

Sparked CDG Brisbane

Face to Face

11 – 12 September 2024

Summary of workshop activities



**Sparked**



# Agenda – Day 1



| Time                        | Topic   | Facilitator / Speaker               |
|-----------------------------|---|-------------------------------------|
| 8.30am                      | Registration  |                                     |
| 9:00am                      | Welcome and introductions   | Kate Ebrill                         |
| 9.10am                      | Objectives  | Kate Ebrill                         |
| <b>Patient Summary</b>      |   |                                     |
| 9.20am                      | Department of Health and Aged Care  | DoHAC                               |
| 9.35am                      | Australian Digital Health Agency  | Ryan Mavin                          |
| 9.50am                      | International Patient Summary   | Vince McCauley                      |
| 10.00am                     | New Zealand Perspective   | Alastair Kenworthy                  |
| 10.10am                     | Consumer Perspective  | Harry Iles-Mann & Mehmet Kavlakoglu |
| 10.30am                     | <b>Morning Tea</b>  |                                     |
| 11.00am                     | GP Perspective  | Chris Moy & Shaun Francis           |
| 11.20am                     | Queensland Health Perspective – Transitions of Care   | Andrew Blanch                       |
| 11.30am                     | Australian Commission on Safety and Quality in Health Care – Transitions of Care and Discharge Summary  | Rodney Ecclestone & Andrew Hugman   |
| 11.40am                     | Patient journey   | Danielle Bancroft                   |
| 11.50am                     | Workshop 1: Patient Summary Use Cases – exploring detailed use case requirements and priority workflows | Kate Ebrill & Kylynn Loi            |
| 12.45pm                     | <b>Lunch</b>  |                                     |
| 1.30pm                      | Workshop 2: Patient Summary Data Group development  | Kate Ebrill & Kylynn Loi            |
| 3.00pm                      | <b>Afternoon Tea</b>  |                                     |
| <b>Reason for Encounter</b> |   |                                     |
| 3.30pm                      | Reason for Encounter Introduction   | DoHAC                               |
| 3.40pm                      | GP Perspectives   | Averil Tam                          |
| 3.50pm                      | Acute Care Perspective  | Andrew Blanch                       |
| 4.00pm                      | Australian Institute of Health and Welfare Perspective  | Michael Frost                       |
| 4.10pm                      | Workshop 3: Reason for Encounter Use Cases  | Kate Ebrill & Kylynn Loi            |
| 5.00pm                      | Day 1 conclude  |                                     |
| 5.30pm                      | Post event hang out   |                                     |



# Agenda – Day 2

| Time                              | Topic   | Facilitator / Speaker   |
|-----------------------------------|---|---|
| 8.30am                            | Registration  |   |
| <b>eRequesting in Action</b>      |   |   |
| 9.00am                            | eRequesting in Action Introduction and Recap  | Michael Hosking   |
| 9.15am                            | eRequesting in Action<br>Requester Perspectives<br>Provider Perspectives<br>Intro to RCPA and RANZCR catalogues<br>Industry perspectives<br>DoHAC perspective | Rob Hosking<br>Ken Sikaris<br>Carmen Wong<br>David Willock<br>Jess White<br>Angus Millar<br>Jeremy Sullivan |
| 10.30am                           | <b>Morning Tea</b>  |   |
| 11.00am                           | Workshop 4: eRequesting terminology in Action<br>Identifying opportunities for standardisation of national catalogues   | Liam Barnes & Michael Hosking   |
| 12.15pm                           | AUeReqDI Release 1 update   | Kylynn Loi  |
| 12.30pm                           | <b>Lunch</b>  |   |
| <b>Chronic Disease Management</b> |   |   |
| 1.30pm                            | Chronic Disease Management Introduction   | DoHAC   |
| 1.40pm                            | Chronic Disease Management Perspectives   | Jackie O'Connor<br>Steven Kaye<br>Nyree Taylor<br>Tim Blake   |
| 2.10pm                            | Workshop 5: Chronic Disease Management Use Cases – Exploring workflows and scoping  | Kylynn Loi & Kate Ebrill  |
| 3.00pm                            | <b>Afternoon Tea</b>  |   |
| 3.30pm                            | Workshop 5: Chronic Disease Management Continued - Data Group development   | Kylynn Loi, Heather Leslie, & Kate Ebrill   |
| 4.15pm                            | Closing remarks and next steps  | Kate Ebrill   |

Objectives

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# Objectives for the 2 days



Identifying scope for Australian Patient Summary Release 1 (AU PS R1)



Discussing the use cases of Reason For Encounter information



Identifying the data groups required to support real-time shared care planning and chronic disease management



Building the workplan for AU CDI R2

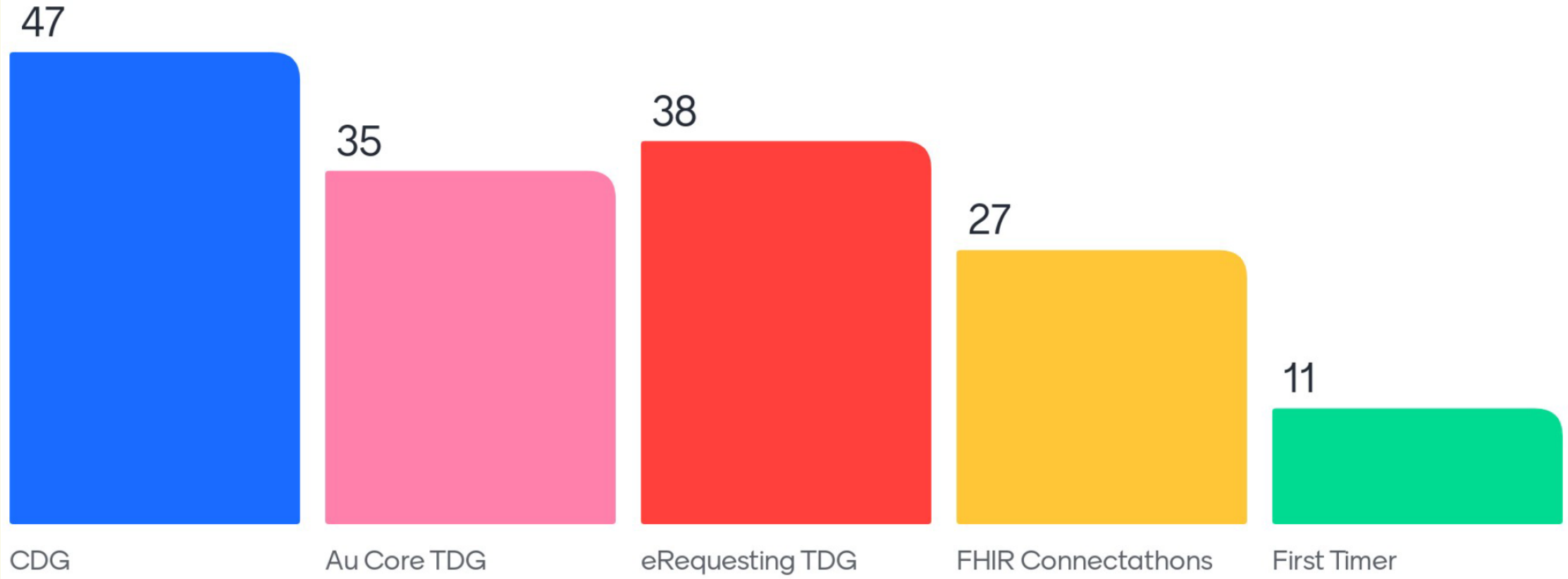


Exploring the national catalogues for pathology and radiology requesting

The image features a solid orange background with six white rounded rectangles scattered across it. The rectangles are of various sizes and orientations, some tilted and some horizontal. The word "Mentimeter" is written in white, sans-serif font on the right side of the image.

Mentimeter

# Have you attended /participated in..



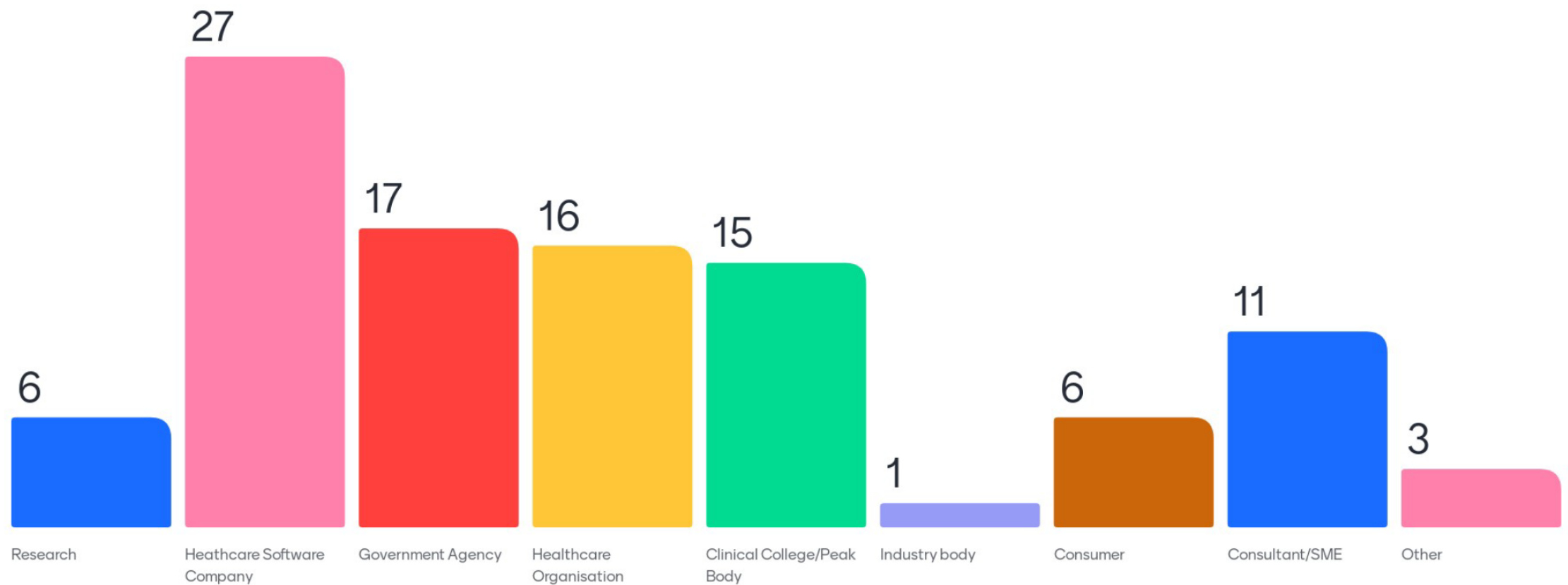
# Which city or town are you from?

72 responses

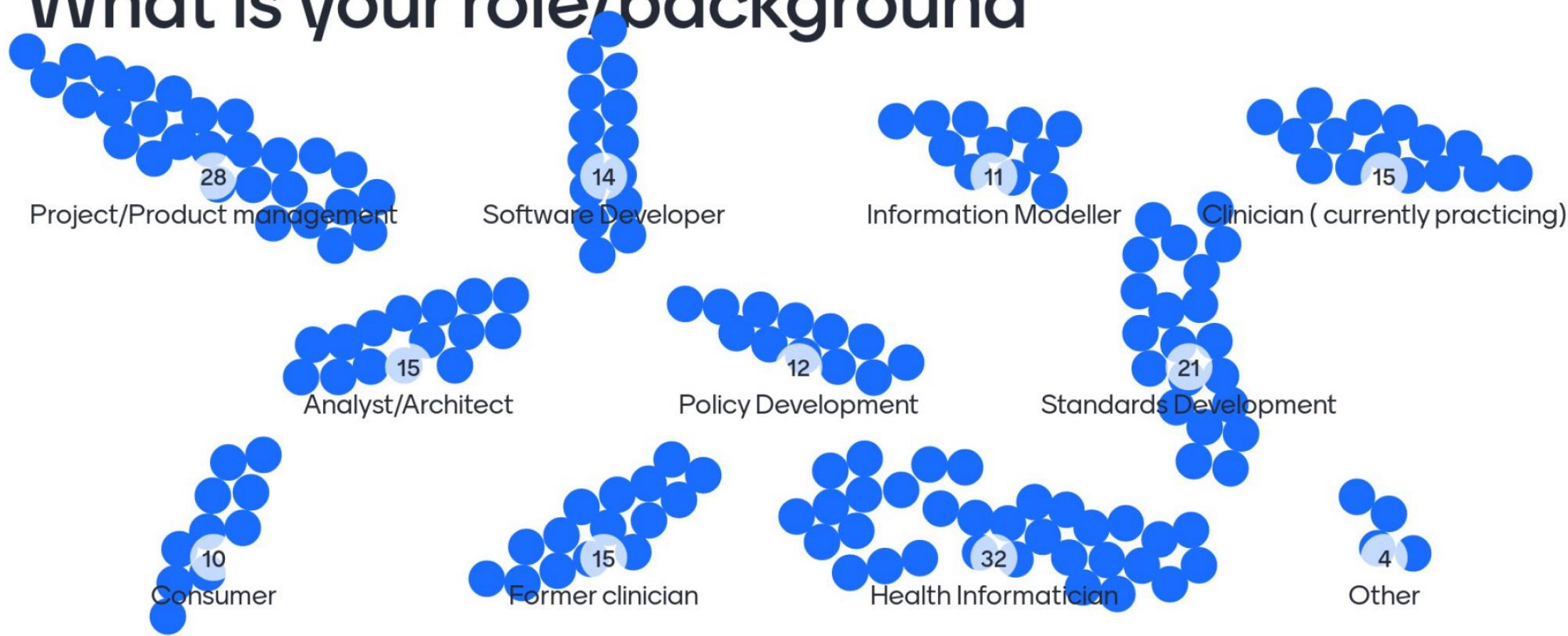




# What kind of organisation are you from?



# What is your role/background



# Patient Summary



# Workshop 1

Patient  
summary  
workflows



# Objectives - Workshop 1: Patient Summary Workflows



To understand the opportunities and challenges with different Patient Summary workflow models – curated vs machine generated



Understanding data requirements in the Patient Summary workflow



# Overview – Workshop 1: Activity 1

Attendees were asked, as a group at their table, to respond to the questions detailed on the worksheet (see inset below) to understand the opportunities, challenges, and data requirements of curated versus machine-generated Patient Summary workflows.

