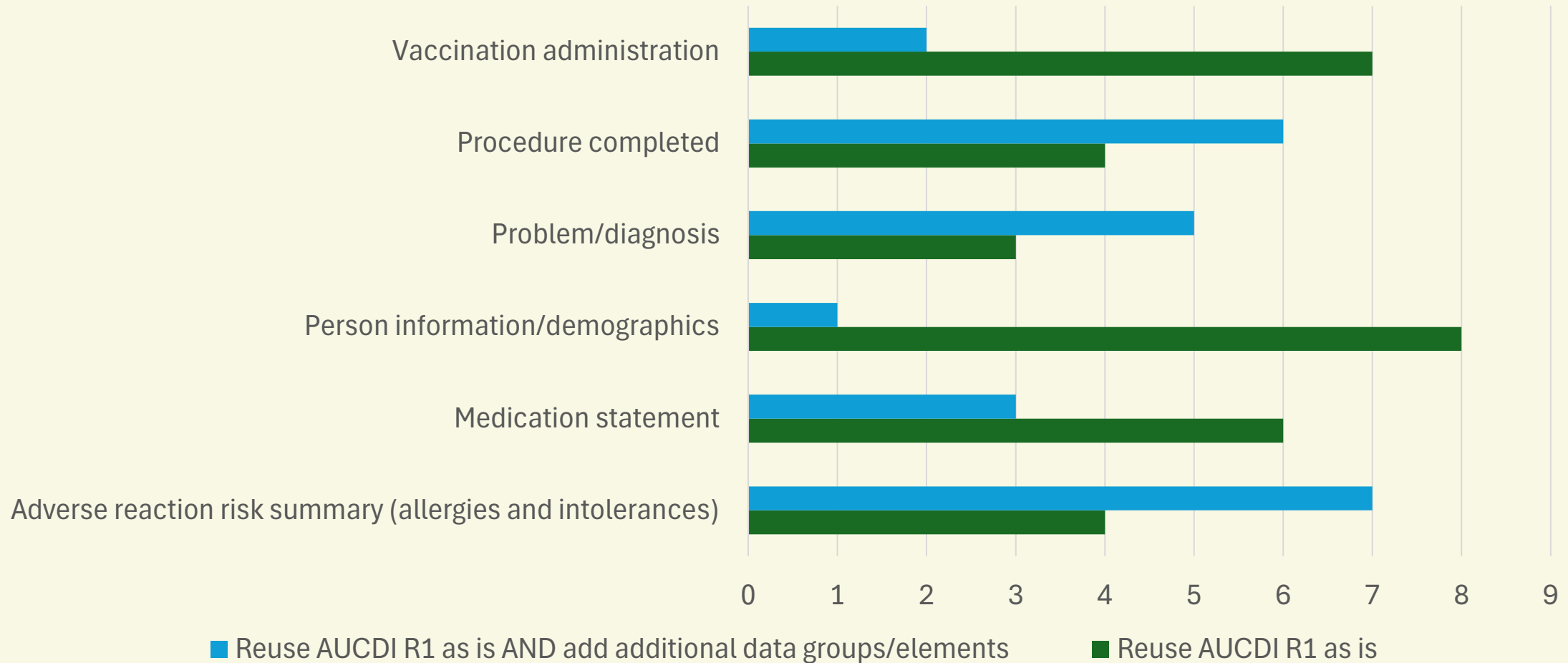
Patient Summary Data Group Prioritisation



	Data group	AU PS reqd	AUCDI R1
1	Medication statement	✓	✓
2	Problem/diagnosis	✓	✓
3	Adverse reaction risk (allergies and intolerances)	✓	✓
4	Vaccination administration		✓
5	Person information/demographics	✓	✓
6	Pregnancy (status and history summary)		
7	Past history of illness		?
8	Procedure completed		✓
9	Diagnostic results		
10	Medical devices and equipment		?
11	Advance care directives		
12	Social History (health behaviours)		?
13	Vital signs and measurements		
14	Key biomarkers		✓
15	Plan of care		
16	Functional status and disability assessment		

