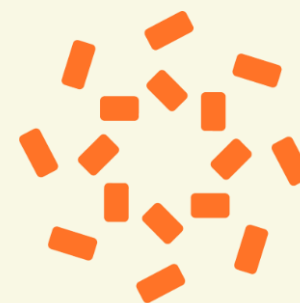


Rural and Remote Health Equity Roundtable

17 – 18 July 2024

Workshop Transcription



Sparked



Agenda – Day 1 Wednesday



Time	Topic	Facilitator / Speaker
1:15pm	Welcome and introductions	Kate Ebrill
1:30pm	Welcome to Country	Dr Richard Fejo
1:40pm	Host Jurisdiction Welcome	John Lambert
1:45pm	Attendee overview & objective setting	Kate Ebrill
Government and Jurisdiction Perspectives – MC Michael Hosking		
2:00pm	Department of Health and Aged Care	Daniel McCabe
2:05pm	Australian Digital Health Agency	Peter O'Halloran
2:10pm	First Nations Division Department of Health and Aged Care	Chantal Jackson
2:20pm	Northern Territory Health	John Lambert
2:30pm	Joint presentation by Western Australia Health Department & Western Australia Country Health Service	Karine Miller and Andrew Jamieson
2:40pm	South Australia Health	Alastair McDonald
2:50pm	International Interoperability – HL7 FHIR	Grahame Grieve
3:00pm	Speaker Q&A	Facilitated by Michael Hosking
3:10pm	Afternoon Tea	
Clinical and Health Services Perspectives - MC Michael Hosking		
3:30pm	National Aboriginal Community Controlled Health Organisation	Jason Agostino
3:45pm	Kimberley Aboriginal Medical Services Council	Lorraine Anderson
3:55pm	Sunrise Health Service Aboriginal Cooperation	Maryanne Lewis
4:05pm	Aboriginal Medical Services Alliance Northern Territory (AMSANT)	Deb Gent
4:15pm	Digital Health Cooperative Research Centre	Tim Shaw
4:25pm	Royal Flying Doctors Service	Shannon Nott
4:40pm	Panel	Facilitated by Michael Hosking Andrew Blanche, Ryan Klose, Chris Pearce, Nyree Taylor, Gloria Jacob & Mehmet Kavlakoglu
5:00pm	Day 1 session concludes	

Agenda – Day 2 Thursday



Time	Topic	Facilitator
8:00am	Registration	
8:30am	Overview of the day's objectives and workshop agenda	Kate Ebrill
9:00am	Presentation : NHI project update WORKSHOP 1: Healthcare Identifiers Objective: to help inform the Agency and Services Australia about IHI data matching challenges, lessons learned and recommended solutions for Aboriginal and Torres Strait Islander peoples and those in rural and remote areas.	NT Health Facilitated by Kieron McGuire and Chris Genc
10:30am	Morning Tea	
11:00am	WORKSHOP 2: Barriers and Opportunities with data standardisation in rural and remote Australia Objective: to ensure that the data foundations being developed by Sparked reflect the priority use cases and data elements for rural and remote Australia	Introduction by Dr Chris Pearce and Dr Andrew Bell Facilitated by Kate Ebrill, Kylynn Loi, and Heather Leslie
12:30pm	Lunch	
1:30pm	WORKSHOP 3: Social Determinants of Health (SDOH) and Social and Emotional Wellbeing (SEWB) Objective: to explore and understand the importance of SDOH and SEWB information, identify key use cases and priority data elements.	Introduction by Jason Agostino and Maia Sauren Facilitated by Kate Ebrill, Kylynn Loi, and Heather Leslie
3:00pm	Afternoon Tea	
3:30pm	WORKSHOP 4: Population Health Objective: To explore and identify the key opportunities for AUCDI/SDOH/SEWB to support population health use cases. For example regional and national reporting, quality indicators, etc.	Facilitated by Kate Ebrill, Kylynn Loi, and Heather Leslie
4:15pm	Closing remarks and next steps	Kate Ebrill



Objectives



Reflect and discuss barriers and opportunities with data standardisation in rural and remote Australia



Identify priority use cases to inform core data for interoperability (AUCDI) development over the next 12 months for rural and remote Australia



Validate AUCDI R2 backlog to ensure it reflects needs of rural and remote Australia



Develop the roadmap for Social Determinants of Health and Social Emotional Wellbeing data group definition



Identify opportunities for population health use of data



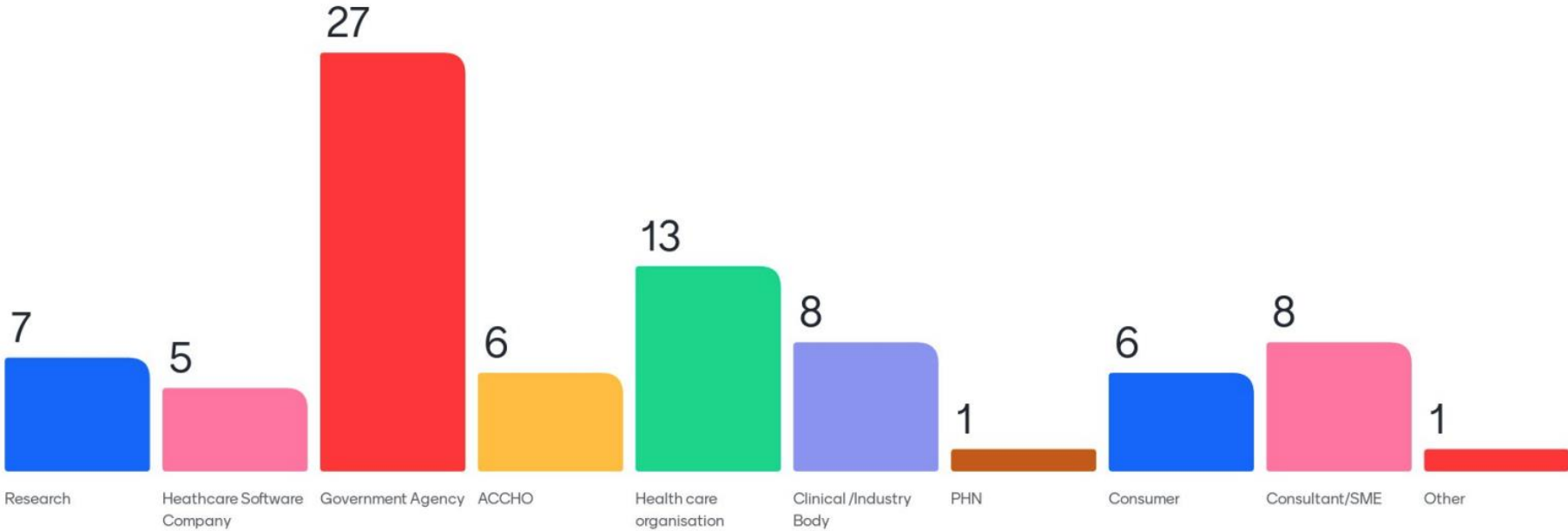
Mentimeter

Which city or town are you from?

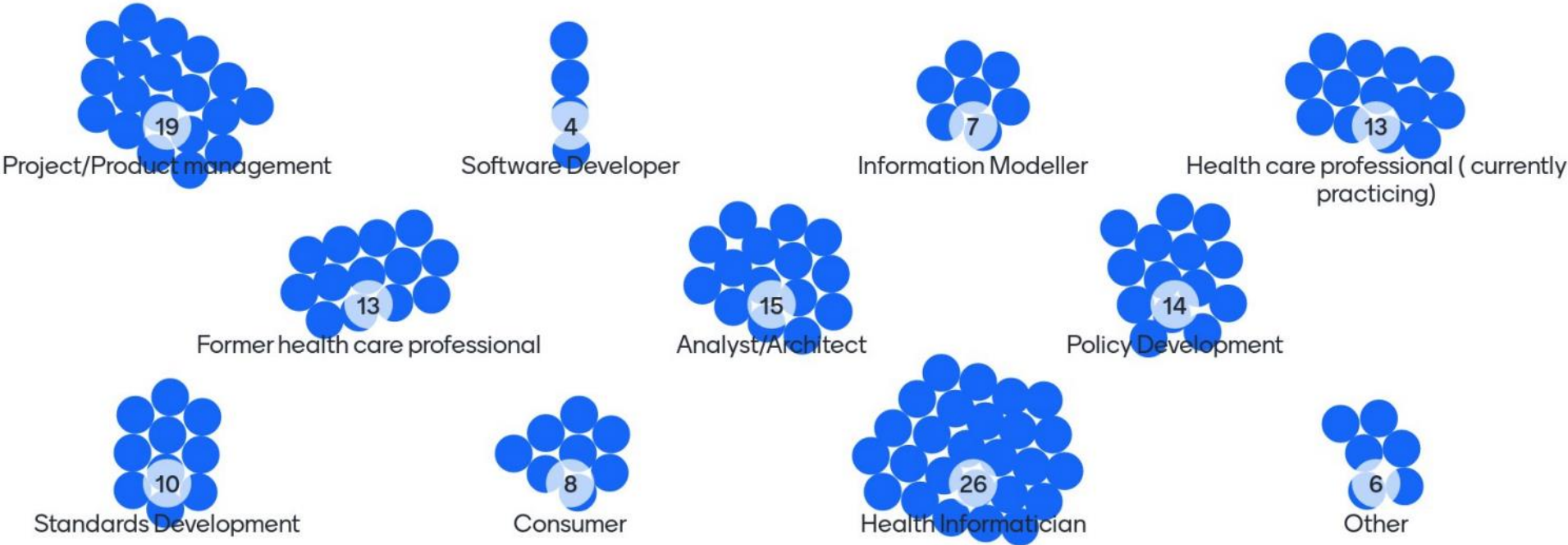
62 responses



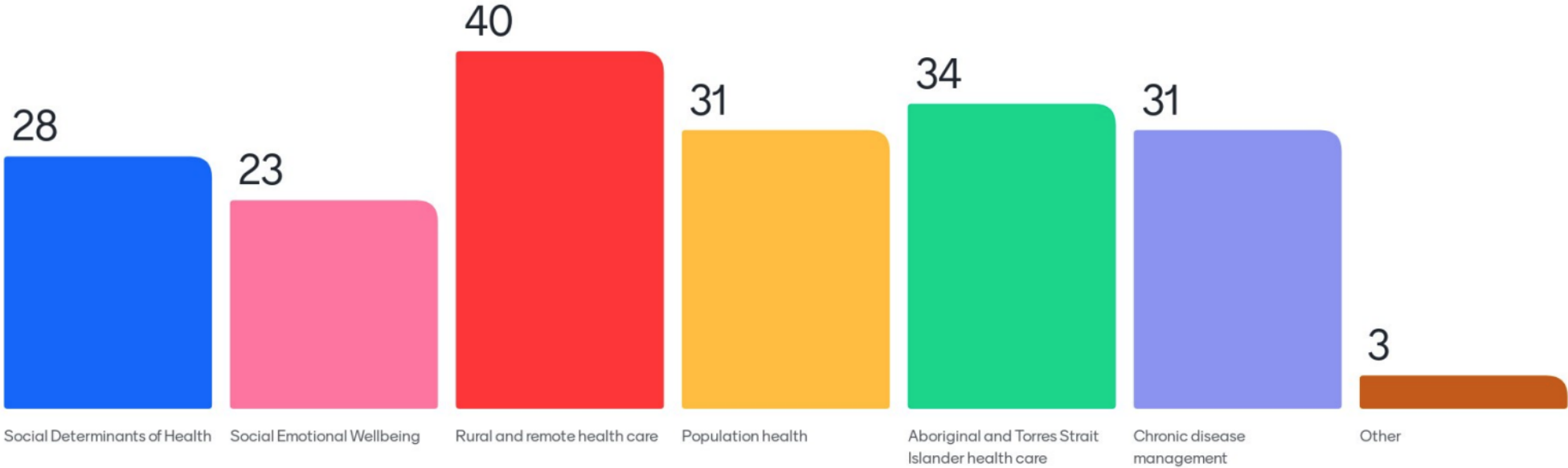
What kind of organisation are you from?