Workshop 1: Activity 1 – Patient Summary workflow  
**Data group – Set A**  
 As a group, complete the worksheet for the Data Group set assigned to your table. Consider how is this data currently recorded and documented? And in which setting? Think about the need for curated vs derived/auto-generated patient summary. Consider feasibility, benefits, challenges, opportunities

| Data group   | How is this currently recorded (and in which setting) | Curated     |          |            |   | Derived/automatically generated |          |            |
|--|---|-------------|----------|------------|---|---------------------------------|----------|------------|
|  |   | Feasibility | Benefits | Challenges | Opportunities for where this fits into workflow | Feasibility                     | Benefits | Challenges |
| Medication statement                               |   |             |          |            |   |                                 |          |            |
| Vaccination Administration                         |   |             |          |            |   |                                 |          |            |
| Adverse reaction risk (allergies and intolerances) |   |             |          |            |   |                                 |          |            |

Workshop 1: Activity 1 – Patient Summary workflow  
**Data group – Set B**  
 As a group, complete the worksheet for the Data Group set assigned to your table. Consider how is this data currently recorded and documented? And in which setting? Think about the need for curated vs derived/auto-generated patient summary. Consider feasibility, benefits, challenges, opportunities

| Data group                                  | How is this currently recorded (and in which setting) | Curated     |          |            |   | Derived/automatically generated |          |            |
|---|---|-------------|----------|------------|---|---------------------------------|----------|------------|
|   |   | Feasibility | Benefits | Challenges | Opportunities for where this fits into workflow | Feasibility                     | Benefits | Challenges |
| Patient information/ demographics           |   |             |          |            |   |                                 |          |            |
| Pregnancy (status and history summary)      |   |             |          |            |   |                                 |          |            |
| Functional status and disability assessment |   |             |          |            |   |                                 |          |            |

Workshop 1: Activity 1 – Patient Summary workflow  
**Data group – Set C**  
 As a group, complete the worksheet for the Data Group set assigned to your table. Consider how is this data currently recorded and documented? And in which setting? Think about the need for curated vs derived/auto-generated patient summary. Consider feasibility, benefits, challenges, opportunities

| Data group                    | How is this currently recorded (and in which setting) | Curated     |          |            |   | Derived/automatically generated |          |            |
|-------------------------------|---|-------------|----------|------------|---|---------------------------------|----------|------------|
|                               |   | Feasibility | Benefits | Challenges | Opportunities for where this fits into workflow | Feasibility                     | Benefits | Challenges |
| Problem/ diagnosis            |   |             |          |            |   |                                 |          |            |
| Key biomarkers                |   |             |          |            |   |                                 |          |            |
| Vital signs and measurements  |   |             |          |            |   |                                 |          |            |
| Medical devices and equipment |   |             |          |            |   |                                 |          |            |

Workshop 1: Activity 1 – Patient Summary workflow  
**Data group – Set D**  
 As a group, complete the worksheet for the Data Group set assigned to your table. Consider how is this data currently recorded and documented? And in which setting? Think about the need for curated vs derived/auto-generated patient summary. Consider feasibility, benefits, challenges, opportunities

| Data group              | How is this currently recorded (and in which setting) | Curated     |          |            |   | Derived/automatically generated |          |            |
|-------------------------|---|-------------|----------|------------|---|---------------------------------|----------|------------|
|                         |   | Feasibility | Benefits | Challenges | Opportunities for where this fits into workflow | Feasibility                     | Benefits | Challenges |
| Procedure completed     |   |             |          |            |   |                                 |          |            |
| Diagnostic results      |   |             |          |            |   |                                 |          |            |
| Plan of care            |   |             |          |            |   |                                 |          |            |
| Advance care directives |   |             |          |            |   |                                 |          |            |

# Patient Summary - Workshop 1: Activity 1



| Data group   | Is it recorded? | How?   | Which settings  | Curation<br>Feasibility to curate for patient summary   | Automatically generate/derive -<br>Feasibility to derive/ generate a patient summary   |
|--|-----------------|--|---|---|--|
| Medication statement                               | Yes             | Mixed – structured and unstructured, coded and free text | Primary care<br>Pharmacy<br>Uploaded to MyHR  | Yes <ul style="list-style-type: none"> <li>Coded, but large workload and often incomplete</li> </ul>  | Yes, if confirmed <ul style="list-style-type: none"> <li>Concerns with trusting quality, completeness and provenance of data, needs confirmation</li> </ul>  |
| Vaccination administration                         | Yes             | Mixed – structured and unstructured, coded and free text | Australian immunisation register (AIR)<br>EMRs, incl. Hospital & GP<br>MyHR<br>Baby book (personal health record) | Yes <ul style="list-style-type: none"> <li>Coded, well collected except for overseas records and pre-digital records</li> </ul>   | Yes <ul style="list-style-type: none"> <li>Coded, well collected except for overseas records and pre-digital records</li> </ul>  |
| Adverse reaction risk (allergies and intolerances) | Yes             | Mixed – structured and unstructured, coded and free text | EMRs, incl. Hospital & GP<br>PAS<br>MyHR<br>Discharge summaries   | Yes <ul style="list-style-type: none"> <li>Requires good data capture</li> <li>Concerns with data quality, definitions and 'source of truth'</li> </ul>   | Yes <ul style="list-style-type: none"> <li>Concerns with data quality, definitions and 'source of truth'</li> </ul>  |
| Patient information/demographics                   | Yes             | Structured – some standardisation                        | Primary care<br>Acute care<br>Aged care<br>Medicare   | Yes <ul style="list-style-type: none"> <li>Desire to use single digital identifier (e.g. IHI)</li> <li>Considerations over duplicates/mismatches</li> <li>Consistency concerns re: identifier use &amp; across cohorts</li> </ul> | Yes <ul style="list-style-type: none"> <li>Will decrease re-entry &amp; improve visibility.</li> <li>Concerns with data quality, 'source of truth'</li> <li>Considerations over duplicates/mismatches</li> </ul> |

# Patient Summary - Workshop 1: Activity 1



| Data group                                  | Is it recorded ? | How?   | Which settings  | Curation<br>Feasibility to curate for patient summary  | Automatically generate/derive<br>- Feasibility to derive/ generate a patient summary   |
|---|------------------|--|---|--|--|
| Pregnancy (status and history summary)      | Yes              | Mixed - structured and unstructured, coded and free text | Primary care<br>Acute care<br>Specialist<br>Lab & imaging systems | Yes <ul style="list-style-type: none"> <li>• Curation necessary</li> <li>• Variable data capture across location and care setting</li> <li>• Consistency concerns re: identifier use &amp; across cohorts</li> </ul> | Yes, but difficult <ul style="list-style-type: none"> <li>• Concerns with trusting quality, completeness and provenance of data, needs confirmation</li> </ul>     |
| Functional status and disability assessment | Partially        | Mixed - structured and unstructured, coded and free text | Relevant to many care settings, including NDIS                    | Possible <ul style="list-style-type: none"> <li>• Depends on care setting/patient presentation</li> <li>• Curation necessary</li> </ul>  | Possible <ul style="list-style-type: none"> <li>• Depends on care setting/patient presentation</li> <li>• Concerns re: currency &amp; relevance of data</li> </ul> |
| Problem/diagnosis                           | Yes              | Mixed - structured and unstructured, coded and free text | EMRs & other systems  | Yes <ul style="list-style-type: none"> <li>• Already 'core'</li> <li>• Curation necessary</li> <li>• Concerns re: quality, currency &amp; frequency, relevance</li> </ul>  | Yes <ul style="list-style-type: none"> <li>• Provides overarching/bonus information</li> <li>• Standardisation required</li> </ul>                                 |
| Key biomarkers                              | Yes              | Structured   |   | Yes <ul style="list-style-type: none"> <li>• Consistent &amp; comparative data<br/>May not link to related diagnosis</li> </ul>  | Possible <ul style="list-style-type: none"> <li>• Considerations re: managing data volume, currency and matching to diagnosis</li> </ul>                           |
| Vital signs and measurements                | Yes              | Structured - but variable                                |   |  | Yes <ul style="list-style-type: none"> <li>• Should be easy, however large amount of data to filter</li> </ul>   |



# Patient Summary - Workshop 1: Activity 1



| Data group                    | Is it recorded ? | How?   | Which settings   | Curation<br>Feasibility to curate for patient summary  | Automatically generate/derive<br>- Feasibility to derive/<br>generate a patient summary  |
|-------------------------------|------------------|--|--|--|--|
| Medical devices and equipment | Yes              | Mixed – structured or free text                          | Hospital   | Low <ul style="list-style-type: none"> <li>No governance or standards</li> </ul>   |  |
| Procedure completed           | Yes              | Mixed – structured and unstructured, coded and free text | Primary care<br>Acute<br>EMRs, incl. Hospital & GP                             | Yes, if coded <ul style="list-style-type: none"> <li>Considerations re: data quality, consistency &amp; standardisation.</li> <li>High time &amp; cost investment to curate and ensure clinical value</li> </ul> | Yes, if coded <ul style="list-style-type: none"> <li>Considerations re: data quality, consistency &amp; standardisation.</li> <li>Concern re: duplicated/repeating items decreasing clinical value.</li> </ul> |
| Diagnostic results            | Yes              | Mixed - structured and unstructured, coded and free text | PMS<br>EMRs, incl. Hospital & GP<br>Lab & imaging systems<br>MyHR<br>Community | Yes <ul style="list-style-type: none"> <li>Coded at point of testing/examination</li> <li>Considerations re: consistency, currency &amp; relevance</li> </ul>  | Yes <ul style="list-style-type: none"> <li>Considerations re: data quality, consistency &amp; standardisation.</li> </ul>  |
| Plan of care                  | Partially        | Free text  | EMRs, include Hospital & GP<br>Specialist<br>MyHR                              | Difficult <ul style="list-style-type: none"> <li>Concerns re: time, investment &amp; change management</li> </ul>  | Difficult – “not yet”  |
| Advance care directives       | Partially        | Curated prior to upload                                  | EMRs, incl. Hospital, GPs, Aged Care<br>MyHR                                   | Low <ul style="list-style-type: none"> <li>Considerations as nuanced and individual requirements</li> <li>Concerns re: time, investment &amp; change management</li> </ul>                                       | High difficulty <ul style="list-style-type: none"> <li>Concerns re: appropriateness and trust in the information.</li> <li>Benefits noted as “none”</li> </ul>   |



# Workshop 2

Patient  
summary



# Objectives - Workshop 2: Patient Summary Use Cases



Identifying the data scope of the first release of an AU Patient Summary



Identifying what additional work on AU CDI is needed to support the identified data scope of release 1 for AU Patient Summary



# Overview – Workshop 2: Activity 1

Attendees were asked, as a group at their table, to identify on the worksheet (see inset below) which other data groups should be prioritised for inclusion in the first release of AU Patient Summary and why.