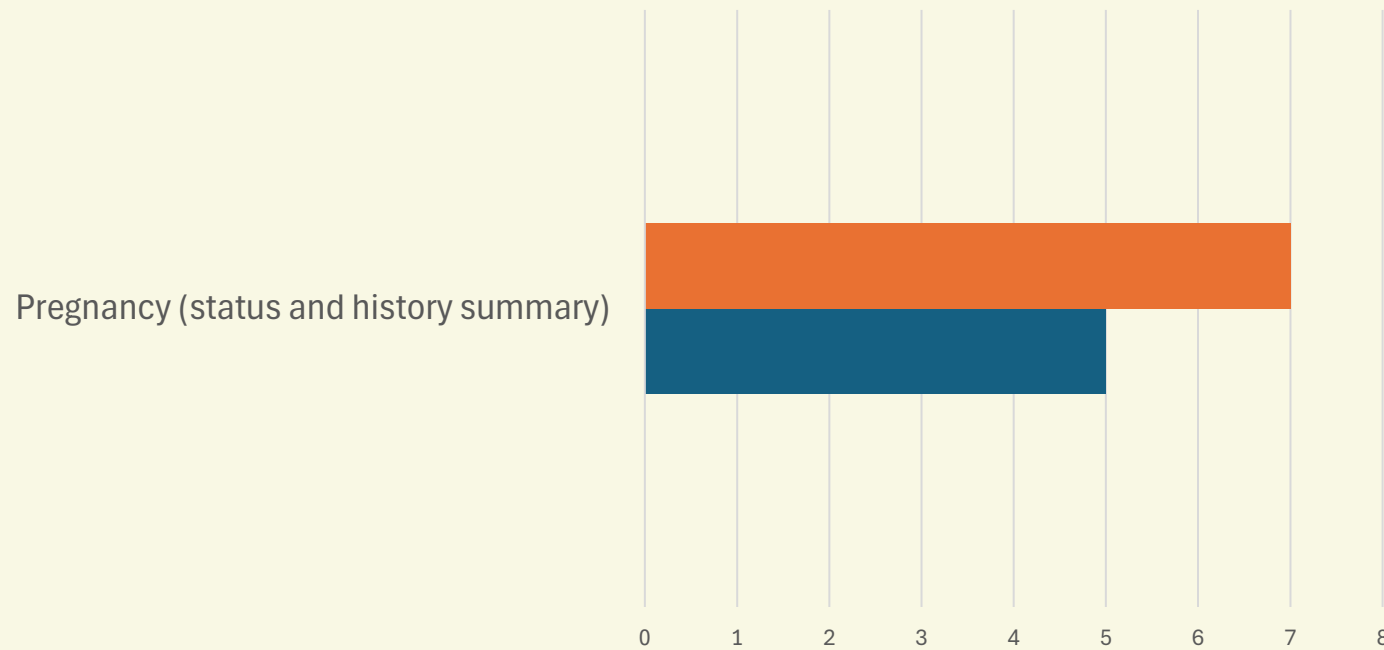


Patient summary– Detailed Data Group Scoping

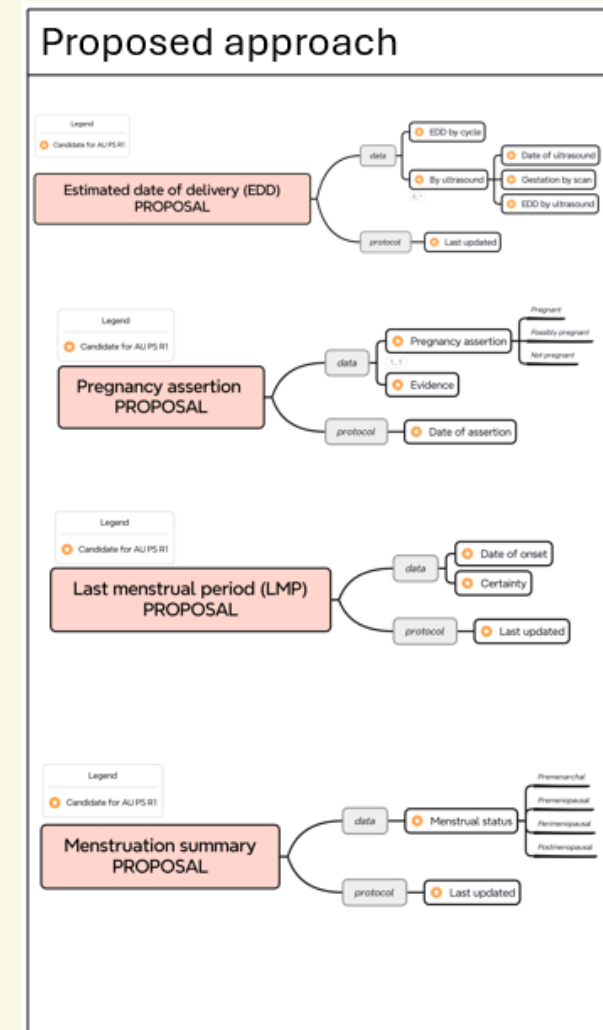




Patient summary – Detailed Data Group Scoping



- Proceed with proposed approach for EDD, Pregnancy assertion, LMP and Menstruation summary
- Alternative approach





Chronic disease management

- Consider what information is needed to support shared care for Chronic Disease Management.
- Identify priority data groups required to support Chronic Disease Management for AUCDI R2.