What is your role/background



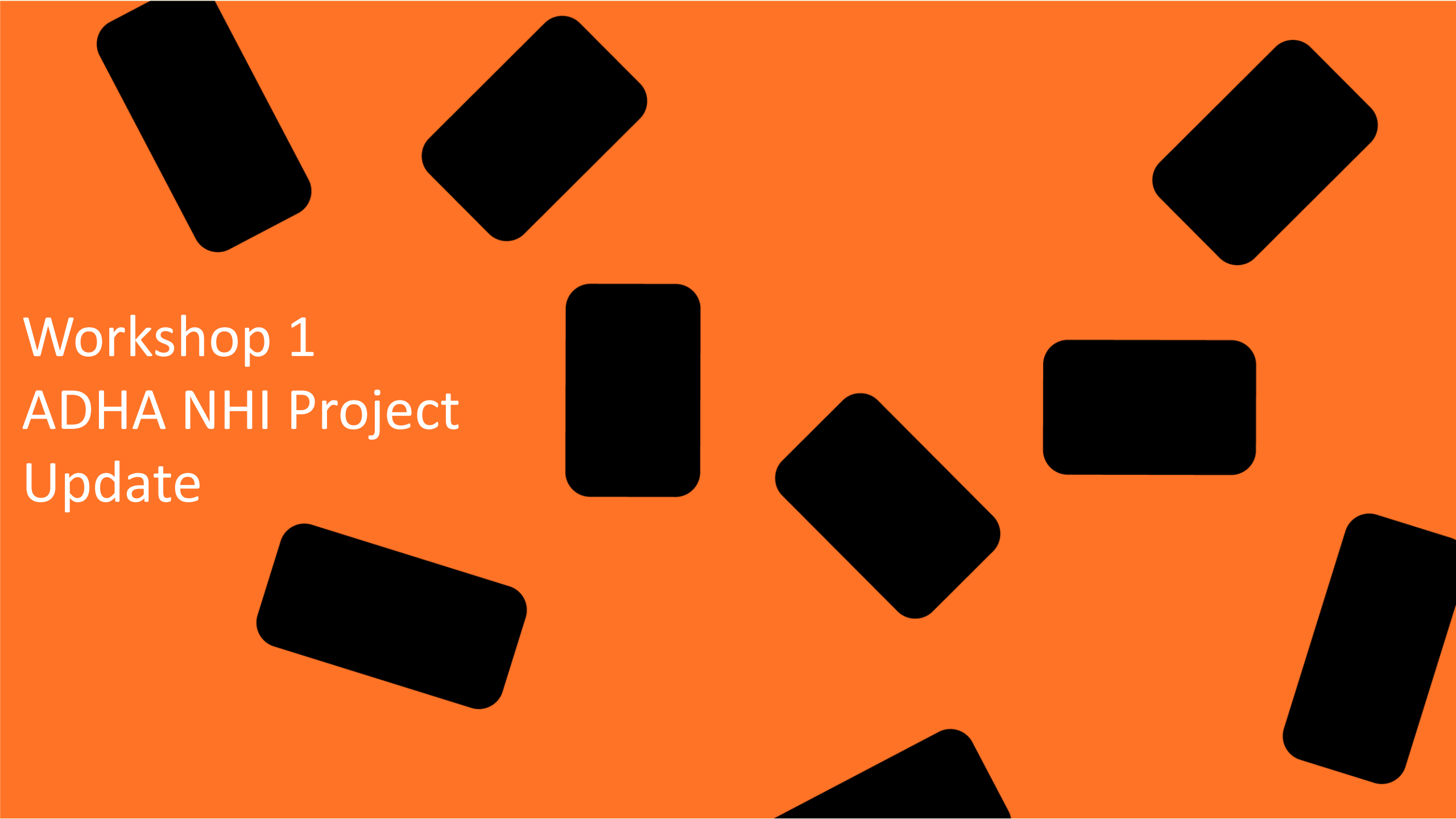
What is your area of interest/background for today?



Your objective for today?

44 responses





Workshop 1

ADHA NHI Project Update

The background is a solid orange color. There are five light green rounded rectangles scattered across the slide. One is in the top left, one in the top right, one in the middle left, one in the bottom left, and one in the bottom right. They are all tilted at various angles.

Workshop 2

Barriers & opportunities with data standardisation in rural and remote Australia



Workshop 2: Barriers and Opportunities with data standardisation in rural and remote Australia

Objectives:

- To ensure that the data foundations being developed by Sparked reflect the priority use cases and data elements for rural and remote Australia
- Understand rural and remote perspectives on connected care use cases
 - Patient summary (portability of record)
 - Chronic disease management
- Identify and prioritise data elements for AUCDI to support rural and remote



Workshop 2 - Priorities for use and exchange of core data in Rural and Remote Australia

Activity 1: Refining the workflows and information (data flows)
20mins, 10 mins report back

- Portability of record
 - Transfer of Care
 - Patient Summary
 - Reason for encounter
- Chronic Disease Management

Activity 2: AUCDI data model gaps
10 mins

Activity 3: Individual prioritisation of AUCDI backlog
10 mins

Activity 4: Group prioritisation of AUCDI backlog
10 mins



Overview – Activity 1

Attendees were asked, as a group at their table, to respond to the questions detailed on the worksheet (see inset below) to identify and prioritise data elements for AUCDI to support rural and remote

Workshop 2: Barriers and Opportunities with data in rural and remote Australia		
Activity 1: Refining the workflows and information (data flows)		
What are the key priorities to support use of core data within your systems and to exchange that information <small>Examples: GP Management plan, Health assessments, eReferrals, Clinical decision support, GP to Aged Care, Aged Care Transfer, Encounter note, Patient summary for inclusion in eRequesting, eReferral, International patient summary, Bulk FHIR for reporting-local, state, national</small>	Who is this information relevant for? <small>Examples: The consumer, the provider, the broader care team...</small>	How could this information be best used? <small>Examples: Reporting, CDS, analytics,</small>





What are the key priorities to support use of care data within your systems and to exchange that information?	Who is this information relevant for?	How could this information be best used?
Patient summary <ul style="list-style-type: none">• Discharge summary• Transfer of care• Care plans• Aged care transfer summary• Summary for kids in out of home care• Summary from prisons	<ul style="list-style-type: none">• The provider and broader care team• The patient and their family	<ul style="list-style-type: none">• First point of contact - the patient presenting to a clinic• Patient moving/transitioning to other communities or from practice to hospital• Improving patient outcomes.• Supports informed decision making• Tracking care episodes, consistency of information
Pathology and imaging result availability.	<ul style="list-style-type: none">• The provider and broader care team• The patient and their family	To support timely decision making
Patient and practice education.	Consumers and the broader care team	To ensure consumers and staff are prepared and aware of any change management component
Software vendor early engagement.	Software vendors.	To ensure vendors can allocate time in their ever-growing product backlogs



What are the key priorities to support use of care data within your systems and to exchange that information?	Who is this information relevant for?	How could this information be best used?
Improving RHD tracking and medication administration. Linking patients to providers without boxing them into regular 'patient' status	Consumer, clinician, RHD Registry, CDC	Better patient care outcomes, education, investment prioritising
Alignment of data element to national reporting or registries to allow for data delivery not via portals	National reporting	Reporting, reduced time on data provision
Reduce duplication (e.g., referral to specialist in the city (repeat story)	Consumer and broader healthcare team	Holistic approach to healthcare
Access to medical files -> sent with eReferral	Consumer and broader healthcare team	Holistic approach to healthcare
Seamless eReferral process -> system not designed to do in one system	Consumer and broader healthcare team	Holistic approach to healthcare



What are the key priorities to support use of care data within your systems and to exchange that information?	Who is this information relevant for?	How could this information be best used?
System workarounds when rural and remote areas are cut off (wet season etc.) - offline capacity	Staff uploading into or needing access, patients	Ensure timeliness of data inputted - contemporaneous
Beyond demographic - medication date		
<ul style="list-style-type: none">• Biomarker• Medications• Current medications	Consumer, clinician	
Child development monitoring - child health record	Share with other providers in future	Future health issues
Sharing information across government departments (e.g., My Aged Care, NDIS)	Healthcare, aged care providers, disability providers	Supports informed decision making
CVRA	Patients, treating clinicians, software vendors	



What are the key priorities to support use of care data within your systems and to exchange that information?	Who is this information relevant for?	How could this information be best used?
Longitudinal (core content for longitudinal care) <ul style="list-style-type: none">• GP management plans• Referrals	Health care professional	<ul style="list-style-type: none">• Health assessment• Patient portal• Population health reporting
Mental health plan		
Preferred sex/appropriateness		
Deprioritise point in time items		
Sorting out patient identifiers NHI/Provider		
Cardiovascular Risk Assessments (CDS) Chronic Disease Plans - content Aged Care Transfer Summary		
Interoperability GP and aged care records.	<ul style="list-style-type: none">• Patients and families• RACP staff• GP clinics	



What are the key priorities to support use of care data within your systems and to exchange that information?	Who is this information relevant for?	How could this information be best used?
<p>Referrals</p> <ul style="list-style-type: none">• How do you identify referrals/query status?• Wait list context? Appointment?• Pathology, radiology, scripts• ERequests• eReferrals – live aspect i.e. appointment availability and outcomes. Patients, outpatients, specialists etc.• See live status of referrals	Patient, provider, broader care team	Tracking of information, finding gaps/closing gaps to refine the patient journey
<ul style="list-style-type: none">• UHC's? - Usual Health Centre/GP (care team)• Consent modelling?		
GPMP (aka chronic conditions plan).	The patient, the treating clinician and the care team	<ul style="list-style-type: none">• Keep information up to date when situation changes• Supports more conversations