## Workshop 2: Activity 1 - Australian Patient Summary Release 1 Scoping

As a group, identify what data groups should be included in the Australian Patient Summary Release 1. Consider common use cases, feasibility, availability of quality data and usefulness.



| Data group   | Include? (Y/N) | Why?  |
|--|----------------|---|
| Procedure completed                                |                |   |
| Medication statement                               | Y              | Required for IPS, assumed as a foundational requirement |
| Adverse reaction risk (allergies and intolerances) | Y              | Required for IPS, assumed as a foundational requirement |
| Person information/demographics                    | Y              | Required for IPS, assumed as a foundational requirement |
| Key biomarkers                                     |                |   |
| Problem/diagnosis                                  | Y              | Required for IPS, assumed as a foundational requirement |
| Vaccination administration                         |                |   |
| Vital signs and measurements                       |                |   |
| <u>Diagnostic results</u>                          |                |   |
| Social History (health behaviours)                 |                |   |
| Pregnancy (status and history summary)             |                |   |
| Plan of care                                       |                |   |
| Functional status and disability assessment        |                |   |
| Medical devices and equipment                      |                |   |
| Advanced care directives                           |                |   |
| <u>Past history of illness</u>                     |                |   |



# Overview – Workshop 2: Activity 1

## AU Patient Summary Data Group Prioritisation

After the initial Patient Summary workshops, each table was asked to vote, as a group, on their inclusions for Release 1 of Australian Patient Summary assuming Problem/diagnosis, Medication statement and Adverse reaction (allergies and intolerances) are included

Workshop 2  
Activity 1 – Australian Patient Summary Release 1 Scoping  
Bringing all the tables together

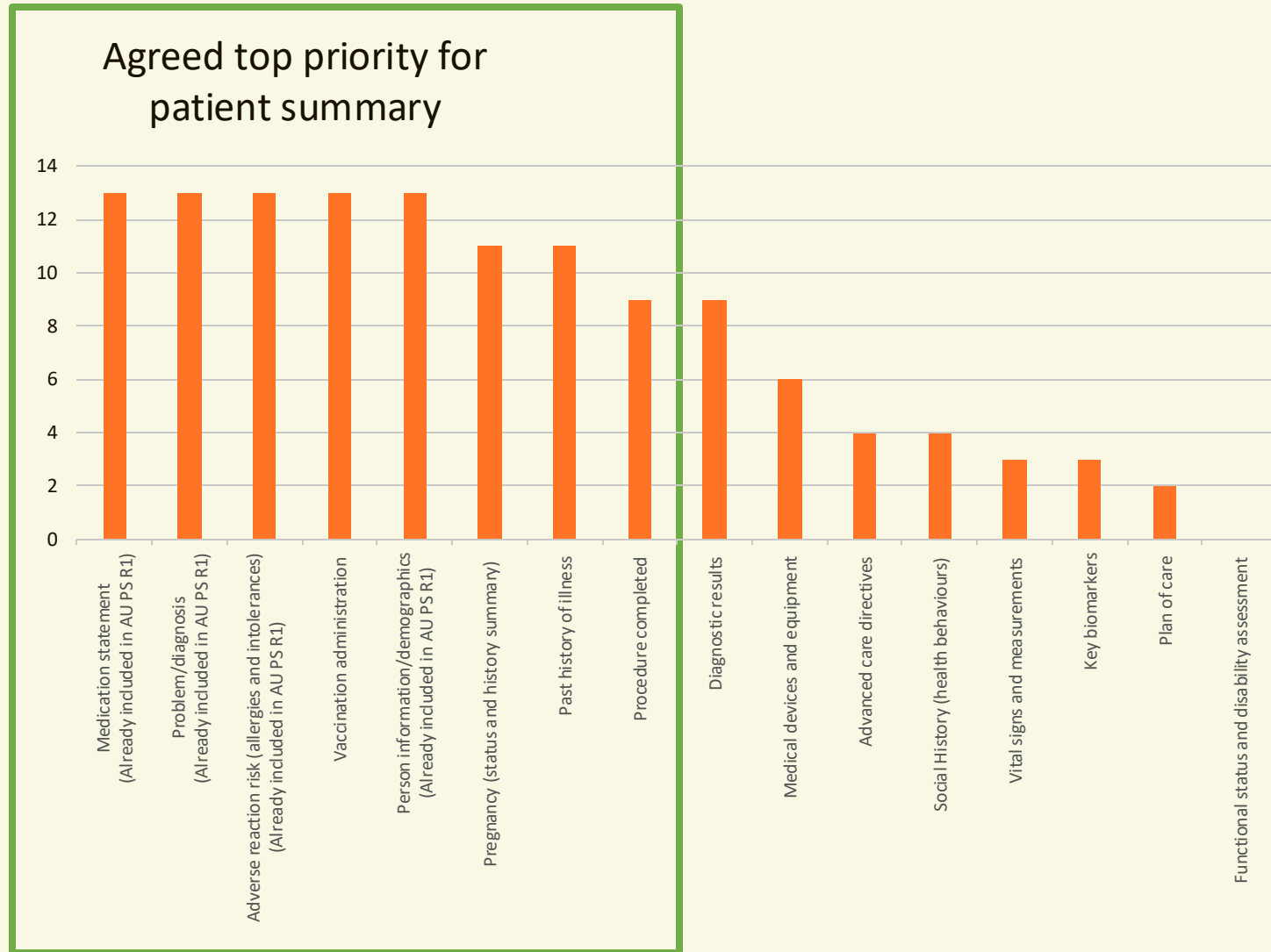
After the report back, mark each tables agreed inclusions for Release 1 of Australian Patient Summary assuming Problem/diagnosis, Medication statement and Adverse reaction (allergies and intolerances) are included

AUCDI R1 July 2024

| AUCDI R1 July 2024   |  | International Patient Summary          |   |
|--|--|--|---|
| Procedure completed  | Key biomarkers   | Diagnostic results                     | Functional status and disability assessment |
| Medication statement<br><i>ALREADY INCLUDED IN AU PS R1</i>                          | Problem/diagnosis<br><i>ALREADY INCLUDED IN AU PS R1</i> | Social History (health behaviours)     | Medical devices and equipment               |
| Adverse reaction (allergies and intolerances)<br><i>ALREADY INCLUDED IN AU PS R1</i> | Vaccination administration                               | Pregnancy (status and history summary) | Advanced care directives                    |
| Person information/ demographics   | Vital signs and measurements                             | Plan of care                           | Past history of illness                     |



# Patient Summary Data Group Prioritisation



|    | Data group   | AU PS reqd | AUCDI R1 |
|----|--|------------|----------|
| 1  | Medication statement                               | ✓          | ✓        |
| 2  | Problem/diagnosis                                  | ✓          | ✓        |
| 3  | Adverse reaction risk (allergies and intolerances) | ✓          | ✓        |
| 4  | Vaccination administration                         |            | ✓        |
| 5  | Person information/demographics                    | ✓          | ✓        |
| 6  | Pregnancy (status and history summary)             |            |          |
| 7  | Past history of illness                            |            | ?        |
| 8  | Procedure completed                                |            | ✓        |
| 9  | Diagnostic results                                 |            |          |
| 10 | Medical devices and equipment                      |            | ?        |
| 11 | Advance care directives                            |            |          |
| 12 | Social History (health behaviours)                 |            | ?        |
| 13 | Vital signs and measurements                       |            |          |
| 14 | Key biomarkers                                     |            | ✓        |
| 15 | Plan of care                                       |            |          |
| 16 | Functional status and disability assessment        |            |          |



# Data Groups to Include in R1 AU PS and why

| Data Group   | Why Include in R1 AU PS?  | Why Leave out of R1 AU PS?   |
|--|---|--|
| Procedure completed                                | <ul style="list-style-type: none"><li>• Rule out issues and minimise wrong pathways</li><li>• Easier implementation (already in AU CDI R1)</li><li>• Important for clinicians during patient transfers between care settings</li><li>• May be relevant to current problem</li><li>• Can complement past medical history</li><li>• How is this defined? How to differentiate from Past History</li><li>• Useful but not applicable to all procedures</li></ul> | <ul style="list-style-type: none"><li>• Context-specific relevance</li><li>• Focus on essential data ("Core of the Core")</li><li>• Information overload and feasibility</li><li>• Need for definition and standardisation</li><li>• Complexity and data span</li></ul>                      |
| Medication statement                               | <ul style="list-style-type: none"><li>• How does this include OTC/non-prescription meds?</li></ul>  |  |
| Adverse reaction risk (allergies and intolerances) |   |  |
| Person information/demographics                    | <ul style="list-style-type: none"><li>• Individual Healthcare Identifier (IHI)</li></ul>  |  |
| Key biomarkers                                     | <ul style="list-style-type: none"><li>• Holistic view of the patient</li><li>• Cancer screening e.g. PSA, breast cancer</li><li>• Relevant/related key diagnostic results</li><li>• Diagnostics are challenging:<ul style="list-style-type: none"><li>- Not all results are included, consider filtering for relevance</li><li>- Could include latest results by date</li></ul></li></ul>   | <ul style="list-style-type: none"><li>• Included as part of diagnostic results, focus on diagnostic results for R1</li><li>• Easy enough to capture but needs to be updated routinely (e.g. lipids, GFR, liver function)</li><li>• Potential overlap with other diagnostic results</li></ul> |
| Problem/diagnosis                                  | <ul style="list-style-type: none"><li>• Current</li></ul>   |  |

# Data Groups to Include in R1 AU PS and why



| Data Group                   | Why Include in R1 AU PS?  | Why Leave out of R1 AU PS?  |
|------------------------------|---|---|
| Vaccination administration   | <ul style="list-style-type: none"> <li>• If not in history, can be easily done</li> <li>• Not all vaccinations are available in AIR</li> <li>• Achievable now, useful for patients (e.g. travel medications)</li> <li>• International records transferable/contraindications for repeat vaccinations</li> <li>• Easy to capture and data available</li> <li>• Good data source, beneficial</li> </ul>   | <ul style="list-style-type: none"> <li>• Already in AIR - easily integrated or unnecessary because available</li> </ul>   |
| Vital signs and measurements | <ul style="list-style-type: none"> <li>• Which ones and date</li> <li>• Needs date of observation</li> <li>• Informs the assessment</li> <li>• Subset focussed on AU CDI</li> <li>• Easy and useful (e.g. height and weight)</li> </ul>   | <ul style="list-style-type: none"> <li>• Focus on latest measurements</li> <li>• Too contextualised and variable over time</li> <li>• Some cases are useful (e.g., BMI, O2 saturation)</li> <li>• Observations are dynamic and not necessary for summary</li> <li>• Encounter-based data</li> <li>• Easy to capture but question the value add</li> </ul> |
| Diagnostic results           | <ul style="list-style-type: none"> <li>• Supports ongoing care and minimises retesting</li> <li>• Focus on most recent results</li> <li>• Abnormal results aid clinical decisions</li> <li>• Time-limited value, important for short-term use (e.g. disease progress/surveillance)</li> <li>• Standardised medical notes would be useful</li> <li>• History informs treatment approach and need for further testing</li> <li>• Coded results are possible in pathology</li> </ul> | <ul style="list-style-type: none"> <li>• Not considered "summary data"</li> <li>• Past history of illness is proxy for interpreted diagnostic results</li> </ul>  |



# Data Groups to Include in R1 AU PS and why



| Data Group                                  | Why Include in R1 AU PS?  | Why Leave out of R1 AU PS?   |
|---|---|--|
| Social History (health behaviours)          | <ul style="list-style-type: none"> <li>Highlights issues which affect ability to access health care, follow up care or need which will affect ability to recover</li> <li>Accuracy and privacy</li> <li>Status in AU CDI</li> </ul>                           | <ul style="list-style-type: none"> <li>Not in a standard format across settings</li> <li>Too broad, low confidence in data</li> <li>Requires further consideration for subsequent releases</li> </ul>  |
| Pregnancy (status and history summary)      | <ul style="list-style-type: none"> <li>Risks of inappropriate treatment, imaging or procedure</li> <li>Important for emergency</li> <li>Distinction between pregnancy status/history and problems (e.g. gestational diabetes)</li> <li>Status only</li> </ul> | <ul style="list-style-type: none"> <li>Not a good coding system</li> <li>Pregnancy status informs care, but history may be problematic</li> <li>Needs agreed data structure</li> <li>Status and history may not need to go together (consider for R2)</li> <li>Patient should be asked directly as they know best</li> <li>Data may not be reliable</li> </ul> |
| Plan of care                                | <ul style="list-style-type: none"> <li>Ensure follow-up to minimise re-admission</li> <li>Focus on outcomes: how to measure and record</li> <li>Plan of care needs to be current and active</li> </ul>  | <ul style="list-style-type: none"> <li>Not a good coding system</li> <li>Plan of care is dynamic and changes over time</li> <li>Care team needs to be clearly defined</li> <li>Too complex with many aspects, varies across settings</li> <li>Requires further definition and investigation</li> </ul>   |
| Functional status and disability assessment | <ul style="list-style-type: none"> <li>Carer?</li> <li>Relevant for consent</li> <li>Complex but useful to know (e.g., wheelchair dependency)</li> </ul>  | <ul style="list-style-type: none"> <li>Dynamic and changes over time</li> <li>Should apply to chronic conditions only</li> <li>Needs clear definition</li> <li>Inconsistent data origin and usage</li> <li>Too complex and data not ready yet</li> </ul>   |





# Data Groups to Include in R1 AU PS and why

| Data Group                    | Why Include in R1 AU PS?  | Why Leave out of R1 AU PS?  |
|-------------------------------|---|---|
| Medical devices and equipment | <ul style="list-style-type: none"><li>• Feasibility of tracking implants</li><li>• Important for imaging and other areas of care</li><li>• Device status (e.g. pacemaker) may impact treatment and lead to adverse outcomes</li></ul>   | <ul style="list-style-type: none"><li>• Likely linked to procedure completed</li><li>• Needs clear definition, difficult to capture</li><li>• Requires more work on tracking and terminology</li><li>• Data is not ready or available, complex (consider for R2)</li><li>• Uncertainty about data sources</li></ul> |
| Advance care directives       | <ul style="list-style-type: none"><li>• A national standard is needed to ensure consistency across state borders</li><li>• Highly nuanced, should indicate if a directive exists</li><li>• Focus on presence and content, and its impact on care</li></ul>  | <ul style="list-style-type: none"><li>• Low uptake</li><li>• Needed in emergency situations but difficult due to current data issues</li><li>• Only need to confirm if one exists and where it is, not include content</li></ul>  |
| Past history of illness       | <ul style="list-style-type: none"><li>• Question on whether it should be a curated and reviewed problem/diagnosis set</li><li>• Relevance perhaps to current presenting issue</li><li>• Important information to capture</li><li>• Potential impact on care, but might be duplicated by the problem list</li><li>• Concerns about privacy and insurance</li></ul> | <ul style="list-style-type: none"><li>• Linked sufficiently to procedure/problem and diagnosis</li><li>• Complex, not in a position to add.</li></ul>   |



# Overview – Workshop 2: Activity 2

Attendees were asked, as a group at their table if we should use the AU CDI R1 as is for AU PS R1 or if AU CDI R1 should be expanded to include additional data groups/elements. Additionally, groups were asked if we should proceed with the proposed approach for EDD, Pregnancy assertion, LMP and Menstruation summary, or to suggest an alternative approach.