Summary – Workshop 5, Activity 1

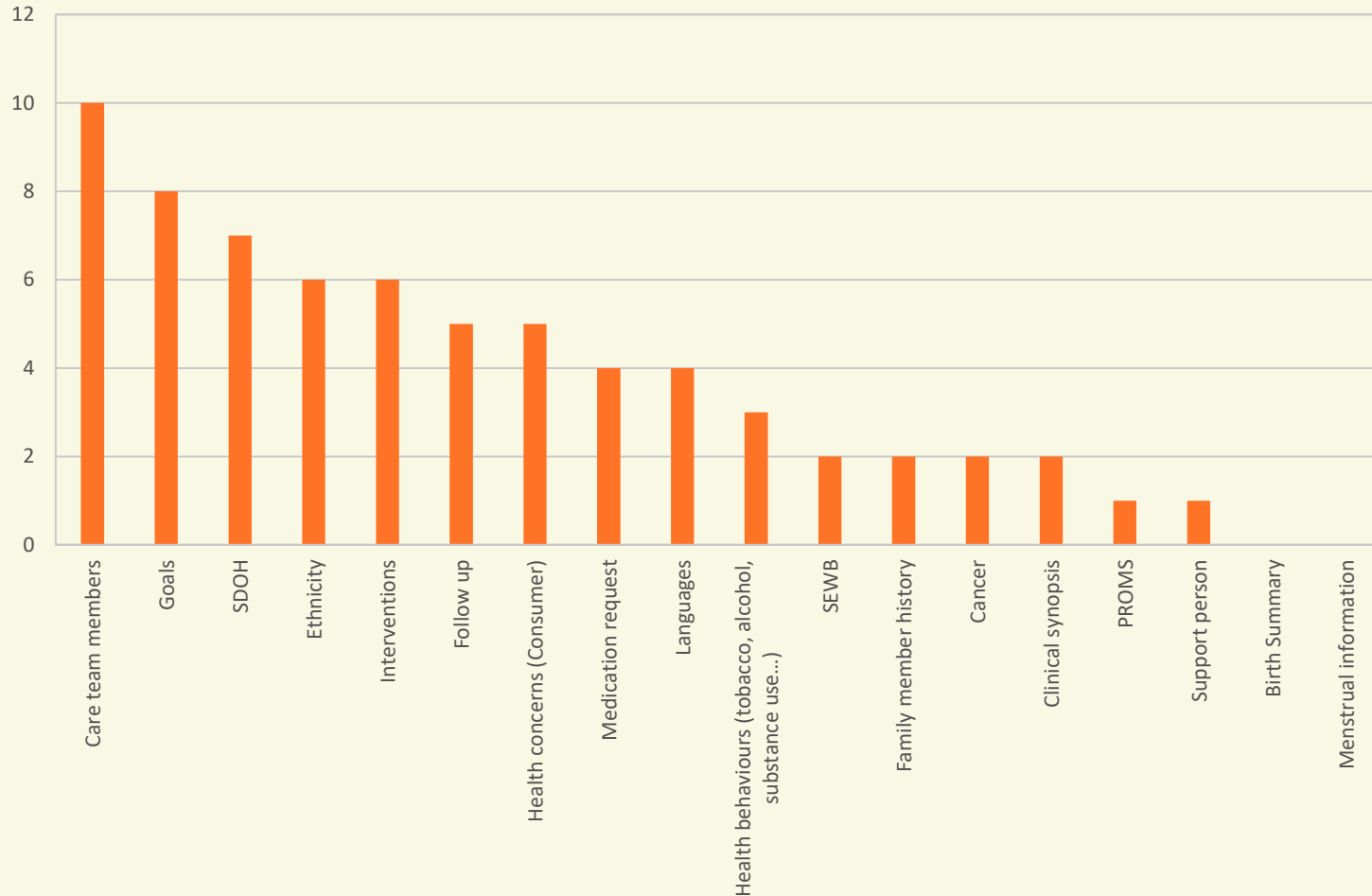
Data group	Is it recorded?	How is it recorded?	Which settings?	Future state
Social determinants of health	Yes	<ul style="list-style-type: none"> • Mostly unstructured or partially structured • Free text • Incomplete or inconsistent capture of information 	All	<ul style="list-style-type: none"> • Consistent data capture, based on defined clinical standards, even if unstructured • Patient-facing and clinician-to-clinician data • Should reflect current status
Interventions	Yes	<ul style="list-style-type: none"> • Largely unstructured, not standardised 	All Not much in MyHR	<ul style="list-style-type: none"> • Data should be structured, consistent, granular, and tied to goals
Goals	Yes	<ul style="list-style-type: none"> • Largely unstructured; not standardised, can be free text, variable formats 	All	<ul style="list-style-type: none"> • Data should be structured, unstructured data is a challenge • Approaches will differ by disease
Health concerns (consumer)	Yes, but a lot of paper notes	<ul style="list-style-type: none"> • Some coded, mostly unstructured, not standardised, can be free text, significant variation in how data is captured 	All Not much in MyHR If no internet, unable to access care plans/MyHR	<ul style="list-style-type: none"> • Consistent data capture is essential, even if unstructured • For well-defined care plans this is required • Automation & codifying of narrative content • Consumer questionnaire