What are the key priorities to support use of care data within your systems and to exchange that information?	Who is this information relevant for?	How could this information be best used?
Atomic level data exchange to reduce double/triple handling and manual entry	Patient, provider, care team, data users	To care for the patient and maximise clinicians time, efficiency, example of BLA's and RHD
Bulk FHIR for reporting. Simplified and consolidated reporting	Funding, population health, secondary use – research etc.	Service planning. Efficiency in health service
Clinical Decision Support - Locums etc. Risk calculators etc	Providers -> flow on to consumers	<ul style="list-style-type: none">• Efficiency• Support best practice care• Workforce wellbeing and retention
Chronic disease, end-to-end care, transfer of care <ul style="list-style-type: none">• Care team needs to be part of the picture• Provenance of information• What data is available?	<ul style="list-style-type: none">• All members of the care team• The consumer• Their family• Clinicians	<ul style="list-style-type: none">• Clinical care• Display everywhere it is used• 'Visualisations/context' important.• Story-markers to improve accessibility and processing of information.• Information transfer.• Analytics/packaging/guidance.
Understanding of throughput in a health center	Managers and coding	Reporting



What are the key priorities to support use of care data within your systems and to exchange that information?	Who is this information relevant for?	How could this information be best used?
Accuracy and up to date		
Care plans - MDT (and family)		
Use case: US		
Follow up care	Acceptance of care transfer	
715 Indigenous health check		
Allied health codes for diagnosis. E.g. Rehab cases in SA-> Darwin -> Remote	Allied health providers, broader care team	Transfer care for patients under care of allied health and broader team

Table 2 Workshop 2: Barriers and Opportunities with data in rural and remote Australia

Activity 1: Refining the workflows and information (data flows)

What are the key priorities to support use of core data within your systems and to exchange that information?	Who is this information relevant for?	How could this information be best used?
Examples: GP Management plan, Health assessments, referrals, Clinical decision support, GP to Aged Care, Aged Care Transfer, Encounter note, Patient summary for inclusion in eReferral, eReferral, International patient summary, Bulk FHIR for reporting: local, state, national	Examples: The consumer, the provider, the broader care team...	Examples: Reporting, CDS, analytics,
Improving RHD taking + medication administration linking before to providers without having them use 'Regular' patient data.	Consumer, Clinician, and Registry, CDE	Before patient care outcomes, eligibility, insurance prioritizing
Discharge Summaries	ED, GPs, PHs	Improving patient outcomes.
Alignment of data element to national Registry + Regimes to allow data delivery not via patient	National Reporting	Report reduced time on data provision.

Table 3 Workshop 2: Barriers and Opportunities with data in rural and remote Australia

Activity 1: Refining the workflows and information (data flows)

What are the key priorities to support use of core data within your systems and to exchange that information?	Who is this information relevant for?	How could this information be best used?
Examples: GP Management plan, Health assessments, referrals, Clinical decision support, GP to Aged Care, Aged Care Transfer, Encounter note, Patient summary for inclusion in eReferral, eReferral, International patient summary, Bulk FHIR for reporting: local, state, national	Examples: The consumer, the provider, the broader care team...	Examples: Reporting, CDS, analytics,
DISCHARGE SUMMARY Data + Plan of care + Medication + Summary of care	PHC team + consumer	Clinical Pick up + Start care
TERMINAL OF CARE - WHAT HAPPENED? - WHAT DO I ACT ON?		LEADS TO PRIORITISE INFORMATION
MANAGING NARRATIVE INFORMATION		
DIFFERING PRIOR + ACCESS + NEEDS TO INFORMATION (GP SUMMARY + eReferral + Summary)		

Table 4 Workshop 2: Barriers and Opportunities with data in rural and remote Australia

Activity 1: Refining the workflows and information (data flows)

What are the key priorities to support use of core data within your systems and to exchange that information?	Who is this information relevant for?	How could this information be best used?
Examples: GP Management plan, Health assessments, referrals, Clinical decision support, GP to Aged Care, Aged Care Transfer, Encounter note, Patient summary for inclusion in eReferral, eReferral, International patient summary, Bulk FHIR for reporting: local, state, national	Examples: The consumer, the provider, the broader care team...	Examples: Reporting, CDS, analytics,
Reduce duplication e.g. internal to specialist (Mental Health) Access to medical files - sent with referral + Summary + external process - system not designed to do in + Child development monitoring - Child health record - Sharing into across Govt Depts e.g. MyAgedCare, NPS	Consumer + Provider/healthcare team	Holistic approach to healthcare
• Patient summaries -> acute focussed, not community/empty on myAgedCare	Close with other providers in future	Future health issues
• System workarounds when rural + remote areas are cutoff (wet season etc) - offline capacity	Healthcare, specialist providers, disability providers, patients, families etc.	Informed decision making
• Transfer - Conflict/Pharmaceutical Service Delays	Staff uploading into or needing access, patients.	Ensure timeliness of data input - contemporaneous

Table 5 Workshop 2: Barriers and Opportunities with data in rural and remote Australia

Activity 1: Refining the workflows and information (data flows)

What are the key priorities to support use of core data within your systems and to exchange that information?	Who is this information relevant for?	How could this information be best used?
Examples: GP Management plan, Health assessments, referrals, Clinical decision support, GP to Aged Care, Aged Care Transfer, Encounter note, Patient summary for inclusion in eReferral, eReferral, International patient summary, Bulk FHIR for reporting: local, state, national	Examples: The consumer, the provider, the broader care team...	Examples: Reporting, CDS, analytics,
Interim beyond diagnosis - medication class	Consumer	
- bio marker - indications - eReferral medication	Consumer Clinician	
- longitudinal core content for longitudinal care - eReferral	Health care professional	Health assessment - patient portal - pop health planning
- mental health plan		
Preferred sex/appropriateness		
(Prioritise print in time items)		

Table 2 Workshop 2: Barriers and Opportunities with data in rural and remote Australia

Activity 1: Refining the workflows and information (data flows)

What are the key priorities to support use of core data within your systems and to exchange that information?	Who is this information relevant for?	How could this information be best used?
Examples: GP Management plan, Health assessments, referrals, Clinical decision support, GP to Aged Care, Aged Care Transfer, Encounter note, Patient summary for inclusion in eReferral, eReferral, International patient summary, Bulk FHIR for reporting: local, state, national	Examples: The consumer, the provider, the broader care team...	Examples: Reporting, CDS, analytics,
PATIENT SUMMARY	THE HEALTHCARE PROVIDER	FIRST POINT OF CONTACT - THE PATIENT PRESENTING TO A CLINIC
HANDOVER DOCUMENTATION	THE PROVIDER AND BROADER CARE TEAM	PATIENT MOVING/TRANSITIONING TO OTHER COMMUNITIES OR FROM PRACTICE TO HOSPITAL
PHYSIOLOGY AND IMAGING RESULT AVAILABILITY	THE PROVIDER	TO SUPPORT TIMELY DECISION MAKING
CARE PLAN AVAILABILITY	THE PROVIDER AND BROADER CARE TEAM	TO SUPPORT DECISION MAKING
PATIENT AND PRACTICE EDUCATION	CONSUMERS AND THE BROADER CARE TEAM	TO ENSURE CONSUMERS AND STAFF ARE PREPARED AND AWARE OF ANY CHANGES/UNUSUAL/NOT CONVENTIONAL
SOFTWARE VENDOR EARLY ENGAGEMENT	SOFTWARE VENDORS	TO ENSURE VENDORS CAN ALLOCATE TIME IN THEIR EVER GROWING PRODUCT BACKLOGS

Table 6 Workshop 2: Barriers and Opportunities with data in rural and remote Australia

Activity 1: Refining the workflows and information (data flows)

What are the key priorities to support use of core data within your systems and to exchange that information?	Who is this information relevant for?	How could this information be best used?
Examples: GP Management plan, Health assessments, referrals, Clinical decision support, GP to Aged Care, Aged Care Transfer, Encounter note, Patient summary for inclusion in eReferral, eReferral, International patient summary, Bulk FHIR for reporting: local, state, national	Examples: The consumer, the provider, the broader care team...	Examples: Reporting, CDS, analytics,
IN FURTHER: Setting out Patient Identifiers - NHS / Provider		
IN FURTHER: Cardiovascular Risk Assessments (CVD) - Chronic Disease Plans (CDP) - content - Aged Care Transfer Summary		
Referrals - how do you identify referrals/queries - what list content? Appointment? - what list content? Appointment? - what list content? Appointment?		
• URGENT? - what list content? Appointment? - what list content? Appointment?		
• CONSIDER MEDICAL?		

Table 2 Workshop 2: Barriers and Opportunities with data in rural and remote Australia
Activity 1: Refining the workflows and information (data flows)

What are the key priorities to support use of core data within your systems and to exchange that information Examples: GP Management plan, Health assessments, referrals, Clinical decision support, GP to Aged Care, Aged Care Transfer, Encounter note, Patient summary for inclusion in eReferral, eReferral, International patient summary, Bulk FHIR for reporting: local, state, national	Who is this information relevant for? Examples: The consumer, the provider, the broader care team...	How could this information be best used? Examples: Reporting, CDS, analytics
Quantify disease End-to-end care / Transfer of care Care team needs to be part of the picture	all members of the care team + Stakeholders + their family	clinical case
Provenance of information	everyone	display everywhere it is used • Visualization / context important
What data is available:	clinicians / pts Story-maker to improve accessibility + privacy & efficiency	Information transfer Analysis / Predictions / Guidance
Understanding & buy-in in a health system	Managers + funding	Reporting
Transfer of care - Many different use cases within a health system • GP to Aged Care • Aged Care to GP • Aged Care to Aged Care • Aged Care to Health Services • Aged Care to Health Services • Aged Care to Health Services		

Table 2 Workshop 2: Barriers and Opportunities with data in rural and remote Australia
Activity 1: Refining the workflows and information (data flows)

What are the key priorities to support use of core data within your systems and to exchange that information Examples: GP Management plan, Health assessments, referrals, Clinical decision support, GP to Aged Care, Aged Care Transfer, Encounter note, Patient summary for inclusion in eReferral, eReferral, International patient summary, Bulk FHIR for reporting: local, state, national	Who is this information relevant for? Examples: The consumer, the provider, the broader care team...	How could this information be best used? Examples: Reporting, CDS, analytics
Accuracy - Up to date		
Case flows - not (if full)		
Use case: US		
Follow up care	Agencies of care providers	
GIS		
ALLIED HEALTH CAPS for DIAGNOSIS E.g. ERMAS USSD in SA → Aged Care Pathway Commonwealth (Diagnostics)	ALLIED HEALTH Providers Specialist care team	Transfer care for patients with care of ALLIED HEALTH & Special team