Workshop 2: Activity 2 – Australian Patient Summary Release 1 detailed data group scoping  
At table, answer the questions for each data group  
**Adverse reaction risk summary (allergies and intolerances)**

| AUCDI R1 | Roadmap | Questions   |
|----------|---------|---|
|          |         | <p>1. What should we include in AU Patient Summary R1?<br/>Please tick<br/> <input type="checkbox"/> Reuse AUCDI R1 as is<br/> <b>OR</b><br/> <input type="checkbox"/> Reuse AUCDI R1 AND add additional data elements<br/>           Please mark on the roadmap to the left and propose any additional below</p> |

Workshop 2: Activity 2 – Australian Patient Summary Release 1 detailed data group scoping  
At table, answer the questions for each data group  
**Advance care directives**

| Proposed approach | Roadmap | Questions  |
|-------------------|---------|--|
|                   |         | <p>1. What should we include in AU Patient Summary R1?<br/>Please tick<br/> <input type="checkbox"/> Proceed with proposed approach<br/> <b>OR</b><br/> <input type="checkbox"/> Alternative approach<br/>           Please mark on the roadmap to the left and propose any additional below</p> |

Other information

- My Health Record**
  - Digital representation (PDF)
  - Custodian details
- IPS Advance directive** - The advance directives section contains a narrative description of patient's advance directives.

Workshop 2: Activity 2 - Australian Patient Summary Release 1 Detailed data group scoping  
At table, answer the questions for each data group  
**Pregnancy (status and history summary)**

| Proposed approach | Roadmap | Questions  |
|-------------------|---------|--|
|                   |         | <p>What should we include in AU Patient Summary R1?<br/>Please tick<br/> <input type="checkbox"/> Proceed with proposed approach for EDD, Pregnancy assertion, LMP and Menstruation summary<br/> <b>OR</b><br/> <input type="checkbox"/> Alternative approach<br/>           Please mark on the roadmap to the left and propose any data groups/data elements additional below</p> |

See backlog for other pregnancy related items of interest



Workshop 2: Activity 2 – Australian Patient Summary Release 1 detailed data group scoping At table, answer the questions for each data group  
**Medical devices and equipment**

| AUeReqDI R1  | Roadmap | Questions   |
|--|---------|---|
|  |         | <p>1. What should we include in AU Patient Summary R1?<br/>Please tick <input type="checkbox"/> Reuse AUeReqDI R1 as is<br/><b>OR</b><br/><input type="checkbox"/> Reuse AUeReqDI R1 AND add additional data elements<br/>Please mark on the roadmap to the left and propose any additional below</p> |
| <p><b>Other information</b></p> <p>Medical Device regulations for 'Unique Device Identification' (UDI) are currently under development at the Therapeutic Goods Administration (TGA) and there include specific mandatory requirements regarding the identification of the specific device (UDI) and categorisation using the Global Medical Device Nomenclature (GMDN).</p> |         |   |

Workshop 2: Activity 2 - Australian Patient Summary Release 1 Detailed data group scoping At table, answer the questions for each data group  
**Wellbeing concepts/Social History – health behaviours (part 1/2)**

| Proposed approach  | Roadmap | Questions   |
|--|---------|---|
| <p><b>Expand existing Tobacco smoking summary</b></p> <p><b>Add new</b></p> <ul style="list-style-type: none"> <li>- Substance use summary</li> <li>- Alcohol consumption summary</li> </ul> <p>(see part 2/2 for details on approach and roadmap)</p> |         | <p>What should we include in AU Patient Summary R1?<br/>Please tick <input type="checkbox"/> Proceed with proposed approach - Expand Tobacco smoking summary from AUCCI R1, and add Alcohol summary and Substance use summary<br/><b>OR</b><br/><input type="checkbox"/> Alternative approach<br/>Please mark on the roadmap to the left and propose any additional below</p> |

Workshop 2: Activity 2 - Australian Patient Summary Release 1 Detailed data group scoping At table, answer the questions for each data group  
**Wellbeing concepts/Social History – health behaviours (part 2/2)**

| Proposed approach   | Roadmap | Questions                       |
|---|---------|---------------------------------|
| <p><b>Substance use summary ROAD MAP</b></p> <p><b>Alcohol consumption summary ROAD MAP</b></p> |         | <p>See part 1 for questions</p> |

Workshop 2: Activity 2 - Australian Patient Summary Release 1 Detailed data group scoping At table, answer the questions for each data group  
**Procedure completed**

| AUCDI R1 | Roadmap | Questions  |
|----------|---------|--|
|          |         | <p>What should we include in AU Patient Summary R1?<br/>Please tick <input type="checkbox"/> Reuse AUCDI R1 as is<br/><b>OR</b><br/><input type="checkbox"/> Reuse AUCDI R1 AND add additional data elements<br/>Please mark on the roadmap to the left and propose any additional below</p> |

Workshop 2: Activity 2 - Australian Patient Summary Release 1 Detailed data group scoping At table, answer the questions for each data group  
**Medication statement**

| AUCDI R1 | Roadmap | Questions  |
|----------|---------|--|
|          |         | <p>What should we include in AU Patient Summary R1?<br/>Please tick <input type="checkbox"/> Reuse AUCDI R1 as is<br/><b>OR</b><br/><input type="checkbox"/> Reuse AUCDI R1 as is AND add additional data elements<br/>Please mark on the roadmap to the left and propose any additional below</p> |

Workshop 2: Activity 2 - Australian Patient Summary Release 1 Detailed data group scoping At table, answer the questions for each data group  
**Person information/demographics**

| AUCDI R1 | Roadmap | Questions   |
|----------|---------|---|
|          |         | <p>What should we include in AU Patient Summary R1?<br/>Please tick <input type="checkbox"/> Reuse AUCDI R1 as is<br/><b>OR</b><br/><input type="checkbox"/> Reuse AUCDI R1 as is AND add additional data groups/elements<br/>Please mark on the roadmap to the left and propose any additional below</p> |

Workshop 2: Activity 2 - Australian Patient Summary Release 1 Detailed data group scoping At table, answer the questions for each data group  
**Key biomarkers**

| AUCDI R1 | Questions  |
|----------|--|
|          | <p>What should we include in AU Patient Summary R1?<br/>Please tick <input type="checkbox"/> Reuse AUCDI R1 as is<br/><b>OR</b><br/><input type="checkbox"/> Reuse AUCDI R1 as is AND add additional data groups/elements<br/>Please propose any additional below (from heading or other)</p> <p>See backlog for identified biomarkers of interest</p> |

Workshop 2: Activity 2 - Australian Patient Summary Release 1 Detailed data group scoping At table, answer the questions for each data group  
**Problem/diagnosis**

| AUCDI R1 | Roadmap | Questions  |
|----------|---------|--|
|          |         | <p>What should we include in AU Patient Summary R1?<br/>Please tick <input type="checkbox"/> Reuse AUCDI R1 as is<br/><b>OR</b><br/><input type="checkbox"/> Reuse AUCDI R1 AND add additional data elements<br/>Please mark on the roadmap to the left and propose any additional below</p> |

Workshop 2: Activity 2 - Australian Patient Summary Release 1 Detailed data group scoping At table, answer the questions for each data group  
**Vaccination administration**

| AUCDI R1 | Roadmap | Questions  |
|----------|---------|--|
|          |         | <p>What should we include in AU Patient Summary R1?<br/>Please tick <input type="checkbox"/> Reuse AUCDI R1 as is<br/><b>OR</b><br/><input type="checkbox"/> Reuse AUCDI R1 AND add additional data elements<br/>Please mark on the roadmap to the left and propose any additional below</p> |

Workshop 2: Activity 2 - Australian Patient Summary Release 1 Detailed data group scoping At table, answer the questions for each data group  
**Vital signs and measurements**

| Proposed approach   | Roadmap | Questions  |
|---|---------|--|
| <p><b>Expand blood pressure</b></p> <p><b>Reuse existing vital signs and measurements</b></p> |         | <p>What should we include in AU Patient Summary R1?<br/>Please tick <input type="checkbox"/> Use proposed approach to reuse AUCDI R1 as is and expand blood pressure as proposed<br/><b>OR</b><br/><input type="checkbox"/> Use proposed approach to reuse AUCDI R1 as is and expand blood pressure as proposed AND add additional data elements<br/>Please mark on the roadmap to the left and propose any additional vital signs and measurements from the heading or other below</p> <p>See backlog for identified vital signs and measurements of interest</p> |

Workshop 2: Activity 2 - Australian Patient Summary Release 1 Detailed data group scoping At table, answer the questions for each data group  
**Plan of care**

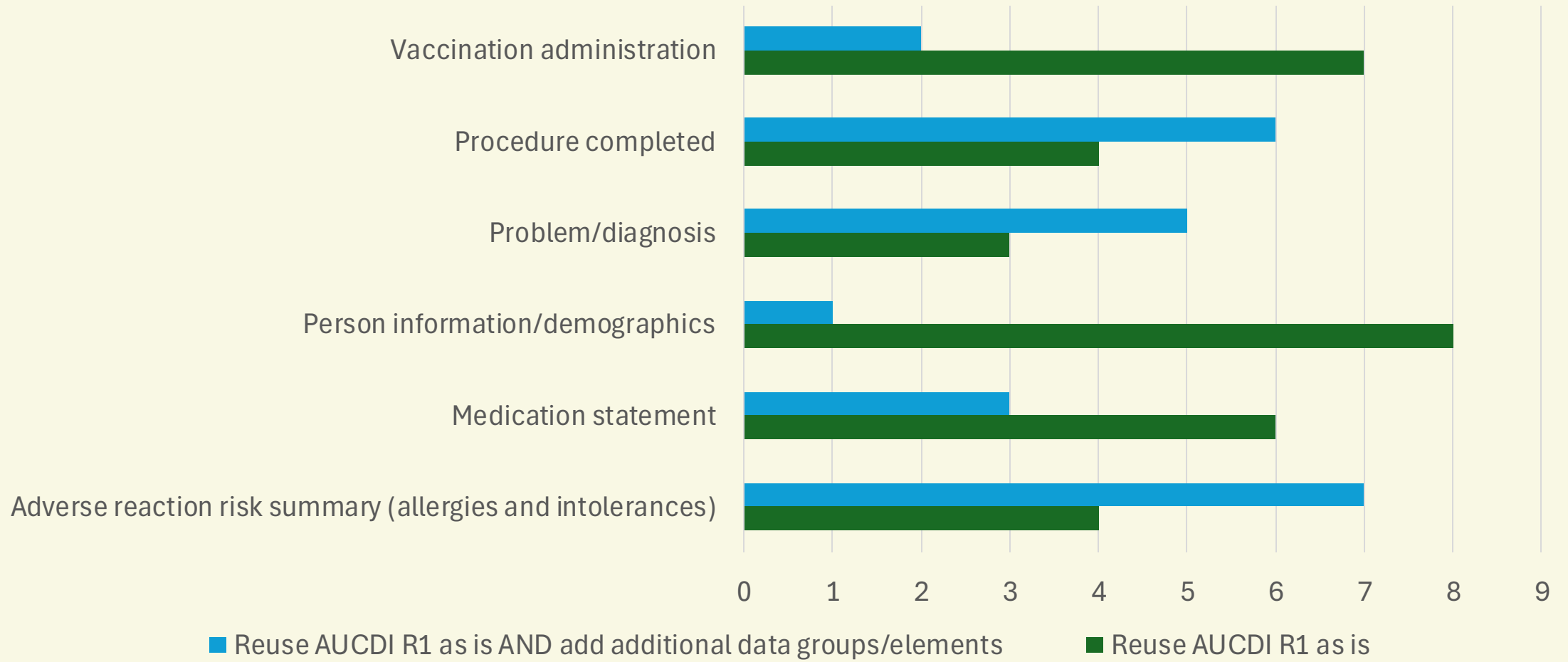
| Proposed approach   | Questions   |
|---|---|
| <p><b>A description narrative for plan of care only</b></p> <p>Other data groups for care planning will be picked up for AUCDI R2 in the Chronic Disease Management topic<br/>e.g. goal, intervention, care team member, etc</p>  | <p>1. What should we include in AU Patient Summary R1?<br/>Please tick <input type="checkbox"/> Proceed with proposed approach<br/><b>OR</b><br/><input type="checkbox"/> Alternative approach<br/>Please propose below</p> |
| <p><b>Other information</b></p> <p><b>IPS</b><br/>Plan of care - The plan of care section contains a narrative description of the expectations for care including proposals, goals, and order requests for monitoring, tracking, or improving the condition of the patient.</p> |   |

Workshop 2: Activity 2 - Australian Patient Summary Release 1 Detailed data group scoping At table, answer the questions for each data group  
**Functional status and disability assessment**

| Supporting information  | Questions   |
|---|---|
| <p><b>Pan-Canadian Health Data Content Framework:</b></p> <p><b>Functional status and disability</b></p> <p>The following table provides a summary of the content of the Pan-Canadian Health Data Content Framework for Functional Status and Disability.</p> | <p>1. What functional status and disability assessment information should we include in AUCDI R2 to support chronic disease management?</p> <p>2. How should the information be collected?<br/>Please tick <input type="checkbox"/> Codeable concept (coded where possible, otherwise free text)<br/><b>OR</b><br/><input type="checkbox"/> Free text</p> <p>3. What do we need to consider when modelling this?<br/>Please specify below</p> |