Summary: Workshop 5, Activity 1

Data group	Is it recorded?	How is it recorded?	Which settings?	Future state
Care team members	Yes	<ul style="list-style-type: none"> Dependent on setting Mostly structured, not standardised Not always available 	All Not in MyHR Less in ED/acute	<ul style="list-style-type: none"> Captured structured in all systems Single source - National directory interfaced with EMR's, MyHR, live, information exchange
Social emotional wellbeing	Mostly no	<ul style="list-style-type: none"> Varies across systems Unstructured, not standardised Some coverage by Problem/Diagnosis list, assessments 	All Often recorded, less in ED/Acute setting Not in MyHR Partially captured in care plan	<ul style="list-style-type: none"> Captured consistently, doesn't need structure Aligned with goal Patient preferences captured
Follow up	Yes	<ul style="list-style-type: none"> Structured, not standardised, can be free text 	All Often recorded, less in ED/Acute setting	<ul style="list-style-type: none"> Should reflect current status Centralised – MyHR, support Care plans Relates to interventions

Chronic Disease Management Data Group

Prioritisation



1	Care team members
2	Goals
3	SDOH
4	Ethnicity
5	Interventions
6	Follow up
7	Health concerns (Consumer)
8	Medication request
9	Languages
10	Health behaviours (tobacco, alcohol, substance use...)
11	SEWB
12	Family member history
13	Cancer
14	Clinical synopsis
15	PROMS
16	Support person
17	Birth Summary
18	Menstrual information



Reason for encounter

- Identify the common use cases for Reason for Encounter

Reason for Encounter

Clinical Reasons

- Recording symptoms, diagnoses, and ongoing management.
- Referrals, discharge summaries, clinical history, medication review, and care plans.
- Relevant settings: GP, hospitals, clinics, aged care, and EMRs.

Consumer Reasons

- Routine check-ups, online appointments, mental health advice, and medication management.
- Involves telehealth, GP EMRs, and real-time patient engagement.

Administrative Reasons

- Handling forms, activities, routine scheduling, and financial matters.
- Includes hospital PAS, administrative procedures, and managing patient information.