Table 2 Workshop 2: Barriers and Opportunities with data in rural and remote Australia
Activity 1: Refining the workflows and information (data flows)

What are the key priorities to support use of core data within your systems and to exchange that information Examples: GP Management plan, Health assessments, referrals, Clinical decision support, GP to Aged Care, Aged Care Transfer, Encounter note, Patient summary for inclusion in eReferral, eReferral, International patient summary, Bulk FHIR for reporting: local, state, national	Who is this information relevant for? Examples: The consumer, the provider, the broader care team...	How could this information be best used? Examples: Reporting, CDS, analytics
Referrals - live aspect i.e. app availability + outcomes Pats, appointments, specialists etc. See live status of referrals	Patient, provider, broader system	Tracking of information, finding gaps/closing gaps to refine the patient journey
Atomic level data exchange to reduce duplicate handling + manual entry	Patient, provider, care team, data users	To care for the patient + maximize clinician time efficiency Example of OLA + RUD
Bulk FHIR for reporting Simplified & consolidated reporting	Funding, Population Health, Secondary care - regenerate	Service Planning Efficiency in Health space
Clinical Decision Support - Lowcost etc. Risk calculators etc.	Providers → flow on to consumers	Support best practice care Efficiency Monitor wellbeing + retention

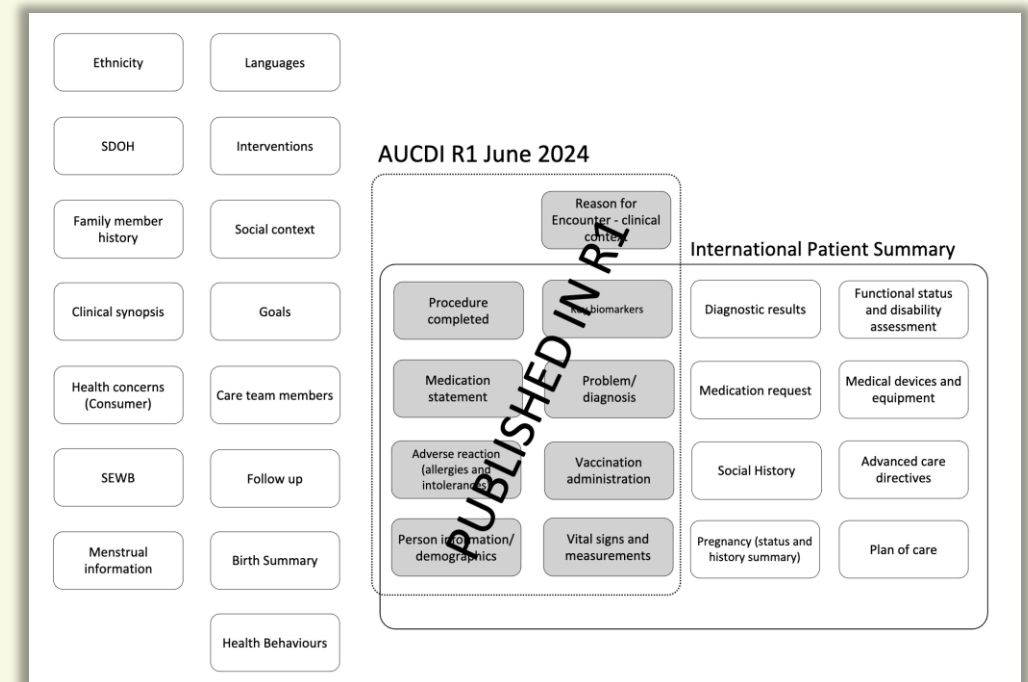
Table 2 Workshop 2: Barriers and Opportunities with data in rural and remote Australia
Activity 1: Refining the workflows and information (data flows)

What are the key priorities to support use of core data within your systems and to exchange that information Examples: GP Management plan, Health assessments, referrals, Clinical decision support, GP to Aged Care, Aged Care Transfer, Encounter note, Patient summary for inclusion in eReferral, eReferral, International patient summary, Bulk FHIR for reporting: local, state, national	Who is this information relevant for? Examples: The consumer, the provider, the broader care team...	How could this information be best used? Examples: Reporting, CDS, analytics
Patient summary for t/f of care e-referral	The receiving care team The patient + support The referrer, Advice team	Continuity of care Reduce re-telling story Reduce risk (from complex support) (from complex support) (from complex support)
Aged care transfer summary	The patient + family The referrer team The receiving care team	Support transfer care (for patient) Support care information
GPMP (Aged Care condition plan)	The patient The treating clinician + the care team	Keep into view when situation changes Support care conversations
Summary for kids in OCHC	The child The care team The support surrounding child (relatives etc)	Tracking care episodes Consistency of information
Summary from prisons	The person + their carers The receiving care team	Updating records (non-PBS) Updating care plans (non-PBS)
CVRA	Patient Treating clinician Support services	
Interoperability GP + Aged Care records	Patient + family Aged care staff GP clinic	



Overview – Activity 2

Attendees were asked, as a group at their table, to identify the high-level data buckets that are missing from AUCDI





Results – Activity 2

Gaps identified:

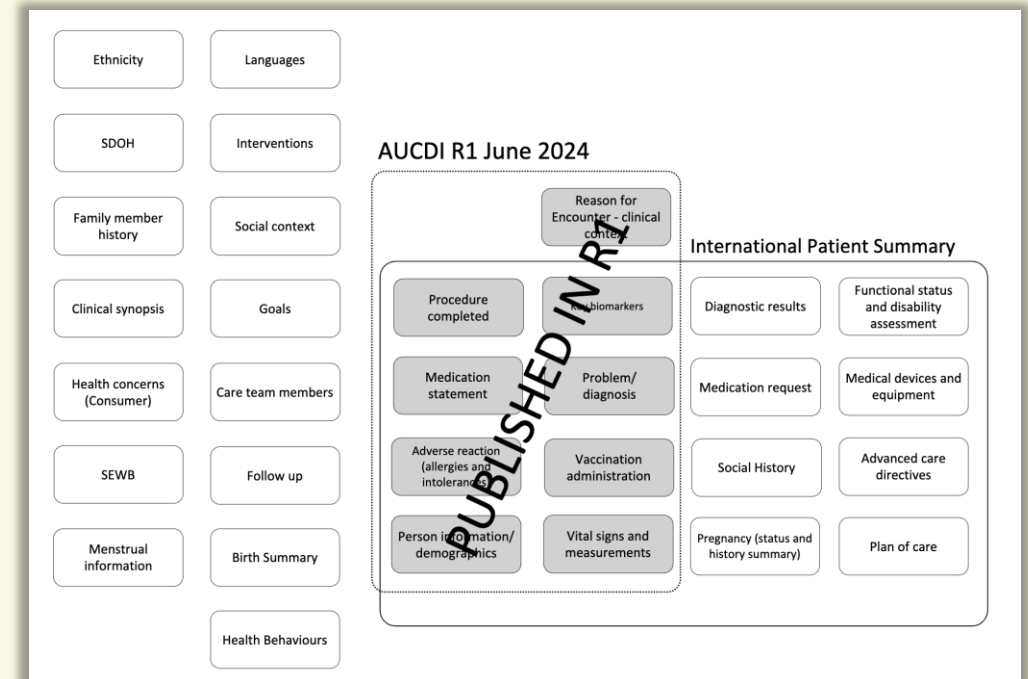
- Cancer staging
- Specialist services
- Care Plan List
- Culture
- Clinician alerts
- Alternative care (e.g. bush meds)
- Preventative care
- Support person needs
- Oral health
- Child & Adolescent health
- Cognitive capacity
- Allied health



Overview – Activity 3

Attendees were asked, as an individual, to identify data groups to be prioritised and included in the next release of AUCDI

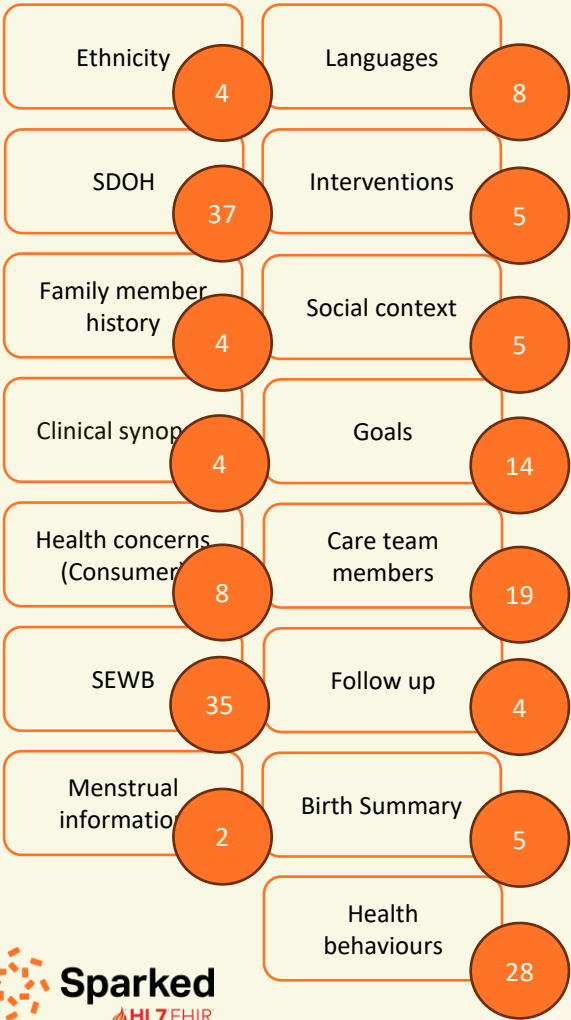
An optional task was to also identify any data groups that should NOT be included in the AUCDI.