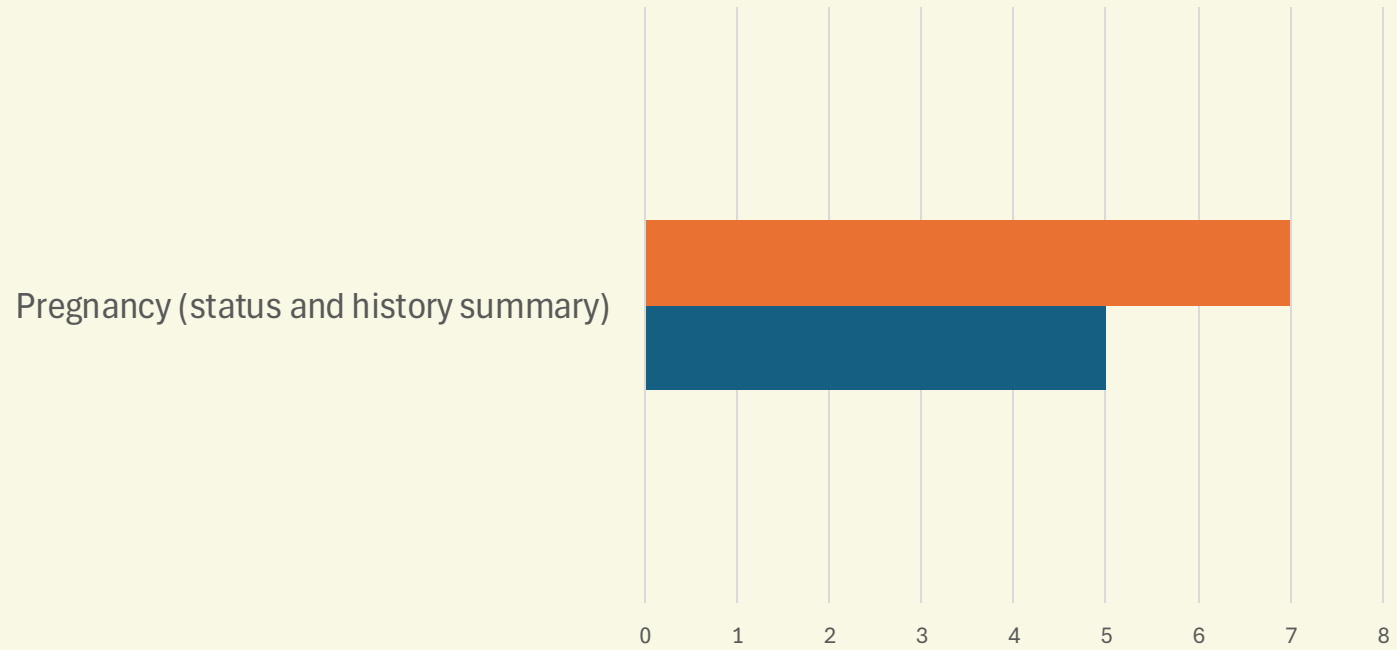


# Patient summary– Detailed Data Group Scoping

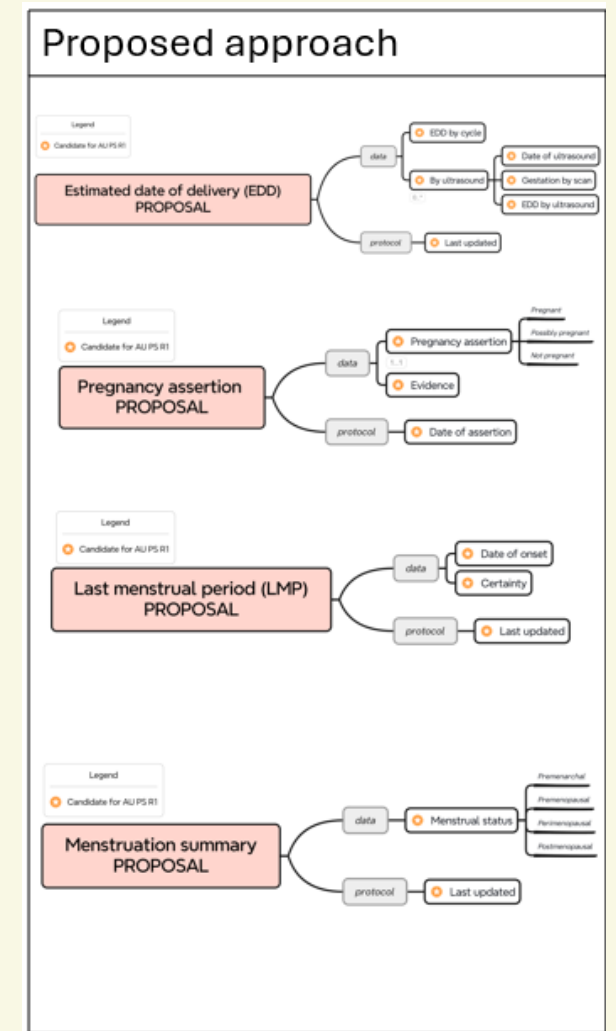




# Patient summary – Detailed Data Group Scoping



- Proceed with proposed approach for EDD, Pregnancy assertion, LMP and Menstruation summary
- Alternative approach



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# MENTIMETER RESULTS

## What do you see is the benefit of a real time , updated patient summary ?

|  |  |  |  |
|--|--|--|--|
| Less errors and more timely service  | transfer of care   | Data driven care   | Secondary use of the data within                   |
| better care  | Consistent language and therefore less risk of interpretation errors | Timely information available   | Improved patient care.                             |
| Increased patient safety   | Safer care   | Most recent care   | Improved data quality                              |
| Care continuity and improved outcomes  | Timely information available   | Accuracy of service and less burn out of care workers, GPs clinicians etc                          | Influencing point of care clinical decision making |
| As a patient, I'm not stressed about providing relevant important information. | Improved information sharing   | Snapshot background to provide context for care  | Perception of more information flow                |
| Better informed decisions  | Improved patient experience  | Accessibility,   | A good start                                       |
| Less clinical risk and informed consumers                                      | Information availability and flow                                    | Knowledge to assist to make informed care decision   | More trustworthy information                       |
| Time saving  | Safer care at the time of treatment                                  | Providing real time clinician decision support and lessening the burden on patients and caregivers | Lower barriers to continuity of care               |

|  |  |   |  |
|--|--|---|--|
| Meds management for aged care<br>Shared understanding of health                            | Having access to something in emergency circumstances which can be reused for planned transfers of care  | Urgent referral from GP to ED                       | Better and more prompt care for the patient  |
| Patient safety<br>Health care delivered in a seamless way<br>Reduced clinician frustration | Continuity of care<br>Accurate billing<br>Response to environmental changes such as bed utility  | Reducing risks when treating emergency              | Efficiency of consumption of clinical info   |
| Overview of patient medical diagnoses to enable ongoing management                         | Reducing the need to retell the story and ensuring all relevant information moves with the consumer  | Recognise users likely priorities                   | Consistency and a central structure to build into  |
| Support unexpected and emergency care  | Reduces variable quality duplication, alignment to clinical needs to provide care, and capacity for patient goals to inform care decision-making. Reduces total reliance on patient as the messenger.      | Improved safety and quality of care                 | Navigate to patients history   |
| Improved treatment service with better data sync   | Consistent base information, with the ability to tailor specific variant setting requirements<br>Ability to explore where necessary based on setting/consult<br>Availability of data for a learning hc sys | Patient Centered Care                               | Consistent core clinically usable information across all care settings and transitions of care |
| Creating a 90% picture of patient  | Providing a fuller picture for both the clinician and patient  | Capture info from other recent encounters elsewhere |  |



# What does success for AU Patient Summary look like?

97 responses



Reason for Encounter



# Workshop 3

Reason for  
Encounter



# Objectives - Workshop 3: Reason for Encounter Use Cases



Discussing the use cases of Reason For Encounter information



Identifying who this information useful for and what value it adds

# Overview – Workshop 3: Activity 1

Attendees were asked, as a group at their table, to respond to the questions detailed on the worksheet (see inset) to identify what are the common use cases for Reason for Encounter?

Including what types of reasons are recorded, and what other encounter information is available or needed?

Workshop 3: Activity 1 – Reason for Encounter (RFE) use cases  
As a group, identify what are the common use cases for Reason for Encounter?  
Consider what types of reasons are recorded?  
What additional encounter information is available or needed?



| Type of reason?<br>E.g. Clinical, administrative, diagnostic, follow up, logistical... | Which setting?<br>E.g. GP Clinic, ED presentation, Outpatient department, Allied health appt, ambulance... | Which systems?<br>E.g. GP EMR, Hospital EMR, PAS, UIMS... | Whose 'reason' is it?<br>E.g. Clinician, consumer... | Who is recording it?<br>E.g. Clinician, consumer, administrative staff... | When is it being recorded?<br>E.g. When booking, at Check In/on presentation, during consultation, after encounter... | Who is the information useful for? What is the value?<br>E.g. aide memoire, chronological patient journey, information retrieval, population health... | What other related information is useful for an encounter? |
|--|--|---|--|---|---|--|--|
|  |  |   |  |   |   |  |  |
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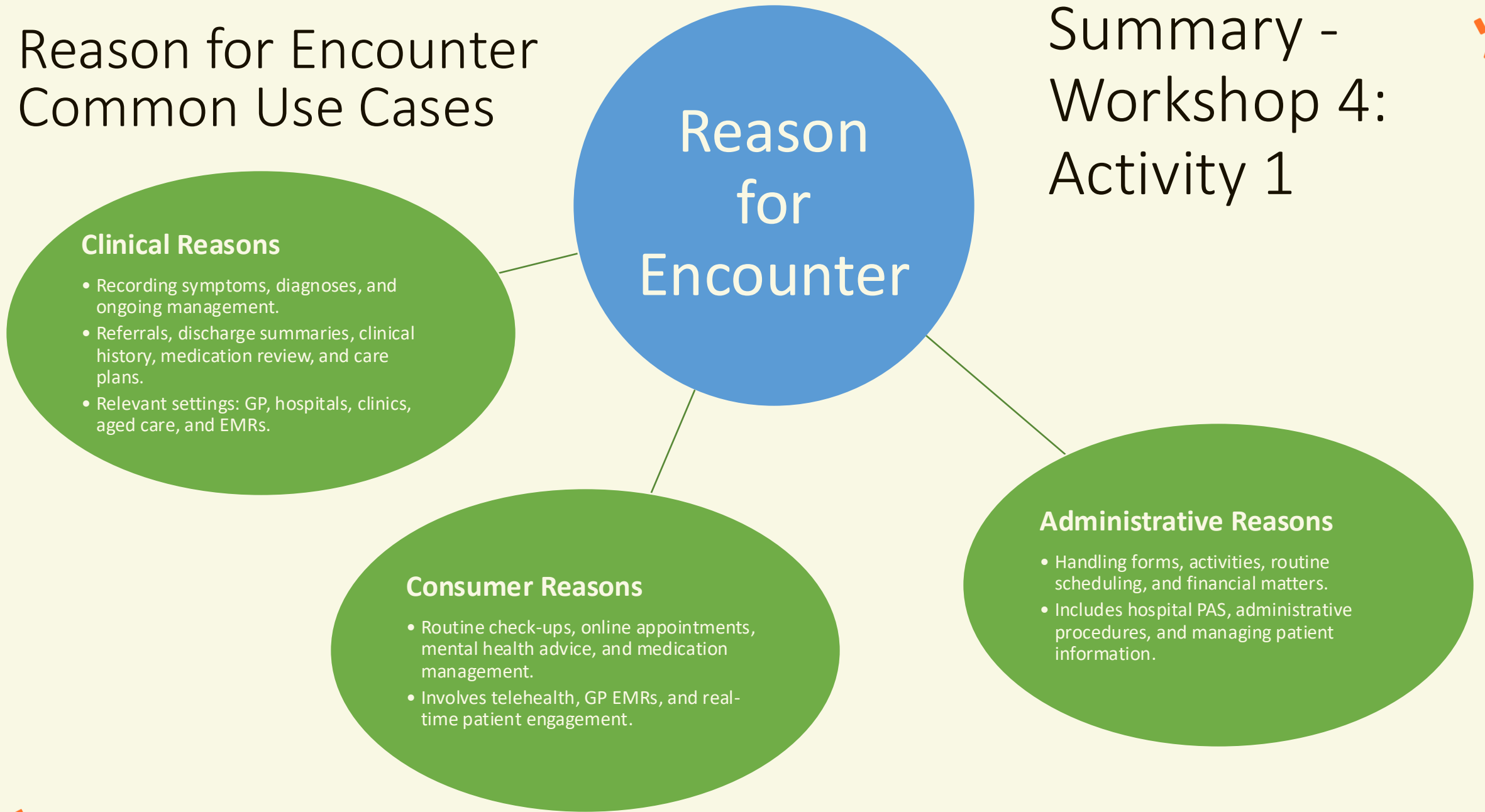
# Reason for Encounter Common Use Cases Summary - Workshop 4: Activity 1

| Clinical Reasons   | Consumer Reasons   | Administrative Reasons  |
|--|--|---|
| <ul style="list-style-type: none"><li>Recording symptoms, diagnoses, and ongoing management.</li></ul>                               | <ul style="list-style-type: none"><li>Routine check-ups, online appointments, mental health advice, and medication management.</li></ul> | <ul style="list-style-type: none"><li>Handling forms, activities, routine scheduling, and financial matters.</li></ul>              |
| <ul style="list-style-type: none"><li>Referrals, discharge summaries, clinical history, medication review, and care plans.</li></ul> | <ul style="list-style-type: none"><li>Involves telehealth, GP EMRs, and real-time patient engagement.</li></ul>                          | <ul style="list-style-type: none"><li>Includes hospital PAS, administrative procedures, and managing patient information.</li></ul> |
| <ul style="list-style-type: none"><li>Relevant settings: GP, hospitals, clinics, aged care, and EMRs.</li></ul>                      |  |   |