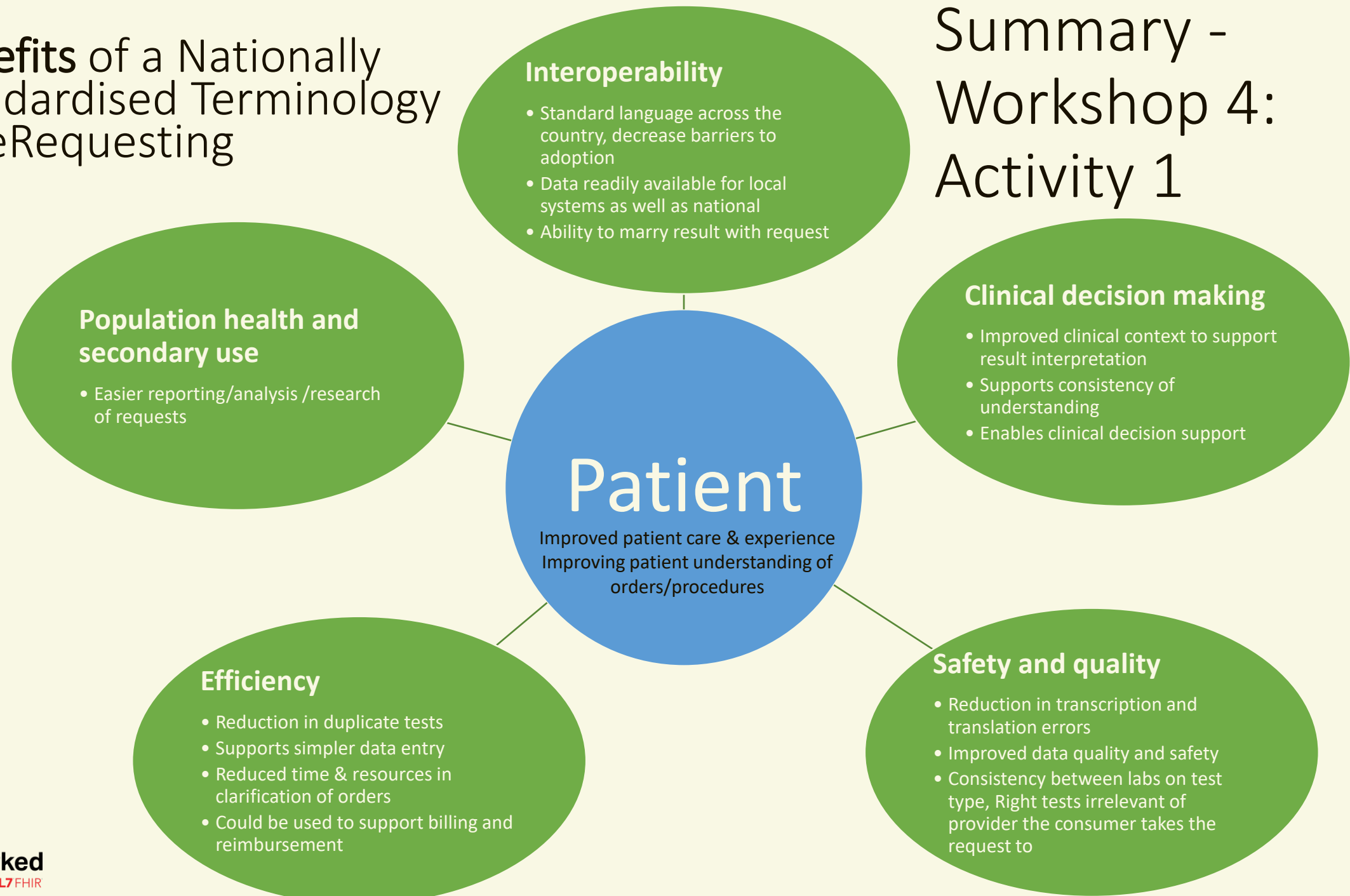


eRequesting in action

- Presented an example visualisation of:
 - the data model (AUeReqDI)
 - National eRequesting terminology in the context of a CSIRO SMART on FHIR form component
 - Showing test selection component, one example visualisation
- Activities
 - Identify the benefits, challenges, opportunities and risks of having nationally standardised terminology for eRequesting?
 - What support is needed to adopt nationally standardised terminology for eRequesting by the different stakeholder groups?