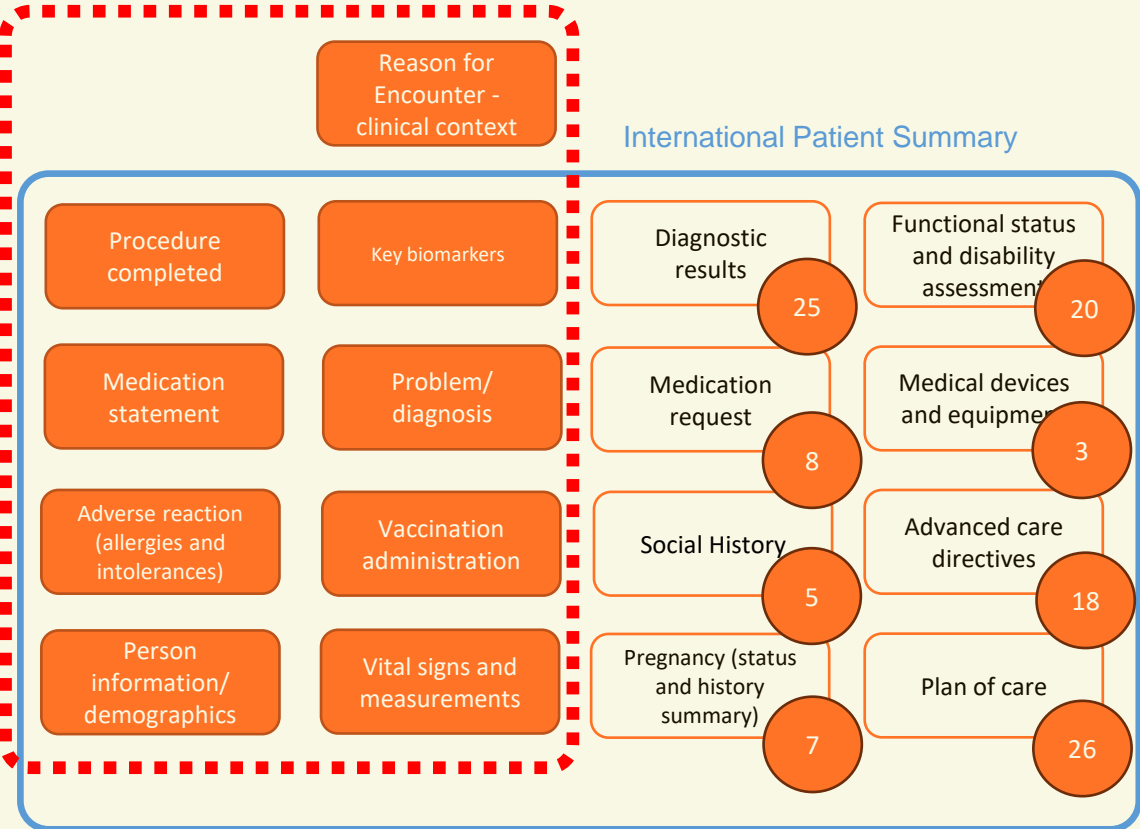


Results – Activity 3

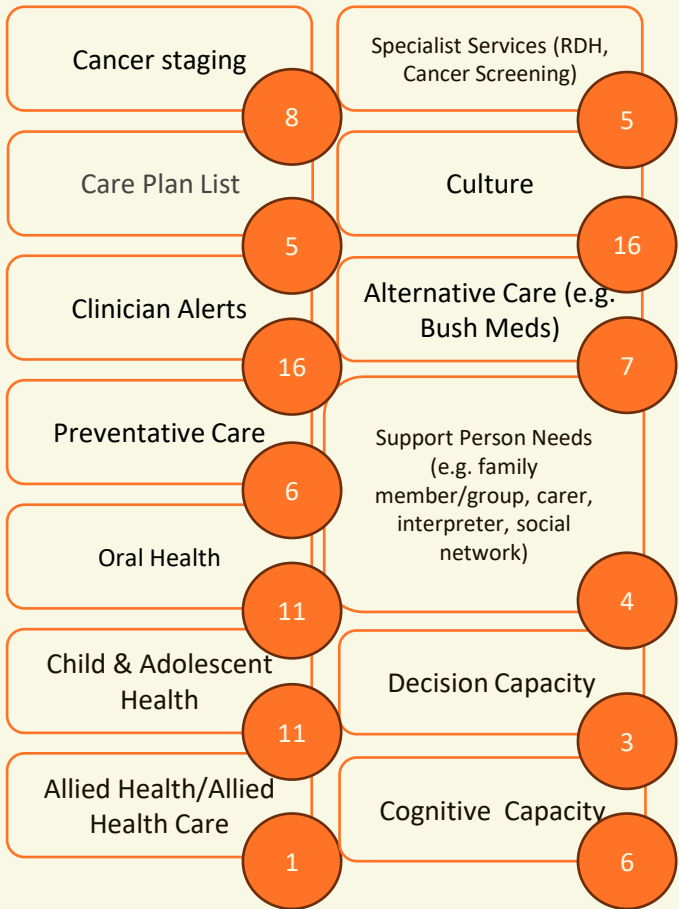
Existing



AUCDI R1 July 2024



Gaps identified

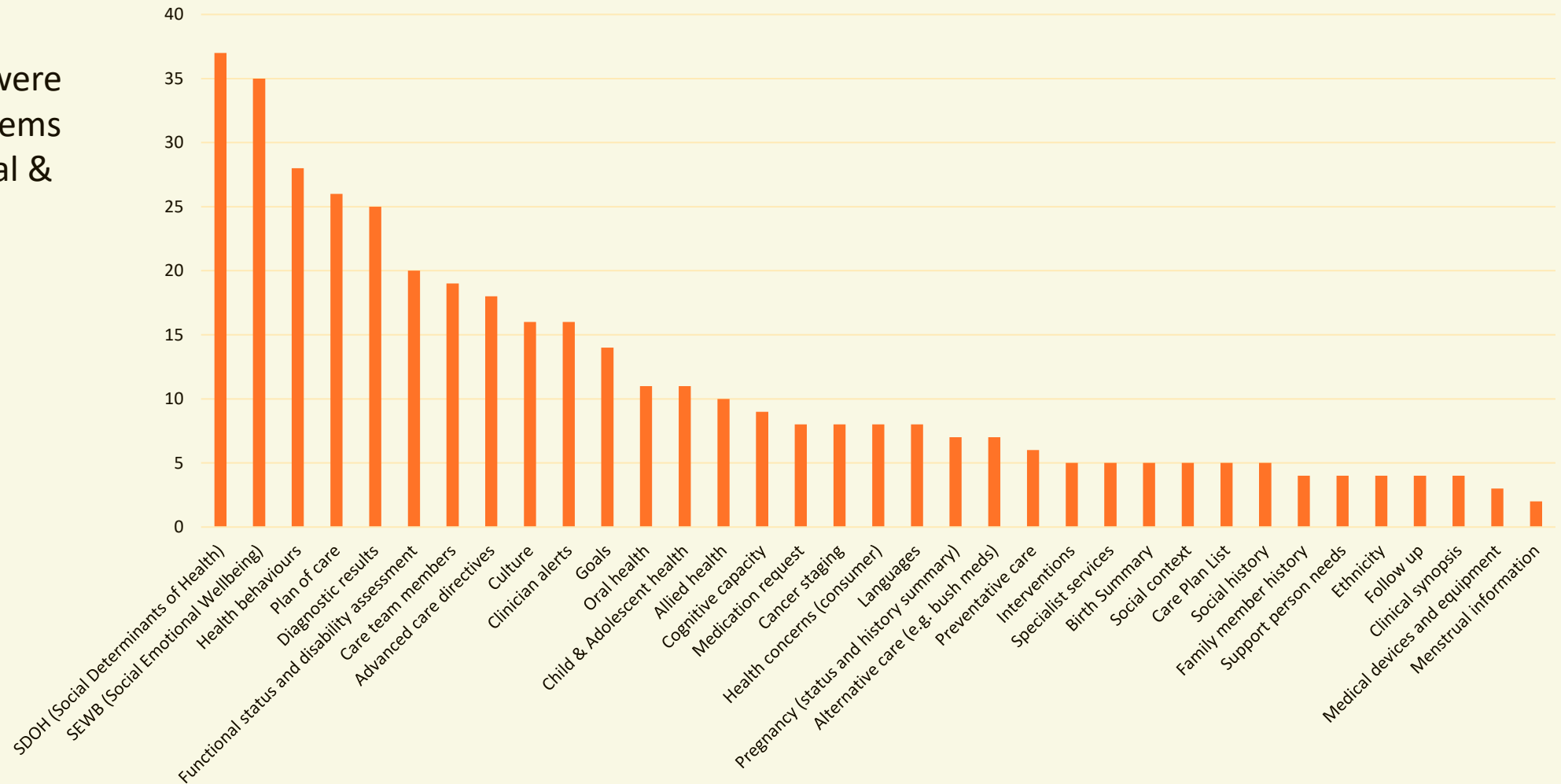




Results – Activity 3

SDOH, SEWB and Health Behaviours were clear high priority items for exchange in Rural & Remote Australia

AU CDI R2 Prioritisation



Workshop 2: Barriers and Opportunities with data in rural and remote Australia

Activity 3: AUCDI R2 Prioritisation

Using the ORANGE dots

- Identify priority data groups to be included in next release AUCDI
- Place the dots on the pages on the data groups on the wall

Optional:

If you identify data groups that should not be included in AUCDI, please mark them with a BLACK sticker dot.

As an individual

Reason for Encounter - clinical context

International Patient Summary

Procedure completed	Diagnostic results	Functional status and disability assessment
Medication statement	Medication request	Medical devices and equipment
Adverse reaction (allergies and intolerances)	Social History	Advanced care directives
Person information/demographics	Pregnancy (status and history summary)	Plan of care

Health Behaviours

SEWB: Social, Emotional, Well-being

Menstrual information

Birth Summary

Follow up

Care team members

Health concerns (Consumer)

Clinical synopsis

Family member history

Interventions

Social context

Goals

SDOH: Social Determinants of Health

Ethnicity

Languages

Specialist services

Culture

Alternative care

Oral Health

Support person needs

Decision capacity

Allied Health

Workshop 2: Barriers and Opportunities with data in rural and remote Australia

Activity 3: AUCDI R2 Prioritisation

Using the ORANGE dots

- Identify priority data groups to be included in next release AUCDI
- Place the dots on the pages on the data groups on the wall

Optional:

If you identify data groups that should not be included in AUCDI, please mark them with a BLACK sticker dot.

AUCDI R1 June 2024

As an individual

Reason for Encounter - clinical context

International Patient Summary

Procedure completed	Diagnostic results	Functional status and disability assessment
Medication statement	Medication request	Medical devices and equipment
Adverse reaction (allergies and intolerances)	Social History	Advanced care directives
Person information/demographics	Pregnancy (status and history summary)	Plan of care

Health Behaviours

SEWB: Social, Emotional, Well-being

Menstrual information

Birth Summary

Follow up

Care team members

Health concerns (Consumer)

Clinical synopsis

Family member history

Interventions

Social context

Goals

SDOH: Social Determinants of Health

Ethnicity

Languages

Cancer Staging

Care plan list

Clinician Alerts

Oral Health

Specialist services

Culture

Alternative care

Support person needs

Decision capacity

Child + Adolescent Summary

The background is a solid orange color. There are five light green rounded rectangles scattered across the slide. One is in the top left, one in the top right, one in the middle left, one in the bottom left, and one in the bottom right. They are all tilted at various angles.

Workshop 3

Social Determinants of Health (SDOH) and Social and Emotional Wellbeing (SEWB)



Workshop 3: Social Determinants of Health, Social and Emotional Wellbeing and health behaviours

Objectives:

- To explore and understand the importance of SDOH, SEWB, and health behaviour information,
- To identify key use cases
- To prioritise data groups.