# Reason for Encounter Common Use Cases

# Summary - Workshop 4: Activity 1



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# MENTIMETER RESULTS

## What is the value or use of Reason for Encounter information?

|   |   |                               |  |
|---|---|-------------------------------|--|
| Need to understand what it means for whom first.              | Research and analytics                    | Not sure                      | Potentially to capture the narrative for the patients visit. Especially if we only otherwise collect coded data. |
| Depends if it's consumer informed or clinician recorded       | Clarity                                   | Prove what has been done      | Transitioning between departments - good to have a track of reasons for encounter                                |
| Linkage with problem managed                                  | CDS                                       | Funding advocacy              | Don't know   |
| Help me decide if I want to dig into that visit for more info | Understanding service use                 | Provides context to diagnosis | Analytics to support health service funding and planning   |
| Nobody. Give reason for activity and diagnosis instead        | Guiding treatment in online interactions. | eCDS                          | Support WHY we have provided service.  |
| Analytics   | Greater ability to manage health needs    | Reimbursement                 | The beginning of the story   |

|   |   |   |   |
|---|---|---|---|
| Consistency in care   | Provides context to diagnosis   | Additional context  | Billing. Clinical decision support. Optimise "customer service" to the patient.                               |
| Patient view of why seeking vate  | Triage  | Provide history to the next clinician   | The patient's voice   |
| Qualitative data set for research?  | Funding for activity. To identify previous events when looking back   | Reason for encounter becomes useful when it provides context - maybe a resource on its own?           | Learning system looking for emerging issues   |
| To understand what is important for the patient to resolve  | Clarification of different ideas patient and clinician  | Monitoring progress eg. multiple presentations for UTI or tonsillitis within a particular time frame. | To record the PATIENT'S view of why they are there. Anything else is interesting but NOT reason for encounter |
| To stop symptoms being stated as proxy diagnoses.   | Understand spectrum (or evolution) of reasons from the patient reasons to clinicians reasons and linkage to outcome | Maybe better positioned as "reason for presentation"  | Context   |
| Supporting refinement and sequencing of patient summary details   | Care alignment - between patient - provider payor   | Context setting - establishing and aligning the patient and care provider                             | Understand patient expectations and use of health services  |
| Resource allocation. Needs to be finite sensible and succinct lists of reasons for encounter: Medical assessment, chronic disease management, meds review etc | Remove focus on generic codes for \$\$ to help make it more appropriate   | Comprehensive view of any particular patient, clear & easily understandable                           | positive user outcomes  |

# eRequesting in Action



# Objectives



Revisit our progress on eRequesting



Discuss the benefits and opportunities of nationally standardised terminology catalogues



Show how national terminology catalogues can work



Identify considerations for nationally standardised terminology catalogues

# Overview – Workshop 4: Activity 1

Attendees were asked, as a group at their table, to document on the worksheet (see inset) what are the benefits, challenges, opportunities and risks of having nationally standardised terminology for eRequesting?

## Workshop 4: Activity 1 – eRequesting Nationally Standardised Terminology



As a group, identify each of the considerations of having nationally standardised terminology for eRequesting catalogues.

### BENEFITS

What advantages will standardised terminology bring to eRequesting clinical workflows?  
(e.g. Improved accuracy, reduced errors/duplicates, patient impact/outcomes...)

### CHALLENGES

What difficulties or barriers could we face in adopting these standards?  
(e.g. Transition from current to standardised, impact to workflows, clinical adoption...)

### OPPORTUNITIES

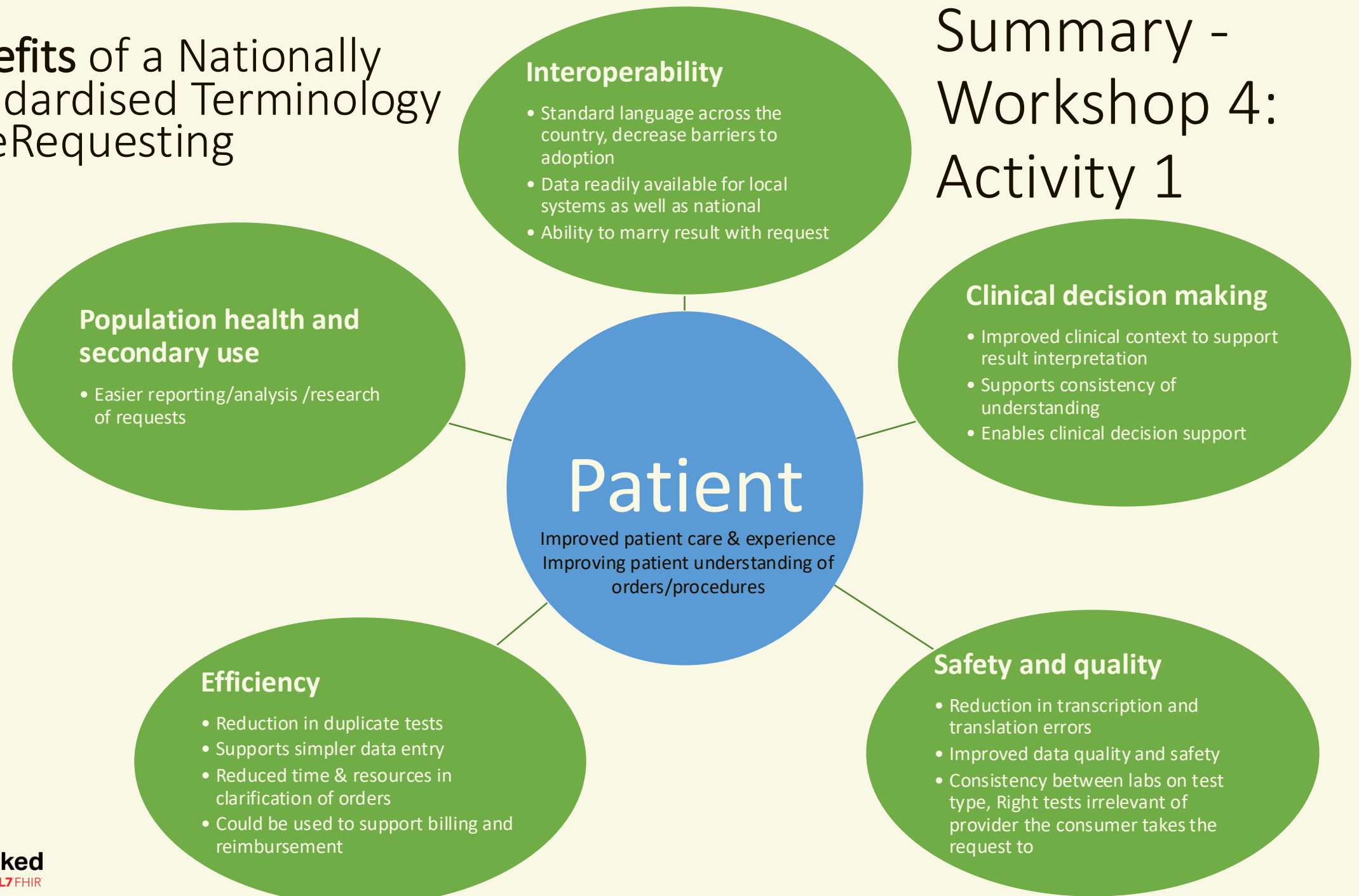
What future improvements or innovations could emerge from this standardisation?  
(e.g. Improved Clinical Decision Support tools, Analytics, Population Health reporting...)

### RISKS

What external risks or issues could impact a successful implementation?  
(e.g. Regulatory changes, slow technical adoption, disruption to workflow during transition...)

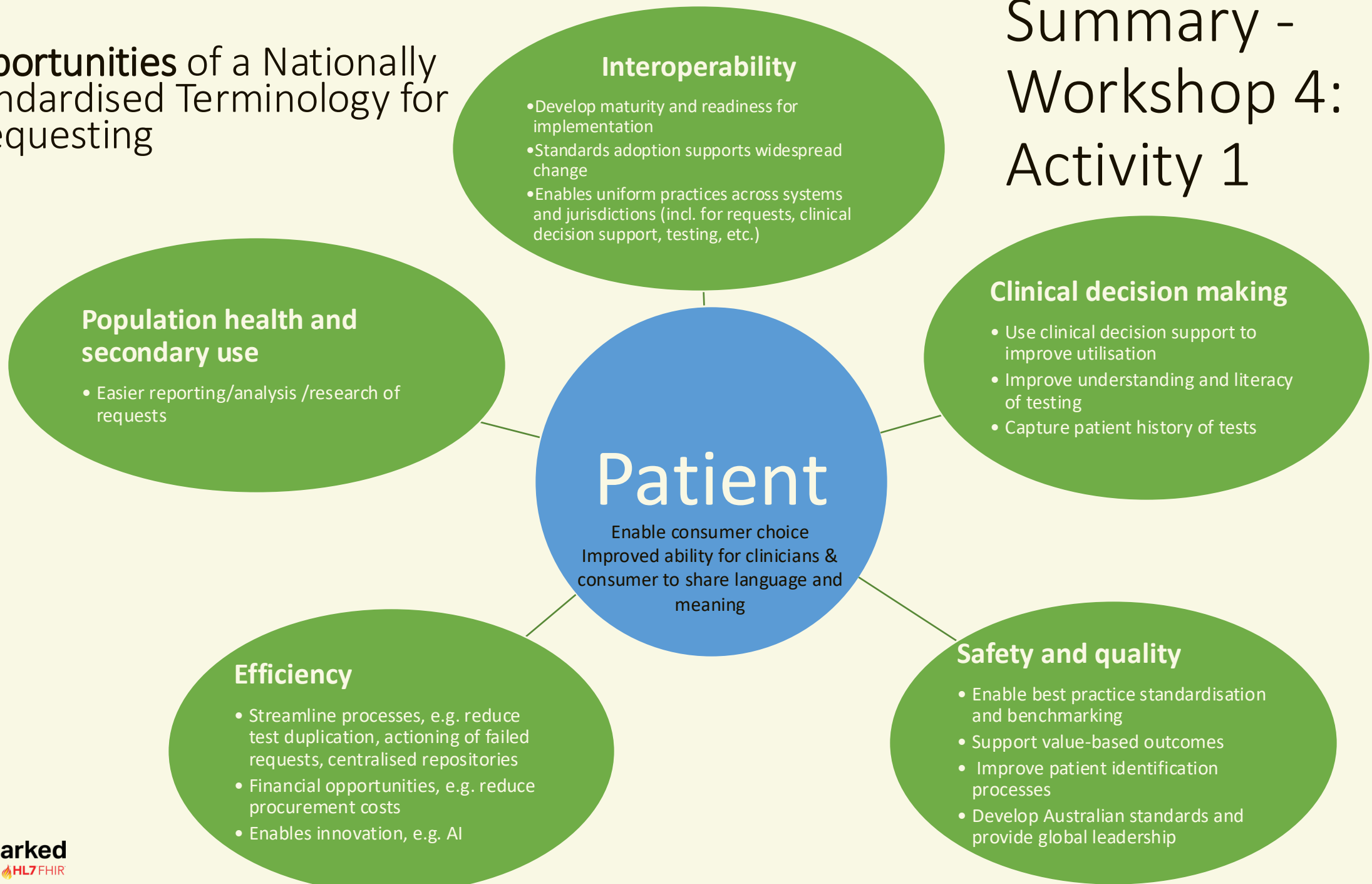
# Benefits of a Nationally Standardised Terminology for eRequesting

## Summary - Workshop 4: Activity 1



# Opportunities of a Nationally Standardised Terminology for eRequesting

# Summary - Workshop 4: Activity 1



# Challenges of a Nationally Standardised Terminology for eRequesting

## Summary - Workshop 4: Activity 1



### Change management

- Clinical adoption and resistance
- Removal of free text templates in systems
- Education, training and use of new nomenclature/workflow
- UI & UX changes and testing of workflows

### Technical and System Complexity

- Timeframe to transition & adopt
- Complexity and capability of current systems
- Compatibility of existing reference sets and systems
- Ensuring consistent use
- Flexibility to support clinical environment & edge cases
- Legacy mapping requirements