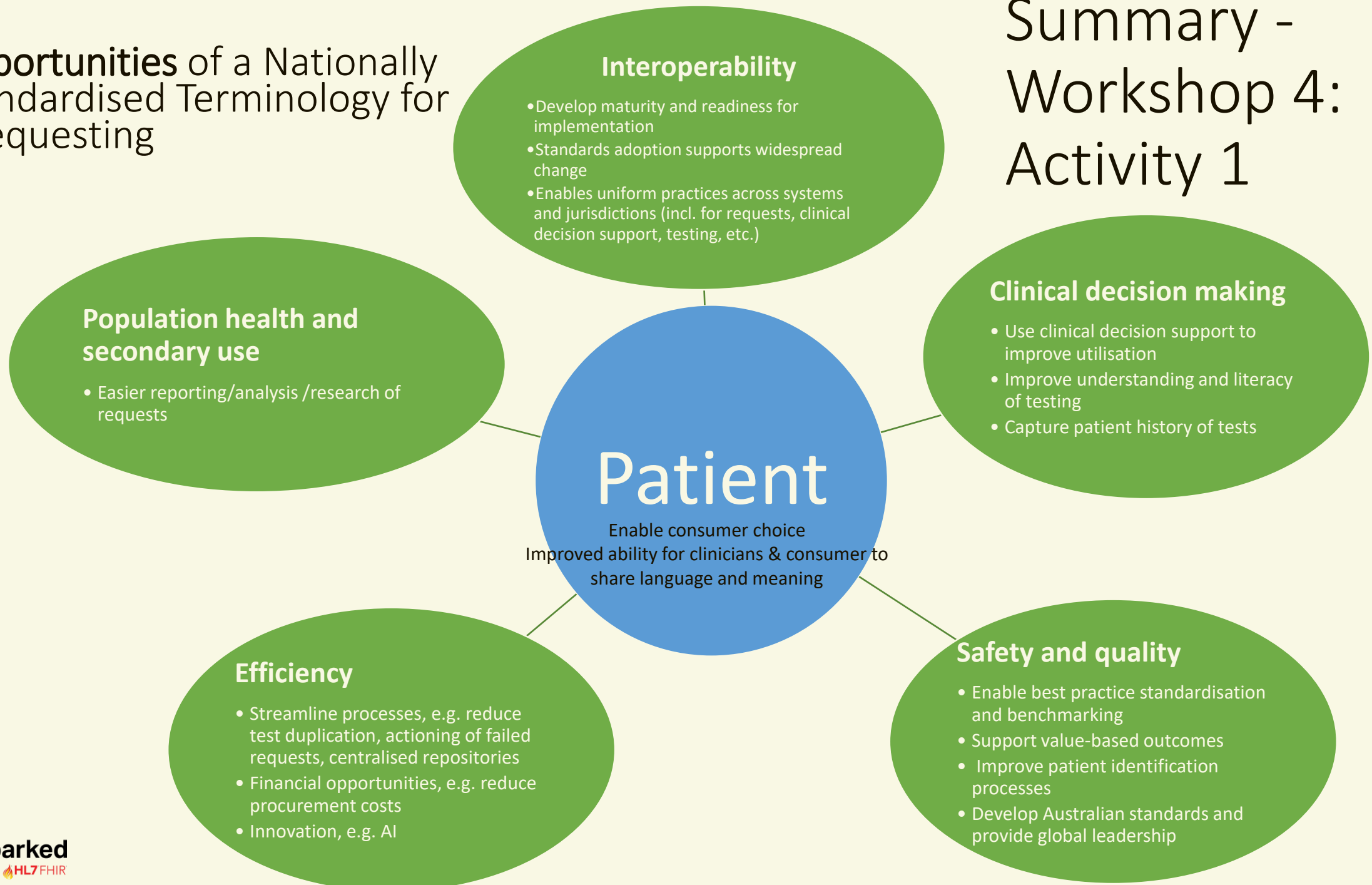
Benefits of a Nationally Standardised Terminology for eRequesting

Summary - Workshop 4: Activity 1



Opportunities of a Nationally Standardised Terminology for eRequesting

Summary - Workshop 4: Activity 1



Challenges of a Nationally Standardised Terminology for eRequesting

Summary - Workshop 4: Activity 1



Challenges

Change management

- Clinical adoption and resistance
- Removal of free text templates in systems
- Education, training and use of new nomenclature/workflow
- UI & UX changes and testing of workflows

Technical and System Complexity

- Timeframe to transition & adopt
- Complexity and capability of current systems
- Compatibility of existing reference sets and systems
- Ensuring consistent use
- Flexibility to support clinical environment & edge cases
- Legacy mapping requirements

Social Consideration

- Potential to widen gap for socially disadvantaged
- Patient choice

Governance, Policy and Funding

- Support to improve patient identification required, e.g. implement IHI
- Funding & incentives across all sectors required
- Need for standards to have clear governance and ownership ongoing
- Continuous government support required to ensure sustained progress

Risks of a Nationally Standardised Terminology for eRequesting

Summary - Workshop 4: Activity 1



Change management

- Poor implementations leading to poor utilisation/adoption
- Variable timeframes to transition leading to perceived time waste
- Lack of clinical engagement & trust due to poor UI, UX, and lack of systemic adoption
- Consistent patient identification required to integrate effectively

Technical and System

- Slow technical adoption, i.e. system capability to adopt/implement
- Increased cybersecurity and privacy risks
- External system dependencies leading to local system failures
- Lack of processes to manage free-text errors, AI hallucinations and data quality

Operational and Resource

- Cost of technical uplift
- Lack of ongoing funding
- Cottage industry hindering broader integration

Governance and Compliance

- Political influences changing policies/direction & funding
- Variable approaches, poor data maintenance & lack of compliance undermining value
- Need to ensure vendors, jurisdictions, systems, etc., adherence to standards
- Timeliness and currency not supported
- Lack of clear accountability & ownership of ensure compliance