Workshop 3 - Social Determinants of Health (SDOH) and Social and Emotional Wellbeing (SEWB)

Activity 1: Identifying important information/data to support workflow and exchange of information
20 mins, 10 min report back

Activity 2: Data model gaps
10 mins

Activity 3: Individual prioritisation of backlog
10 mins


Activity 4: Group prioritisation of backlog
10 mins



Overview – Activity 1


Attendees were asked to, as a group at their tables, to respond to each of the worksheet questions (see inset below) in the context of the most important information and data in terms of SDOH, SEWB and health behaviours, to support workflow and exchange of information.

Workshop 3: Social Determinants of Health, Social emotional wellbeing
Activity 1: Priorities for use and exchange of Social Determinants of Health, Social emotional wellbeing, health behaviours

 As a group
At your table

What is the most important SDOH, SEWB and health behaviours information to be defined?	Who does that info need to be shared with?	How will this information be used? (e.g., decision support, reporting, assessment, information)

Workshop 3: Social Determinants of Health, Social emotional wellbeing
Activity 1: Priorities for use and exchange of Social Determinants of Health, Social emotional wellbeing, health behaviours

 As a group
At your table

Identify policies/inputs that will help scope/should be considered?

Which stakeholders should be involved?



What is the most important SDOH, SEWB and health behaviours information to be defined?	Who does that information need to be shared with?	How will this information be used?
Safety & security – threat to self <ul style="list-style-type: none">• Security• Safety• Domestic, family and sexual violence• Inc. weight• High/medium risk<ul style="list-style-type: none">• Risk to be defined based on animals, weather etc)	<ul style="list-style-type: none">• Potential mandatory reporting (domestic violence)• Provider and broader care team	<ul style="list-style-type: none">• To paint a picture in terms of the patient economic and financial security and hints at the level of education and other social contexts• To determine the physical risk and exposure to physical and natural threats
Economic status – employment etc	<ul style="list-style-type: none">• All clinicians across health spectrum (acute, primary community, aged, disability etc)	<ul style="list-style-type: none">• Preventative measures
Elder abuse / financial abuse	<ul style="list-style-type: none">• All clinicians across health spectrum (acute, primary community, aged, disability etc)	<ul style="list-style-type: none">• Identify supports• Informed decision making
Stay strong care plan tooling	<ul style="list-style-type: none">• SEWB tooling that is appropriate for 'time available' and 'level of assessor' and be able to scale.	<ul style="list-style-type: none">• Rolled up summary item (to cater for using multiple different SEWB tools)



What is the most important SDOH, SEWB and health behaviours information to be defined?	Who does that information need to be shared with?	How will this information be used?
<p>Accommodation/living arrangements/housing</p> <ul style="list-style-type: none">• House• Shelter• RACF – permanent• Overcrowding	<ul style="list-style-type: none">• All clinicians across health spectrum (acute, primary community, aged, disability etc)• Provider and broader care team• External agencies• National and state reporting• Peak bodies	<ul style="list-style-type: none">• Identify supports• Informed decision making• Aged care incentives and to determine patient living arrangements• Population health planning• Collaboration between government agencies• Building a holistic picture/avatar/persona of your patient• National reporting• Council/town planning• Reduced stigma• Standard restrictions
<p>Social supports</p> <ul style="list-style-type: none">• Family networks• Support networks• Trained staff	<ul style="list-style-type: none">• All clinicians across health spectrum (acute, primary community, aged, disability etc)• Mental health agencies• Family• Support network	<ul style="list-style-type: none">• Funding• Accountability



What is the most important SDOH, SEWB and health behaviours information to be defined?	Who does that information need to be shared with?	How will this information be used?
Transportation <ul style="list-style-type: none">• Bus, car, train etc	<ul style="list-style-type: none">• All clinicians across health spectrum (acute, primary community, aged, disability etc)	<ul style="list-style-type: none">• Assist with appointments etc• Assess the level of access to services
Food security <ul style="list-style-type: none">• Costs (Tiwi Islands)• Availability• Access to fresh and healthy food (junk food options are cheaper)	<ul style="list-style-type: none">• All clinicians across health spectrum (acute, primary community, aged, disability etc)	<ul style="list-style-type: none">• Could be used to influence policy
Social history <ul style="list-style-type: none">• E.g., family member suicidal• Smoking• Substance abuse	<ul style="list-style-type: none">• All clinicians across health spectrum (acute, primary community, aged, disability etc)	
Education & literacy <ul style="list-style-type: none">• Employment opportunities• Training opportunities• Primary/secondary education• Digital literacy• Health literacy	<ul style="list-style-type: none">• All clinicians across health spectrum (acute, primary community, aged, disability etc)	



What is the most important SDOH, SEWB and health behaviours information to be defined?	Who does that information need to be shared with?	How will this information be used?
<p>Cultural burden & family</p> <ul style="list-style-type: none">• Family expectations, food, accommodation, money• Family protocols• Family relationships• Carer responsibilities	<ul style="list-style-type: none">• All clinicians across health spectrum (acute, primary community, aged, disability etc)	
<p>Cultural disconnection</p> <ul style="list-style-type: none">• Off country, family etc• Language	<ul style="list-style-type: none">• All clinicians across health spectrum (acute, primary community, aged, disability etc)	
<p>Financial security</p> <ul style="list-style-type: none">• Food• Debt	<ul style="list-style-type: none">• All clinicians across health spectrum (acute, primary community, aged, disability etc)	<ul style="list-style-type: none">• Standard use of tools• P/N notes• Ax forms integrated



What is the most important SDOH, SEWB and health behaviours information to be defined?	Who does that information need to be shared with?	How will this information be used?
<p>Job & income security</p> <ul style="list-style-type: none">• Career pathways• Employment, benefits, royalty etc• Goals and aspirations	<ul style="list-style-type: none">• Patient• Next of kin• All clinicians across health spectrum (acute, primary community, aged, disability etc)• National reporting• These feed alerts or parts of the system where these data elements should logically reside and be able to be re-used.	<ul style="list-style-type: none">• Building a holistic picture/avatar/persona of your patient• Not just a chronic condition or body part• National reporting



Identify policies/inputs that will help scope/should be considered	Which stakeholders should be involved?
<ul style="list-style-type: none">• Service planning<ul style="list-style-type: none">• Infrastructure planning• Benchmarking<ul style="list-style-type: none">• Population health outcomes• Centrelink policies > economic status• Food security/access policies – WHO• Mandatory reporting• SEWD – K5, K10, Audit C, KAMS tools, EPDS	<ul style="list-style-type: none">• Consumers• Practitioners• Clinicians• Care team• NDIS• MyAgedCare• Justice (Health services context only)

Workshop 3: Social Determinants of Health, Social emotional wellbeing
 Activity 1: Priorities for use and exchange of Social Determinants of Health, Social emotional wellbeing, health behaviours

Identify policies/inputs that will help scope/should be considered?

Centrality policies → economic status.
 Food Security/Access Policies - WHO.

Which stakeholders should be involved?
 Consumers, practitioners, clinicians, care team.

NDIS, my aged care:
 - Justice - Health services context only -

Workshop 3: Social Determinants of Health, Social emotional wellbeing
 Activity 1: Priorities for use and exchange of Social Determinants of Health, Social emotional wellbeing, health behaviours

Identify policies/inputs that will help scope/should be considered?

Service Planning Infrastructure Planning	Healthcare Population Health Outcomes		
---------------------------------------------	------------------------------------------	--	--

Which stakeholders should be involved?

Workshop 3: Social Determinants of Health, Social emotional wellbeing
 Activity 1: Priorities for use and exchange of Social Determinants of Health, Social emotional wellbeing, health behaviours

Identify policies/inputs that will help scope/should be considered?

Mandatory Reporting

SEWA - KS, RIO AUDIT C, RAMS Tools, EYDS,

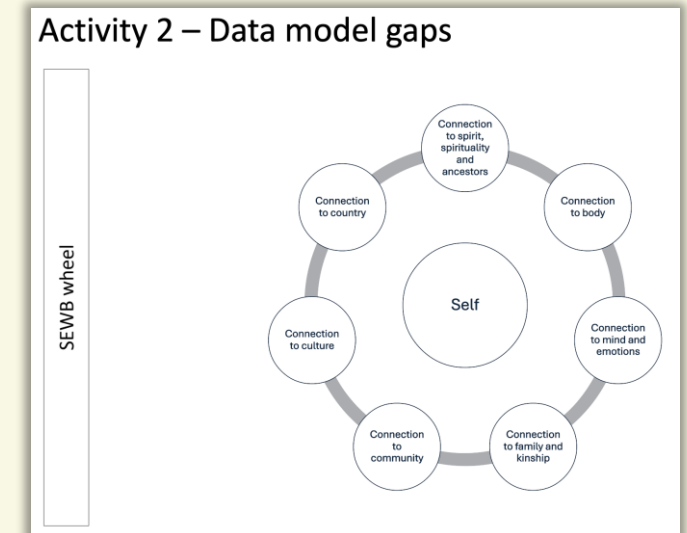
Which stakeholders should be involved?



Overview – Activity 2

Attendees were asked to, as a group at their tables, review the SODH and health behaviours backlog and SEWB wheel to identify new data points for existing data groups, and identify new data groups which are missing

Current SDOH topics in the backlog			Health Behaviour topics in the backlog		Additions
Communication capability Languages spoken	Housing summary Housing Housing status Rurality	Transport summary Transport access	Food and nutrition summary Diet Food security	Alcohol consumption summary	
Education summary Education level	Living arrangements Household Residential setting		Physical activity summary	Substance use summary	
Financial summary Finance Income Social economic	Personal safety summary Childhood trauma Domestic violence		Tobacco smoking summary <small>History Prevalence/percentage of use Daily/weekly Report smoking status Need of smoking</small> Current Cigarette smoking E-cigarette Daily smoking/cannabis Frequency Tobacco pipe users	Vaping summary	
Health access summary Access of care Distance from care Health literacy/numeracy	Social network Carer Next of Kin Relationships				





Results – Activity 2

Gaps identified:

- SDOH/Health Behaviours
 - Responsibilities
 - Interaction with justice system
 - Literacy
 - Oral Health
 - Assessments Scores/Scales
- SEWB Related
 - Cultural Burden
 - Disconnection/Connection
 - Strength based behaviours
 - Cultural Security
 - Racism



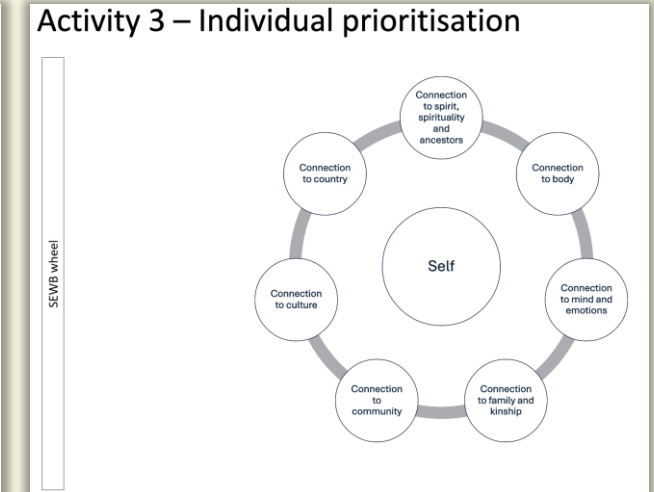
Overview – Activity 3

Attendees were asked as an individual to identify data groups to be prioritised for Social Determinants of Health (SDOH), Social and Emotional Wellbeing (SEWB), health behaviours data for interoperability.