### Social Consideration

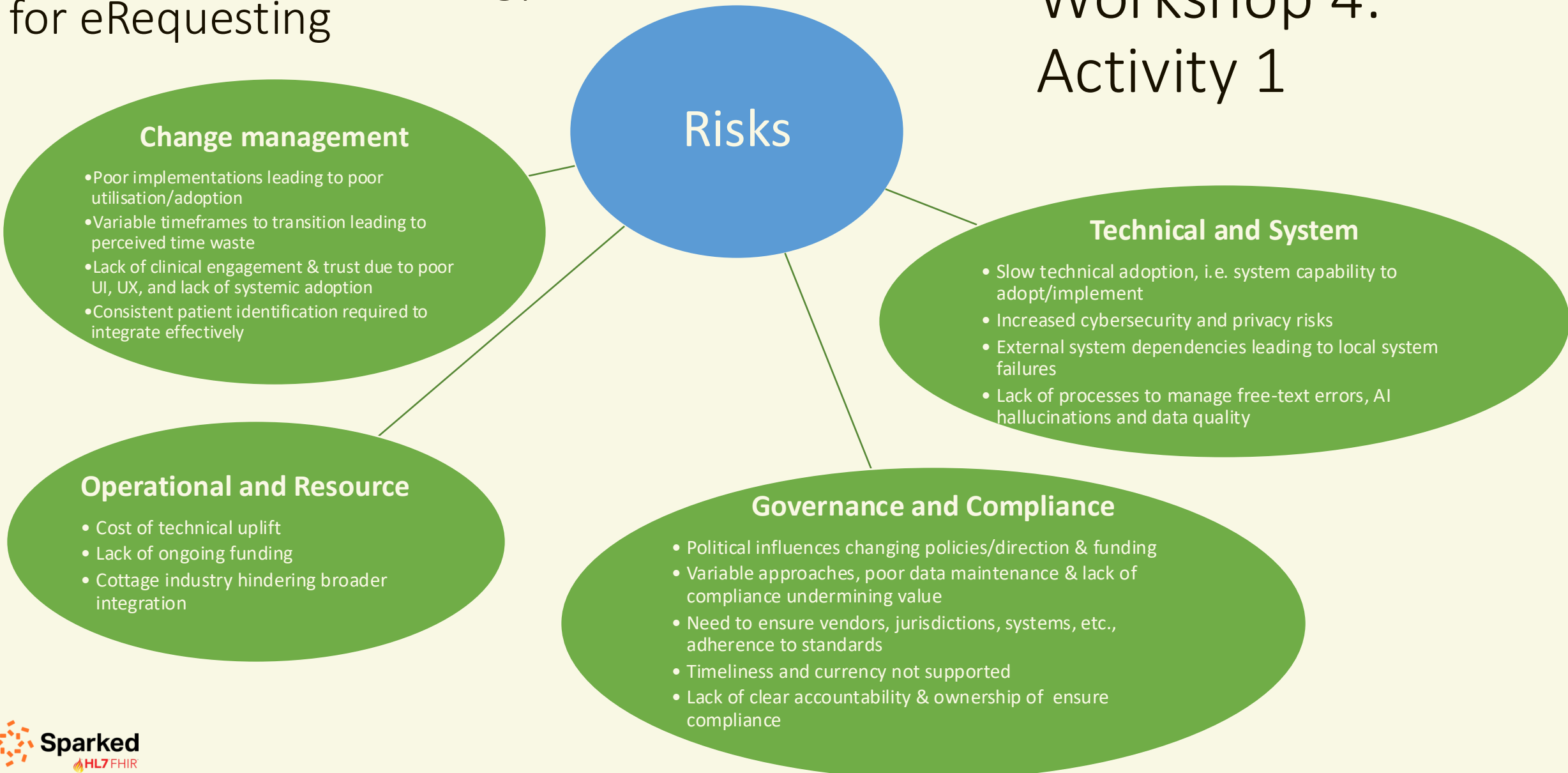
- Potential to widen gap for socially disadvantaged
- Patient choice

### Governance, Policy and Funding

- Support to improve patient identification required, e.g. implement IHI
- Funding & incentives across all sectors required
- Need for standards to have clear governance and ownership ongoing
- Continuous government support required to ensure sustained progress

# Risks of a Nationally Standardised Terminology for eRequesting

## Summary - Workshop 4: Activity 1





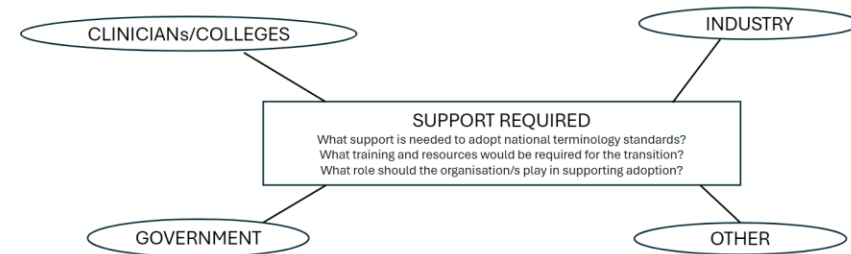
# Overview – Workshop 4: Activity 2

Attendees were asked, as a group at their table, to identify on the worksheet (see inset) what support is needed to adopt nationally standardised terminology for eRequesting by the different stakeholder groups?

Workshop 4: Activity 2 – eRequesting Nationally Standardised Terminology  
Support Required



As a group, identify the support required for nationally standardised terminology catalogues for eRequesting.



# Nationally Standardised Terminology for eRequesting - Support Requirements



## Clinicians/Colleges

### Engagement & Collaboration

- Support broader involvement from all clinical cohorts
- Identify & support change champions
- Support change management

### Funding

- Funding required to support ongoing engagement
- Articulate clinical benefits for business cases

### Standards, Guidelines & Terminology

- Drive standards across colleges
- Map and maintain standardised terminology and guidelines
- Ensure value sets/catalogues accommodate all contexts

### Education

- Integrate change management into training programs
- Involve universities
- Develop digital health literacy

### Outcomes

- Evidence based
- Move away from bespoke solutions to support interoperability
- Articulate (non-financial) value

## Government

### Support and Governance

- Policy and legislation
- Promote compliance through regulation
- Prioritise interoperability across sectors
- Establish ongoing governance to support standards

### Coordination and Oversight

- Monitor compliance
- Ensure continuity and national assistance
- Foster adoption across all levels

### Funding

- Funding for interoperability for all sectors (public, private, aged care)
- Incentives to adopt standards
- Develop ongoing funding models

### Standards, Guidelines & Terminology

- Support for open terminology
- Align with international open standards

### Education

- Education on the importance of standards and interoperability
- Promote benefits

### Outcomes

- Focus on patient health, not cost evaluation

## Industry

### Software Development and Technology

- Building the software & support the technology
- Demand for solutions that meet standards & frameworks
- Support versioning and backward compatibility

### Implementation and Change Management

- Implementation support
- Ensure robust transmission processes and consumer access
- Change management for users

### Funding

- Need for funding for initiatives to adopt/implement
- Participating in market versus funded approach

### Standards, Guidelines & Terminology

- Unified standards for public and private health providers
- Conformance, compliance, and certification
- Adopt/implement value sets and standards
- Need for government mandates

### Education

- Engage with consumers
- Educate staff
- Training for health providers
- Education on the rationale behind changes
- Move away from ambiguous terms (e.g., "test" in digital health)

## Other

### Challenges

- Demand for solutions that meet defined standards

### Consumer Engagement and Education

- Consumer education and engagement
- Media campaigns (e.g., cartoons/ads for e-scripts)
- Broader consumer representation (age diversity, disability perspective, women)
- Education on the rationale behind changes

### Stakeholder Involvement

- Call out to PHNs
- Inclusion of standards in university courses
- Insurance companies' support for implementing standards

### Governance and Leadership

- Standards maturity
- Decision-making on mandates and clinical leadership across political gaps

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# MENTIMETER RESULTS

## What is the benefit of standardised test names for Pathology and Medical Imaging?

|                                  |  |  |                                 |
|----------------------------------|--|--|---------------------------------|
| Consistency                      | Clinical safety  | Efficiency   | Clinical consistency            |
| Patient Safety                   | Safety quality and reduced duplication                               | Improved outcomes  | Trending across health services |
| Clinical Safety                  | Consistency of information   | Clinical safety  | Safety and quality              |
| Consistency and interoperability | Understanding of terms across health settings to avoid ambiguity and | Consistent data to be used to invest and evolve the offering | Accuracy                        |
| Patient care                     | Streamlined care visibility, reduction in duplication                | Consistency for providers and systems                        | National infrastructure         |
| Common language                  | Less duplication of effort   | consistent data  | Safety                          |

|  |                                  |  |  |
|--|----------------------------------|--|--|
| Better result interpretation and resource rationalisation.                   | Avoid Duplication                | Consistency across the digital health sector | Allied health will use same terms as Medical professionals |
| Consistence across the entire health ecosystem                               | Clinical Safety                  | Eliminate cultural stasis for interop        | Consistency, safety, avoid duplication                     |
| Easier new implementations   | Improved processes of care       | Finding past tests                           | Consistency in test ordering and improved data quality     |
| Consistency and reduced risk of error<br>Reduced duplication                 | Consistency across the workflow. | Reliability and Consistency                  | Greater reuse of test results across care processes        |
| Teaches the importance of semantic interoperability in a small practical way | Requests are clear and complete  | Clinical safety                              |  |

Chronic Disease Management  
– real time, integrated shared  
care planning



# Objectives

- Identifying and prioritising the scope of a AUCDI R2 to support Chronic Disease Management (real-time, shared care planning)



# Workshop 5

## Chronic disease management



# Objectives - Workshop 5: Chronic Disease Management



Identifying the data groups required to support real-time shared care planning and chronic disease management



Understanding data requirements in the chronic disease management workflow




# Overview – Workshop 5: Activity 1

Attendees were asked, as a group to respond to the questions on the worksheet (see inset below) to understand what information is needed to support shared care for Chronic Disease Management.

Workshop 5: Activity 1 – Chronic Disease Management (CDM) workflow

**Data groups – CDM**

As a group, complete the worksheet for the identified CDM data groups.  
Consider what information is needed to support shared care for CDM  
If there are other data groups from the AUCDI backlog that SHOULD be included, please add them to the worksheet



| Data group                           | Is this data currently being recorded?<br>How is it structured? | Which settings?<br>E.g. GP Clinic, ED presentation, Outpatient department, Community health centre... | Which systems?<br>E.g. GP EMR, Hospital EMR, MyHealthRecord... | Future state?<br>What and how should it work? E.g. Shared care tool | Any additional considerations? |
|--------------------------------------|---|---|--|---|--------------------------------|
| Social Determinants of Health (SDOH) |   |   |  |   |                                |
| Interventions                        |   |   |  |   |                                |
| Goals                                |   |   |  |   |                                |
| Health concerns (consumer)           |   |   |  |   |                                |
| Care team members                    |   |   |  |   |                                |
| Social Emotional Wellbeing (SEWB)    |   |   |  |   |                                |
| Follow up                            |   |   |  |   |                                |
|                                      |   |   |  |   |                                |
|                                      |   |   |  |   |                                |
|                                      |   |   |  |   |                                |

# Summary – Workshop 5, Activity 1

| Data group                    | Is it recorded?               | How is it recorded?   | Which settings?   | Future state  |
|-------------------------------|-------------------------------|---|---|---|
| Social determinants of health | Yes                           | <ul style="list-style-type: none"> <li>• Mostly unstructured or partially structured</li> <li>• Free text</li> <li>• Incomplete or inconsistent capture of information</li> </ul> | All   | <ul style="list-style-type: none"> <li>• Consistent data capture, based on defined clinical standards, even if unstructured</li> <li>• Patient-facing and clinician-to-clinician data</li> <li>• Should reflect current status</li> </ul>                           |
| Interventions                 | Yes                           | <ul style="list-style-type: none"> <li>• Largely unstructured, not standardised</li> </ul>  | All<br>Not much in MyHR   | <ul style="list-style-type: none"> <li>• Data should be structured, consistent, granular, and tied to goals</li> </ul>  |
| Goals                         | Yes                           | <ul style="list-style-type: none"> <li>• Largely unstructured; not standardised, can be free text, variable formats</li> </ul>  | All   | <ul style="list-style-type: none"> <li>• Data should be structured, unstructured data is a challenge</li> <li>• Approaches will differ by disease</li> </ul>  |
| Health concerns (consumer)    | Yes, but a lot of paper notes | <ul style="list-style-type: none"> <li>• Some coded, mostly unstructured, not standardised, can be free text, significant variation in how data is captured</li> </ul>            | All<br>Not much in MyHR<br>If no internet, unable to access care plans/MyHR | <ul style="list-style-type: none"> <li>• Consistent data capture is essential, even if unstructured</li> <li>• For well-defined care plans this is required</li> <li>• Automation &amp; codifying of narrative content</li> <li>• Consumer questionnaire</li> </ul> |

# Summary: Workshop 5, Activity 1

| Data group                 | Is it recorded? | How is it recorded?   | Which settings?   | Future state   |
|----------------------------|-----------------|---|---|--|
| Care team members          | Yes             | <ul style="list-style-type: none"> <li>Dependent on setting</li> <li>Mostly structured, not standardised</li> <li>Not always available</li> </ul>                             | All<br>Not in MyHR<br>Less in ED/acute  | <ul style="list-style-type: none"> <li>Captured structured in all systems</li> <li>Single source - National directory interfaced with EMR's, MyHR, live, information exchange</li> </ul> |
| Social emotional wellbeing | Mostly no       | <ul style="list-style-type: none"> <li>Varies across systems</li> <li>Unstructured, not standardised</li> <li>Some coverage by Problem/Diagnosis list, assessments</li> </ul> | All<br>Often recorded, less in ED/Acute setting<br>Not in MyHR<br>Partially captured in care plan | <ul style="list-style-type: none"> <li>Captured consistently, doesn't need structure</li> <li>Aligned with goal</li> <li>Patient preferences captured</li> </ul>                         |
| Follow up                  | Yes             | <ul style="list-style-type: none"> <li>Structured, not standardised, can be free text</li> </ul>  | All<br>Often recorded, less in ED/Acute setting   | <ul style="list-style-type: none"> <li>Should reflect current status</li> <li>Centralised – MyHR, support Care plans</li> <li>Relates to interventions</li> </ul>                        |

# Overview – Workshop 5: Activity 2

Attendees were asked, as a group at their table, to identify on the worksheet (see inset) which data groups should be prioritised to support Chronic Disease Management for AUCDI R2.