Nationally Standardised Terminology for eRequesting - Support Requirements



Clinicians/Colleges

Engagement & Collaboration

- Support broader involvement from all clinical cohorts
- Identify & support change champions
- Support change management

Funding

- Funding required to support ongoing engagement
- Articulate clinical benefits for business cases

Standards, Guidelines & Terminology

- Drive standards across colleges
- Map and maintain standardised terminology and guidelines
- Ensure value sets/catalogues accommodate all contexts

Education

- Integrate change management into training programs
- Involve universities
- Develop digital health literacy

Outcomes

- Evidence based
- Move away from bespoke solutions to support interoperability
- Articulate (non-financial) value

Government

Support and Governance

- Policy and legislation
- Promote compliance through regulation
- Prioritise interoperability across sectors
- Establish ongoing governance to support standards

Coordination and Oversight

- Monitor compliance
- Ensure continuity and national assistance
- Foster adoption across all levels

Funding

- Funding for interoperability for all sectors (public, private, aged care)
- Incentives to adopt standards
- Develop ongoing funding models

Standards, Guidelines & Terminology

- Support for open terminology
- Align with international open standards

Education

- Education on the importance of standards and interoperability
- Promote benefits

Outcomes

- Focus on patient health, not cost evaluation

Industry

Software Development and Technology

- Building the software & support the technology
- Demand for solutions that meet standards & frameworks
- Support versioning and backward compatibility

Implementation and Change Management

- Implementation support
- Ensure robust transmission processes and consumer access
- Change management for users

Funding

- Need for government mandates
- Need for funding for initiatives to adopt/implement
- Participating in market versus funded approach

Standards, Guidelines & Terminology

- Unified standards for public and private health providers
- Conformance, compliance, and certification
- Adopt/implement value sets and standards

Education

- Engage with consumers
- Educate staff
- Training for health providers
- Education on the rationale behind changes
- Move away from ambiguous terms (e.g., "test" in digital health)

Other

Challenges

- Demand for solutions that meet defined standards

Consumer Engagement and Education

- Consumer education and engagement
- Media campaigns (e.g., cartoons/ads for e-scripts)
- Broader consumer representation (age diversity, disability perspective, women)
- Education on the rationale behind changes

Stakeholder Involvement

- Call out to PHNs
- Inclusion of standards in university courses
- Insurance companies' support for implementing standards

Governance and Leadership

- Standards maturity
- Decision-making on mandates and clinical leadership across political gaps

MENTIMETER RESULTS

What is the benefit of standardised test names for Pathology and Medical Imaging?

Consistency	Clinical safety	Efficiency	Clinical consistency
Patient Safety	Safety quality and reduced duplication	Improved outcomes	Trending across health services
Clinical Safety	Consistency of information	Clinical safety	Safety and quality
Consistency and interoperability	Understanding of terms across health settings to avoid ambiguity and	Consistent data to be used to invest and evolve the offering	Accuracy
Patient care	Streamlined care visibility, reduction in duplication	Consistency for providers and systems	National infrastructure
Common language	Less duplication of effort	consistent data	Safety

Better result interpretation and resource rationalisation.	Avoid Duplication	Consistency across the digital health sector	Allied health will use same terms as Medical professionals
Consistence across the entire health ecosystem	Clinical Safety	Eliminate cultural stasis for interop	Consistency, safety, avoid duplication
Easier new implementations	Improved processes of care	Finding past tests	Consistency in test ordering and improved data quality
Consistency and reduced risk of error Reduced duplication	Consistency across the workflow.	Reliability and Consistency	Greater reuse of test results across care processes
Teaches the importance of semantic interoperability in a small practical way	Requests are clear and complete	Clinical safety	



Next steps

- All summary slides and the aggregated transcriptions from the workshops from the 2 days will be on the Sparked website shortly
- Next CDG meeting will be focusing on Patient Summary and developing the data groups required (new and extensions of AUCDI R1) to be published as part of AUCDI R2



Q & A



Thank you to our speakers



Standards are only as strong as its community

Over 100 Founding Members

Peak Bodies and Colleges



These organisations endorse Sparked's goals and are committed to participating in design groups and HL7 AU Connectathons.

Since our inception, the Sparked community has grown to over **800**





Sparked Evaluation

CSIRO Evaluation

CSIRO Evaluation Team

to ensure Sparked is fit for purpose and is serving the community's needs

DoHAC Evaluation

Independent external evaluation

to examine the broader Sparked deliverables and policy perspectives

Why should you participate?