An optional task was to also identify any data groups that should NOT be included in the AUCDI.

Activity 3 – Individual prioritisation

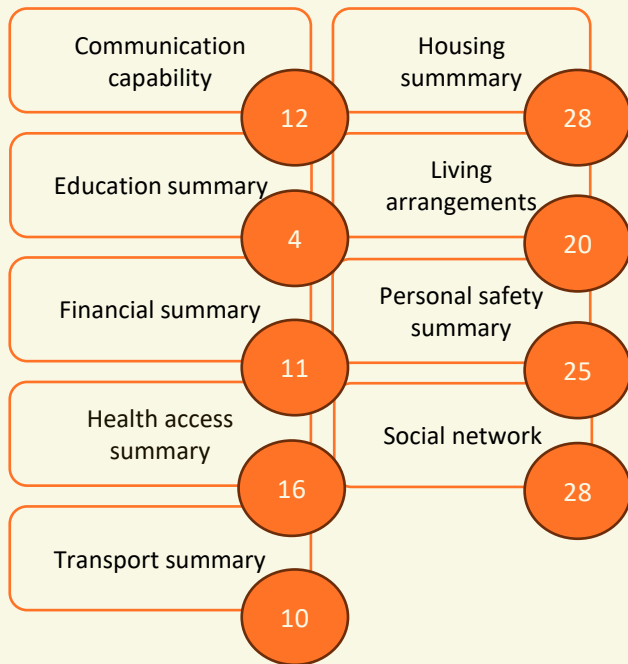
SDOH topics in the backlog			Health Behaviour topics in the backlog		Additions
Communication capability summary Languages spoken	Housing summary Housing Housing status Rurality	Transport summary Transport access	Food and nutrition summary Diet Food security	Alcohol consumption summary	
Education summary Education level	Living arrangements Household Residential setting		Physical activity summary	Substance use summary	
Financial summary Finance Income Social economic	Personal safety summary Childhood trauma Domestic violence			Tobacco smoking summary <small>History Frequency of use Days of smoking per week Type of smoking device Cigarettes smoked Cannabis Other smoking devices Frequency Duration of use</small>	
Health access summary Access of care Distance from care Health Literacy/numeracy	Social network Carer Next of Kin Relationships		Vaping summary		



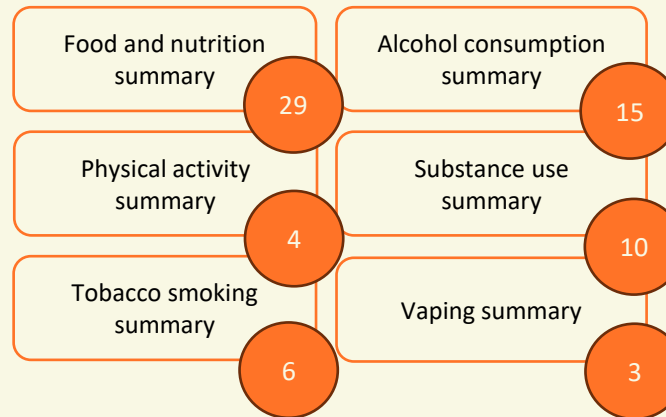


Results – Activity 3

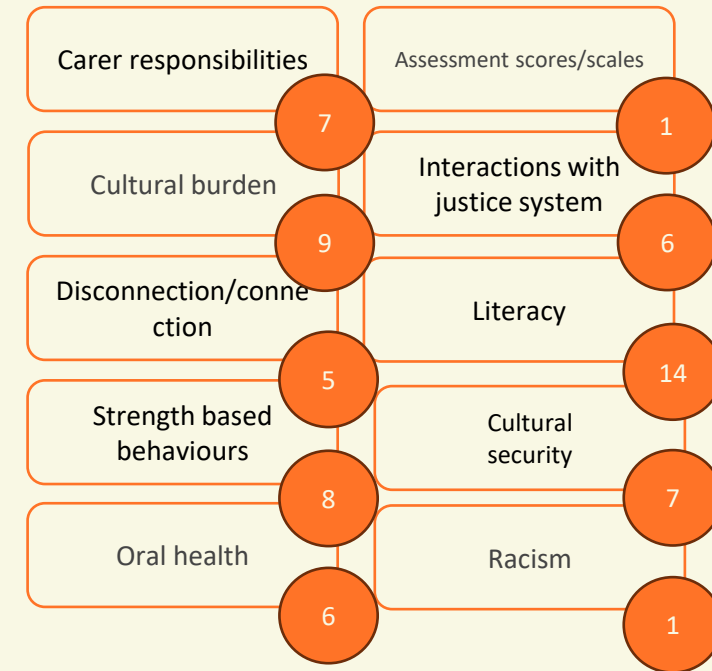
SDOH topics in the backlog



Health Behaviour topics in the backlog



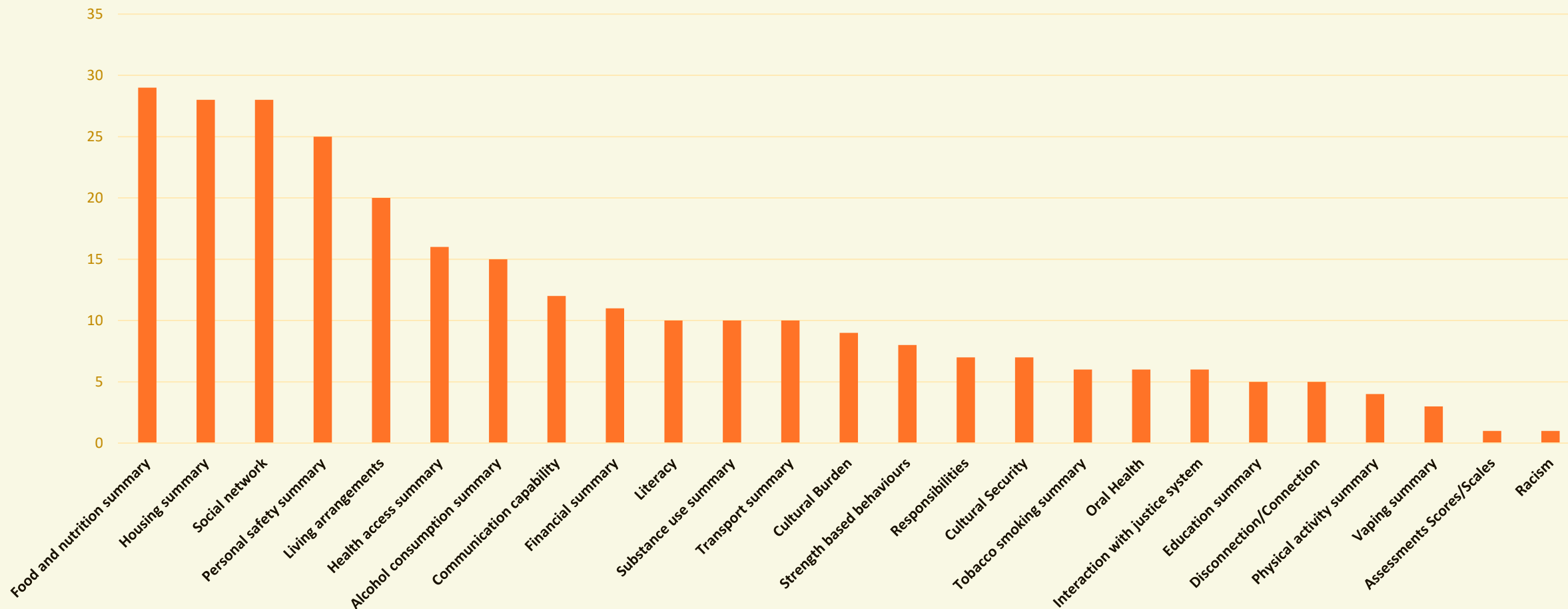
Gaps identified





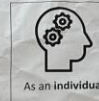
Results

SDOH, Health Behaviours and SEWB Prioritisation

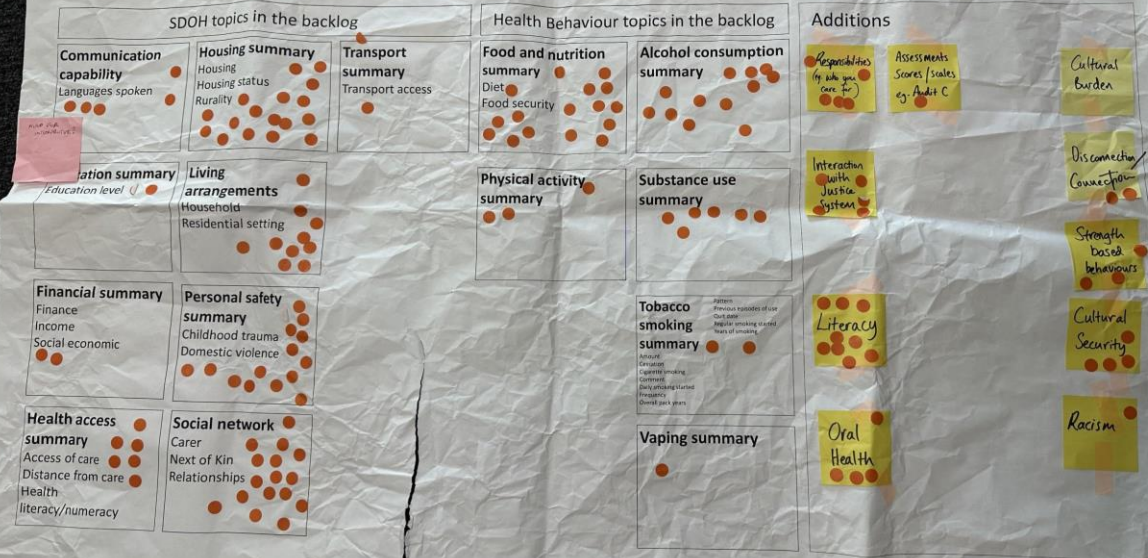


Workshop 3: Social Determinants of Health (SDOH), Social and Emotional Wellbeing (SEWB) and health behaviours

Activity 3 – Individual prioritisation



Using the ORANGE dots
 • Identify data groups to be prioritised for SDOH, SEWB, health behaviours data for interoperability
 • Place the dots on the pages on the data groups on the wall
 Optional:
 If you identify data groups that should not be included in AUCDI, please mark them with a BLACK sticker dot.