Including any data groups from the backlog that should be considered for inclusion.

## Workshop 5: Activity 2 – Chronic Disease Management (CDM) AUCDI R2 Scoping

As a group, identify which CDM data groups do we prioritise for inclusion in the **second release** of AUCDI?

Consider common use cases, feasibility, availability of quality data and usefulness.

Remember 'core of the core'



| Data group                           | Include? (Y/N) | Why? |
|--------------------------------------|----------------|------|
| Social Determinants of Health (SDOH) |                |      |
| Interventions                        |                |      |
| Goals                                |                |      |
| Health concerns (consumer)           |                |      |
| Care team members                    |                |      |
| Social Emotional Wellbeing (SEWB)    |                |      |
| Follow up                            |                |      |
|                                      |                |      |
|                                      |                |      |
|                                      |                |      |
|                                      |                |      |



# Data Groups to include for Chronic Disease Management in AU CDI R2 and why

| Data Group                           | Why Include in R1 AU PS?   | Why Leave out of R1 AU PS?   |
|--------------------------------------|--|--|
| Social Determinants of Health (SDOH) | <ul style="list-style-type: none"> <li>• Strong influence on care outcomes.</li> <li>• Care plans - appropriate staff.</li> <li>• Define from an existing standard/framework</li> <li>• Gives a wider/holistic understanding of person.</li> <li>• Gives a wider/holistic understanding of person's unique circumstances.</li> <li>• Impacts care decisions</li> <li>• Identifies significant factors, risk factors &amp; causes of diagnoses.</li> <li>• Give fuller picture of health and influencers of health.</li> <li>• Supports improved rapport/engagement</li> <li>• Supports personalised/tailored management plans &amp; care</li> <li>• Feasibility; focus on key achievable areas, e.g. smoking status.</li> <li>• Data sets available to inform development, e.g. Gravity Project, OpenEHR</li> <li>• Inform population health policy</li> </ul> | <ul style="list-style-type: none"> <li>• Potential to blow out, not clearly defined.</li> <li>• What is the end-product?</li> <li>• Overlap with Gravity Project</li> <li>• Hard to capture/interpret</li> <li>• Free text</li> <li>• Feasibility</li> </ul> |
| Interventions                        | <ul style="list-style-type: none"> <li>• Broad Categories: therapeutic, prevention.</li> <li>• Procedural versus non-procedural, multidisciplinary interventions (MDI) major/minor, active/inactive qualification</li> <li>• Define from an existing standard/framework</li> <li>• Crucial to know along with medications</li> <li>• Need to measure against outcomes/goals</li> <li>• Use sections from FHIR IGs or AU Core that are already defined, e.g. Plans &amp; Interventions, Procedures</li> <li>• Planned activities to achieve goals</li> </ul>  | <ul style="list-style-type: none"> <li>• Linked to Goals data group.</li> <li>• Future release.</li> <li>• Requires further definition; ICHI/ACHI codes not granular enough, more detail required</li> </ul>   |



# Data Groups to include for Chronic Disease Management in AU CDI R2 and why

| Data Group                        | Why Include in R1 AU PS?  | Why Leave out of R1 AU PS?   |
|-----------------------------------|---|--|
| Goals                             | <ul style="list-style-type: none"> <li>Goals can be patient or clinical</li> <li>Care plans require synthesis of agreed patient &amp; clinical goals</li> <li>Goals are individual to the person/consumer</li> <li>Contextualises the approach to care</li> <li>Most fields are codeable; can be free-text immediately</li> <li>Need to measure against outcomes</li> </ul> | <ul style="list-style-type: none"> <li>Need to identify who's goals.</li> <li>Linked to Interventions data group</li> <li>Future release</li> </ul>                                    |
| Health concerns (consumer)        | <ul style="list-style-type: none"> <li>Relates to Goals</li> <li>Relates to Problems</li> <li>Multidisciplinary</li> <li>Achievable.</li> <li>Patient centric; placing consumer first</li> <li>Supports understanding of consumer drivers</li> <li>Improved consumer compliance</li> <li>Support communication.</li> </ul>  | <ul style="list-style-type: none"> <li>Should be entered by the consumer; how to capture?</li> <li>Could be captured via Reason for Encounter</li> </ul>                               |
| Care team members                 | <ul style="list-style-type: none"> <li>Supports care coordination; information sharing &amp; transfer of care</li> <li>Supports communication</li> <li>Easy to pull from directives</li> <li>Name and role documented</li> <li>Feasible</li> <li>Need to know key players involved; dependent on good quality provider directory, should include carers</li> </ul>          | <ul style="list-style-type: none"> <li>Future release; after Follow Up</li> </ul>  |
| Social Emotional Wellbeing (SEWB) | <ul style="list-style-type: none"> <li>Identifies significant factors/risk factors/causes of diagnoses</li> <li>Supports improved rapport/engagement</li> <li>Supports personalised/tailored management plans &amp; care</li> <li>Feasibility considerations</li> <li>Could be collected via pre-appointment/pre-admission mechanisms</li> </ul>                            | <ul style="list-style-type: none"> <li>Hard to capture &amp; interpret</li> <li>Future release; hard to define</li> <li>Content captured via SMART forms.</li> <li>Complex.</li> </ul> |



# Data Groups to include for Chronic Disease Management in AU CDI R2 and why

| Data Group | Why Include in R1 AU PS?  | Why Leave out of R1 AU PS?   |
|------------|---|--|
| Follow up  | <ul style="list-style-type: none"><li>• Needs to be clearly communicated, part of care plan</li><li>• Already structured, low hanging fruit</li><li>• Concrete next steps</li><li>• Ensures outcomes align with goals</li><li>• Required to review intervention outcomes &amp; change of plans</li><li>• Required to monitor health outcomes; access, data, funding/spend</li></ul> | <ul style="list-style-type: none"><li>• What does it mean?</li></ul> |



# Overview – Workshop 5: Activity 2

## Chronic Disease Management Data Group Prioritisation

After the initial Chronic Disease Management (CDM) workshop activities, each table was asked to vote, as a group, on their agreed data groups for inclusion in AUCDI Release 2 to support CDM

Workshop 5  
Activity 2 – Chronic Disease Management (CDM) AUCDI R2 Scoping  
After the report back, mark each tables agreed to support Chronic Disease Management for AUCDI R2

**AUCDI backlog**

|   |        |                    |        |
|---|--------|--------------------|--------|
| Ethnicity   | 5 dots | Languages          | 5 dots |
| SDOH  | 5 dots | Interventions      | 5 dots |
| Family member history                                     | 2 dots | Medication request | 2 dots |
| Clinical synopsis   | 2 dots | Goals              | 7 dots |
| Health concerns (Consumer)                                | 5 dots | Care team members  | 1 dot  |
| SEWB  | 2 dots | Follow up          | 3 dots |
| Menstrual information                                     | 0 dots | Birth Summary      | 0 dots |
| Health Behaviours<br>(tobacco, alcohol, substance use...) | 3 dots |                    |        |

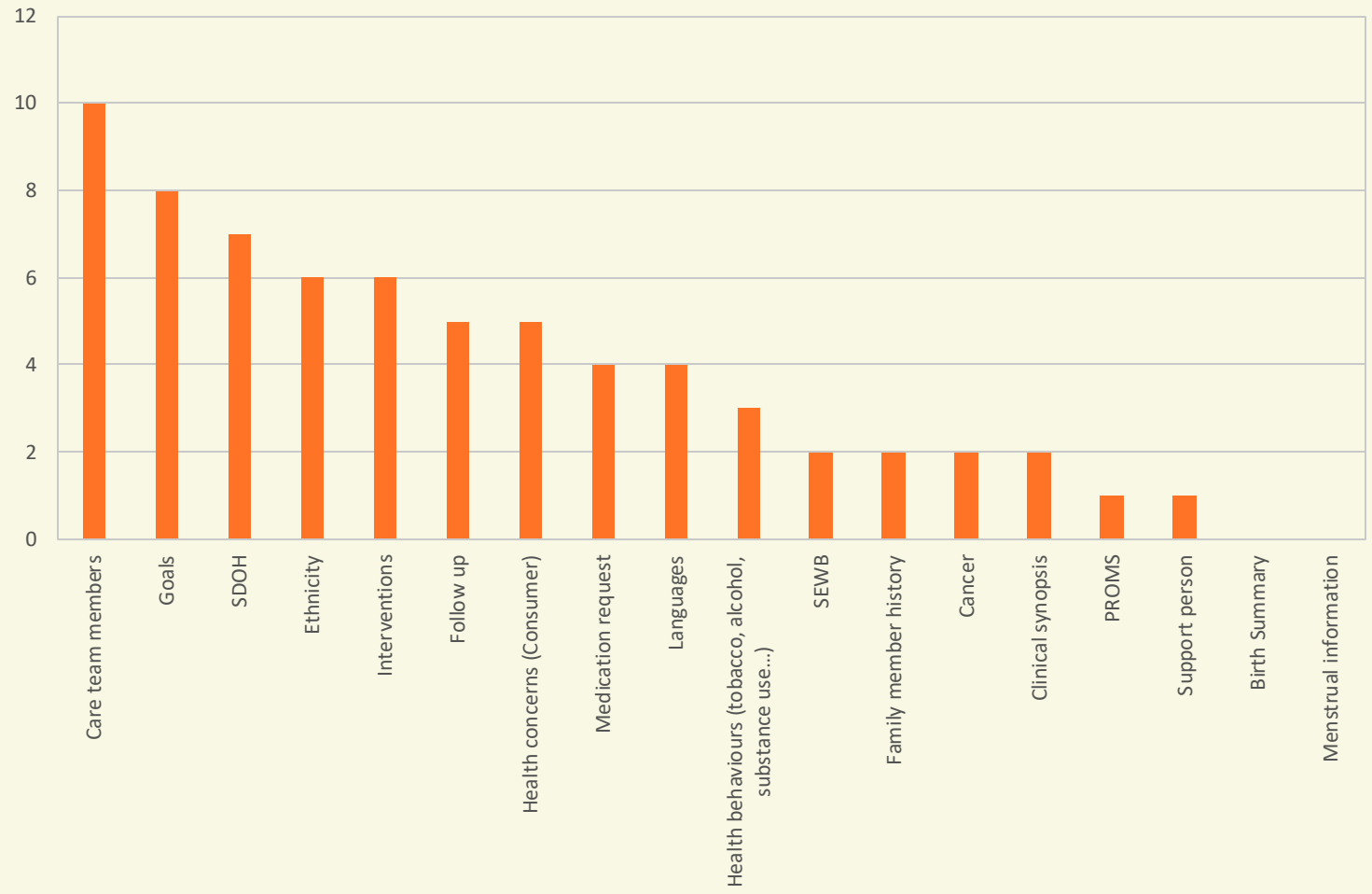
**Sticky Notes:**

- CANCER IS** the chronic disease that affects more than any other
- CANCER STAGE AT DIAGNOSIS:** TNM/Stage of solid cancers. We'll continue to ref. sets available
- cancer stage is** an important element of the diagnosis to support → determines the interventions/goals
- PROMS**
- Support Person**






# Chronic Disease Management Data Group Prioritisation



|    |  |
|----|--|
| 1  | Care team members                                      |
| 2  | Goals  |
| 3  | SDOH   |
| 4  | Ethnicity  |
| 5  | Interventions  |
| 6  | Follow up  |
| 7  | Health concerns (Consumer)                             |
| 8  | Medication request                                     |
| 9  | Languages  |
| 10 | Health behaviours (tobacco, alcohol, substance use...) |
| 11 | SEWB   |
| 12 | Family member history                                  |
| 13 | Cancer   |
| 14 | Clinical synopsis                                      |
| 15 | PROMS  |
| 16 | Support person   |
| 17 | Birth Summary  |
| 18 | Menstrual information                                  |



# Workshop 5

Chronic disease  
management  
continued



# Objectives - Workshop 5: Chronic Disease Management continued...



Identifying the data groups required to support real-time shared care planning and chronic disease management



Identifying what additional work on AUCDI is needed to support chronic disease management

# Menti



# MENTIMETER RESULTS

## What is most important thing to consider in chronic disease management and real time integrated shared care plan?

|  |  |  |  |
|--|--|--|--|
| Goals of the patient   | The consumer perspective   | The person   | Informing all parties of the correct goals of care |
| Coordination of care with useful, timely data                      | Outcome for the patient  | Patient concerns & their goals of care   | Consumer   |
| The patient  | Context, standardisation and data availability.                  | Paper as member of care team   | Outcome  |
| Terminology  | Each practitioner has a different viewpoint as does the consumer | Consistency of understanding across all parties of involved (all signing the same song from the same version of the same song sheet) | Patient outcomes                                   |
| Provenance and active vs inactive goals/follow up                  | Holistic planning  | What is the issue that needs to be addressed?  | Being realistic                                    |
| Contextual information about the patient - SDOH, health behaviours | What are the goals and how do we achieve and measure this        | All involved parties have access and can contribute  | Team collaboration                                 |

|  |                                 |   |  |
|--|---------------------------------|---|--|
| Overview & Planning goals  | Currency                        | The users of the plan. Patient, carers, health professionals            | Consumer engagement/partnership in care .  |
| Quality measures alignment   | Quality of care                 | Relevant and support patient to achieve goals and improve their outcome | What matters to the patient, as they state it, and as is relevant to their care in releasing their optimal achievable state of health and wellbeing. |
| Patient goals  | Visibility of plan for consumer | Patient Care  | Quality of life  |
| Successfully managed disease, where patient is living well and supported |                                 |   |  |

# Menti