- Influence what's needed to improve the community process
- Support our agile way of working so we can adapt
- Contribute to the global benchmark of what success looks like for a national accelerator
- Shape the future direction for creation and adoption of FHIR standards in Australia

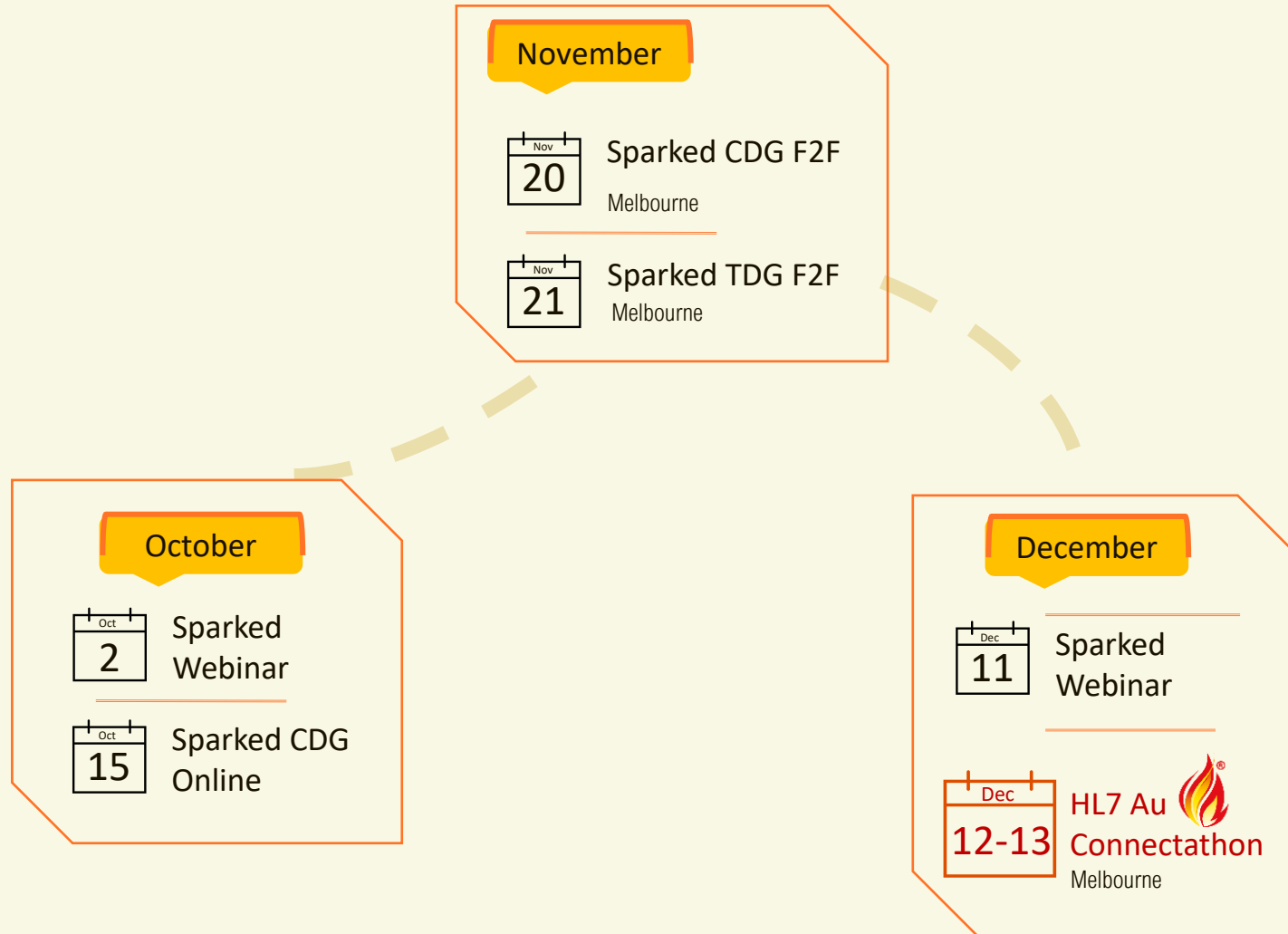


CSIRO Sparked Evaluation Update

The CSIRO AeHRC is continuously evaluating the effectiveness of Sparked to inform improvements and changes to the accelerator



Upcoming Events 2024





Register for Sparked

Thank you!

Recording available in the coming days
Please email fhir@csiro.au with any future webinar ideas