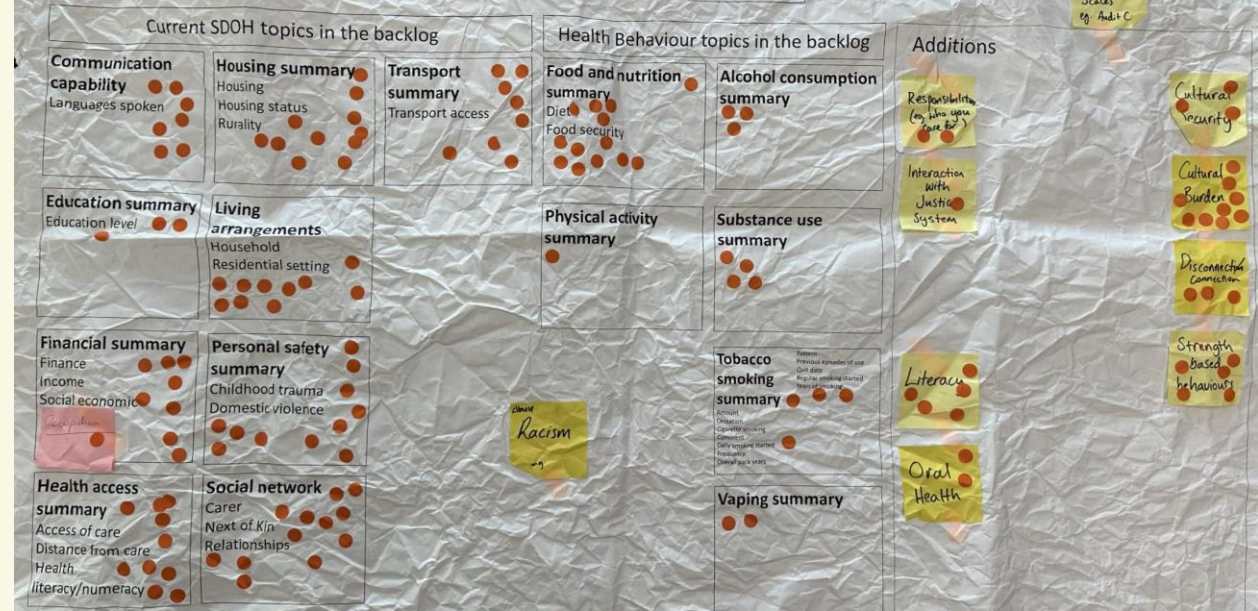


Workshop 3: Social Determinants of Health (SDOH), Social and Emotional Wellbeing (SEWB) and health behaviours

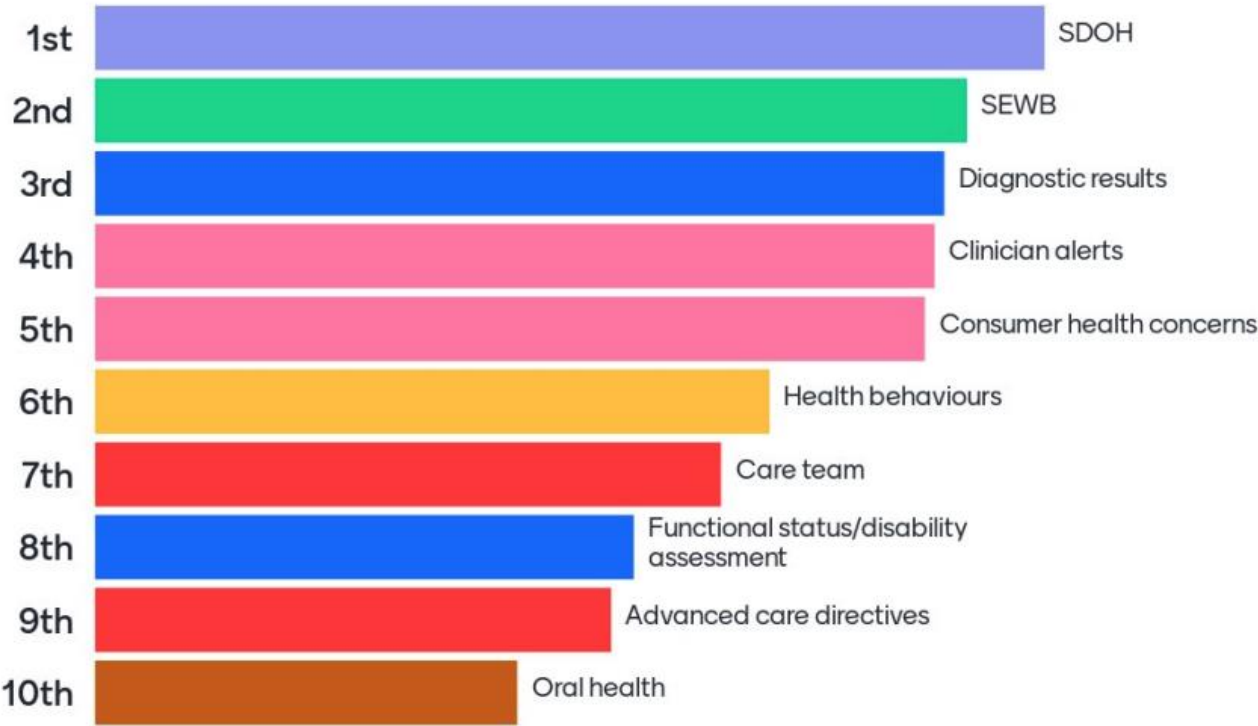
Activity 3 – Data model gaps



Looking at the SDOH and health behaviours backlog and the SEWB wheel
 As a group
 Identify new data points for existing data groups
 Record the name of the data group on a post-it note
 Add names of the data points
 Identify new data groups that are missing
 Record names of data groups on a separate post-it note
 Add names of supporting data points, if relevant



Ranking



The background is a solid orange color. There are six white rounded rectangles scattered across the left and center of the slide. They are of various sizes and orientations: one is tilted at approximately 45 degrees in the top left; another is tilted at approximately 30 degrees in the top right; a third is horizontal in the middle left; a fourth is tilted at approximately 60 degrees in the bottom left; a fifth is tilted at approximately 15 degrees in the bottom center; and a sixth is partially visible at the bottom left corner, tilted at approximately 45 degrees.

Workshop 4

Population Health



Workshop 4: From little data to big data

- Objective: To explore and identify the key opportunities for AUCDI/SDOH/SEWB to support population health use cases. For example regional and national reporting, quality indicators, etc.

Opportunities

Disease registries Plus 1 vote	Funding Plus 3 votes	Improving outcomes at or before the point of care	Quantify SEW	Resource planning	Early Prevention measures	Predictive analytics to shift to a more proactive health care system	Improve health literacy
Decision support tools looking at environmental impacts on individual health	Population health planning	Speed	Move from reacting to predicting	Are resources directed to need?	Service provision gaps	Variation in care pathways	National reporting against benchmarks
Improved interventions	Using grouped data to verify or even ultimately replace registries	Workforce planning Plus 1 vote	Reduce preventable chronic conditions	Needs based funding	AI Plus 1 vote	Patient pathways	Improved health services planning for services to different population groups and demographics
Where do we need services - can we move away from building more bricks and mortar services	Immediate feedback and support at point of care	Know what the issues are to determine service design	Informing new models of care	Best and worst practice	Easier for clinician with data	Data collection for research and funding and policy making	Determine gaps in services
Precision care	Workforce data links	How the data is being accessed	Evidence based models of care	Design education programs	Reporting dashboards - quality of life data, happiness rates, life satisfaction, feeling safe rating	Make use of AI	More targeted funding

Opportunities

More targeted funding	Application of AI against standardised population level data	Collaboration between primary and acute providers	Properly information community level health program delivery	Save patient-care time by shifting reporting burden away from coalface clinicians	Policy review and making	Funding and allocation of resources where needed	Targeted public health
Allocation of resources	Integration with acute/hospital care information	Enhanced AI tools - large language models that are built on real life localised data	Identify what health professionals are needed	Supporting preventative and chronic healthcare in a reactive, acute care driven setting	Better comparisons	Comparable data	Delays to care and how their outcomes are impacted
Regional and demographic levels	Design programs that deliver outcomes	We need the National Health Performance Agency	Enabling population and public health research/CQI	Identify remote and regional critical infrastructure requirements	Workforce gaps	Consistent aggregated data powerful for reporting, identification of trends including emerging trends	Rapid response to community needs
Inequity in ability to provision services	Ability to respond rapidly	Preventative care	Evaluation of preventative programs	Linked data	Automatic extraction of anonymised data rather than reporting burden	Evidence of how data is being used to change outcomes not just data collection	Have ability to evaluate programs
CDC - nationally notifiable diseases	Needs based funding	Informed patient decisions and health choices	Care pathways for managing frequent flier - i.e., avoid re-presentations	Map service delivery and service gaps	De-weaponising data	Risk of re-admission (initial and modified)	Identify social and cultural indicators to holistic well-being
		Funding reports	Insightful	Motivating	Informative		



Wrap up & close out

One word to describe the roundtable

86 responses



What does success look like 2 years from now?

50% of systems connected	HIE built and operational	Death to the fax	End of faxes	Consumers really engaged in the process
Scalable decision support on FHIR	Not having the same conversations about how hard it is to connect systems!	Seamless record sharing	AUCDI in normative use!	Consumer controlled health data implemented and creating efficiencies in the healthcare system
Integrated and connected	Almost real time data connection	Up to Version5!	No more need for Sparked	FHIR mandated nationally
	FHIR enabled discharge summary	Set FHIR to the fax	Using FHIR for all communication	

What does success look like 2 years from now?

Sparked 3.0	Information not duplicated between and within systems	Primary and public acute care connected across the country	Data sharing across acute/primary and station national boundaries	715 Smart app ready for national rollout	All major clinical systems FHIR compliant	More known about me when I move away from our system
Let's go straight R6!	MHR full of information that is useful!	Clinical information moves across borders seamlessly	Live, localised SDOH and SEWB data, and improved patient outcomes	Information efficiency	Data accuracy and security	Less burden of reporting and more source of truth
Collect once use many times in aged care	FHIR enabled clinical guidance	Forest FHIRs	We have progress	Interoperability basic system across the nation	Internet available 100% of Aussie	Information shared securely
All vendors FHIR compliant	Data governance	Smart of FHIR rolled out across the country	Adopting the FHIR AU standard across all care settings, across all relevant platforms that drastically improve patient care	AI able to use data to improve outcomes	No more EMRs	

Thank you!



Register for Sparked

